

# Document Pack



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**FRIDAY 13 APRIL 2018**

## **TO: ALL MEMBERS OF THE ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE**

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE **ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE** WHICH WILL BE HELD IN THE **CHAMBER, 3 SPILMAN STREET, CARMARTHEN AT 10.00 AM ON FRIDAY, 20<sup>TH</sup> APRIL, 2018** FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA.

*Mark James* CBE

**CHIEF EXECUTIVE**



**PLEASE RECYCLE**

Democratic Officer:	Janine Owen
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E-Mail:	JanineOwen@carmarthenshire.gov.uk
Ref:	AD016-001

# **ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE**

## **14 MEMBERS**

### **PLAID CYMRU GROUP – 7 MEMBERS**

- |    |            |                          |
|----|------------|--------------------------|
| 1. | Councillor | Alun Davies (Vice-Chair) |
| 2. | Councillor | Jeanette Gilasbey        |
| 3. | Councillor | Andrew James             |
| 4. | Councillor | Dorian Phillips          |
| 5. | Councillor | Susan Phillips           |
| 6. | Councillor | Alan Speake              |
| 7. | Councillor | Dai Thomas               |
| 8. | Councillor | Aled Vaughan Owen        |

### **LABOUR GROUP – 4 MEMBERS**

- |    |            |                    |
|----|------------|--------------------|
| 1. | Councillor | Penny Edwards      |
| 2. | Councillor | Amanda Fox         |
| 3. | Councillor | Tina Higgins       |
| 4. | Councillor | John James (Chair) |

### **INDEPENDENT GROUP – 3 MEMBERS**

- |    |            |               |
|----|------------|---------------|
| 1. | Councillor | Arwel Davies  |
| 2. | Councillor | Joseph Davies |

# AGENDA

1. APOLOGIES FOR ABSENCE
2. DECLARATIONS OF PERSONAL INTEREST
3. DECLARATIONS OF PROHIBITED PARTY WHIPS
4. PUBLIC QUESTIONS (NONE RECEIVED)
5. PRESENTATION ON THE TYWI VALLEY PATH PROJECT 5 - 8
6. CAPITAL AND REVENUE BUDGET MONITORING REPORT 2017/18 9 - 22
7. 2017/18 WELL-BEING OBJECTIVES PERFORMANCE MONITORING REPORT - QUARTER 3 23 - 40
8. CARMARTHENSHIRE PARKING STRATEGY 41 - 80
9. DRAFT NEW CORPORATE STRATEGY 2018-23 81 - 136
10. ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE ACTIONS UPDATE 137 - 146
11. FORTHCOMING ITEMS 147 - 148
12. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING OF THE COMMITTEE HELD ON THE:-
  - 12.1 15<sup>TH</sup> JANUARY 2018 149 - 158
  - 12.2 12<sup>TH</sup> FEBRUARY 2018 159 - 164

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## ENVIRONMENT & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>th</sup> APRIL 2018

### PRESENTATION ON THE TYWI VALLEY PATH PROJECT

**Purpose:**

To provide the Environment and Public Protection Scrutiny Committee with information on the Tywi Valley Path project as requested in a meeting on the 12<sup>th</sup> February 2018.

**To consider and comment on the following issues:**

A presentation by Simon Charles, Transport Strategy & Infrastructure Manager, Environment Department.

**To be referred to the Executive Board / Council for decision: NO**

**EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:-**

Councillor H.A.L Evans – Environment,

Directorate		
Name of Head of Service:	Designations:	Tel Nos.
S. Pilliner	Head of Transportation & Highways	01267 228150
Report Author:		E Mail Addresses:
Sam Palmer	Project Officer - Towy Valley Path	SGPilliner@cararthenshire.gov.uk SEPalmer@cararthenshire.gov.uk

## **EXECUTIVE SUMMARY**

### **ENVIRONMENT & PUBLIC PROTECTION SCRUTINY COMMITTEE**

**20<sup>th</sup> APRIL 2018**

#### **PRESENTATION ON THE TYWI VALLEY PATH PROJECT**

The powerpoint presentation will provide the Committee with information on the Tywi Valley Path project and will illustrate the following:-

1. Objectives of the project;
2. Economic benefits;
3. Associated health benefits;
4. Impact on road safety;
5. Benefits of similar schemes.

**DETAILED REPORT ATTACHED?**

**NO**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: S.G. Pilliner, Head of Transportation & Highways

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>YES</b>	<b>YES</b>	<b>YES</b>	<b>NO</b>	<b>YES</b>	<b>NO</b>	<b>YES</b>

### **Policy, Crime & Disorder and Equalities**

Road safety is one of the seven key priorities of the Carmarthenshire Community Safety Partnership.

Improving walking and cycling links is highlighted as a policy in the Joint Local Transport Plan for South West Wales (2015/2020)

The project is included in the Executive Board Carmarthenshire County Council Moving Forward in Carmarthenshire: the Next 5 Years

### **Legal**

The Council has a statutory responsibility to promote walking and cycling and other sustainable modes of transport as outlined in the Active Travel (Wales) Act.

Purchase of land required to deliver the scheme will be subject to the necessary legal process

### **Finance**

Grant funding has been secured from the Welsh Government's Local Transport Fund (LTF) and Rural Communities Development Fund (RCDF)

### **Risk Management Issues**

External funding is secured primarily from Welsh Government LTF grant with an annual bid which is a competitive process with an inherent risk that any particular funding bid may not be successful in part or in full. Works for the delivery of the scheme will be adjusted to reflect the level of funding secured.

### **Physical Assets**

Land will be acquired to deliver the scheme increasing the portfolio of land maintainable at the Authority's expense.

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: S.G. Pilliner, Head of Transportation & Highways

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations - N/A

**Section 100D Local Government Act, 1972 – Access to Information**  
**List of Background Papers used in the preparation of this report:**

**THERE ARE NONE**



## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>TH</sup> APRIL 2018

### REVENUE & CAPITAL BUDGET MONITORING REPORT 2017/18

#### To consider and comment on the following issues:

- That the scrutiny committee receives the budget monitoring reports for the Environment Service, Public Protection Service and the Community Safety Service and considers the budgetary position.

#### Reasons:

- To provide the Committee with an update on the latest budgetary position, as at 28th February 2018 in respect of 2017/18.

**To be referred to the Executive Board for decision: NO**

#### Executive Board Member Portfolio Holders:

- Cllr. Hazel Evans (Environment)
- Cllr. Philip Hughes (Public Protection)
- Cllr. Cefin Campbell (Community Safety)
- Cllr. David Jenkins (Resources)

<b>Directorate:</b> Corporate Services  <b>Name of Service Director:</b> Chris Moore  <b>Report Author:</b> Chris Moore	<b>Designation:</b>  Director of Corporate Services	<b>Tel No. / E-Mail Address:</b>  01267 224120 <a href="mailto:CMoore@carmarthenshire.gov.uk">CMoore@carmarthenshire.gov.uk</a>
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# EXECUTIVE SUMMARY

## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>TH</sup> APRIL 2018

### REVENUE & CAPITAL BUDGET MONITORING REPORT 2017/18

The Financial monitoring Report is presented as follows:

#### **Revenue Budgets**

##### **Appendix A**

Summary position for the Environment & Public Protection Scrutiny Committee. Services within the Environment & Public Protection Scrutiny remit are forecasting a £307k overspend.

##### **Appendix B**

Report on main variances on agreed budgets.

##### **Appendix C**

Detail variances for information purposes only.

#### **Capital Budgets**

##### **Appendix D**

Details the main variances, which show a forecasted net spend of £8,493k compared with a working net budget of £11,592k giving a **£-3,099k** variance. The variance will be slipped into future years, as the funding will be required to ensure that the schemes are completed.

##### **Appendix E**

Detail variances on all schemes for information purposes only.

**DETAILED REPORT ATTACHED?**

**YES – A list of the main variances is attached to this report**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Chris Moore** Director of Corporate Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	YES	NONE	NONE	NONE	NONE

### Finance

**Revenue** – Overall, the Environment, Public Protection and Community Safety services are projecting to be over the approved budget by £307k.

**Capital** – The capital programme shows a variance of £3,099k against the 2017/18 approved budget.

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: **Chris Moore** Director of Corporate Services

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

**Section 100D Local Government Act, 1972 – Access to Information**  
List of Background Papers used in the preparation of this report:

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
2017/18 Budget	Corporate Services Department, County Hall, Carmarthen

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## Environmental & Public Protection Scrutiny Report

### Budget Monitoring as at 28th February 2018 - Summary

Division	Working Budget				Forecasted				Feb 18 Forecasted Variance for Year £'000	Dec 17 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
Buisness Support & Performance	2,304	-35	36	2,305	2,344	-123	36	2,257	-48	-2
Waste & Environmental Services	24,096	-7,797	1,608	17,907	23,892	-7,593	1,608	17,908	1	-1
Highways & Transportation	49,454	-31,491	8,328	26,291	48,345	-29,980	8,328	26,694	402	220
Property	37,839	-35,534	-1,593	712	38,265	-35,962	-1,593	710	-2	83
Public Protection	2,970	-712	535	2,794	2,891	-667	535	2,760	-34	-11
Community Safety Service	63	0	93	156	61	-9	93	145	-11	-8
<b>GRAND TOTAL</b>	<b>116,726</b>	<b>-75,569</b>	<b>9,008</b>	<b>50,165</b>	<b>115,798</b>	<b>-74,333</b>	<b>9,008</b>	<b>50,473</b>	<b>307</b>	<b>281</b>

## Environmental & Public Protection Scrutiny Report

### Budget Monitoring as at 28th February 2018 - Main Variances

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Division	Working Budget		Forecasted		Feb 18	Notes	Dec 17
	Expenditure	Income	Expenditure	Income	Variance for Year		Forecasted Variance for Year
	£'000	£'000	£'000	£'000	£'000		£'000
<b>Business Support &amp; Performance</b>							
Business Support	1,703	0	1,708	-55	-49	Vacant posts	-0
<b>Waste &amp; Environmental Services</b>							
Green Waste Collection	0	0	211	-177	34	The green waste collection service is not yet self-financing.	34
Closed Landfill Sites Nantycaws	144	0	120	0	-25	Reduced licence fee premiums from NRW and reduced operational activity that reflects the reduction in environmental risks associated with leachate control and treatment as a result of the sustained success of the new leachate treatment plant.	-25
<b>Highways &amp; Transportation</b>							
Civil Design	867	-1,330	924	-1,414	-26	Additional income through greater productivity than projected and additional staff sourced through framework secondment.	-20
Transport Strategic Planning	302	-78	394	-203	-32	Core staff recharged to grant schemes	0
Passenger Transport	4,355	-2,957	4,931	-3,582	-48	Tender and service efficiencies.	-37
School Transport	10,392	-1,077	10,328	-990	23	Estimated overspend based on an initial assessment of demand.	37
Car Parks	1,772	-3,311	1,947	-3,020	466	£36k Change in John/St Peters short/long delayed due to major works affecting the car park in 2016/17. Unachievable income target as the income target is increased every year but parking fees have not been increased. PCN income also lower than anticipated. Increased winter maintenance costs due to adverse weather conditions.	284
Bridge Maintenance	723	0	710	-10	-23	Variance due to Asst. Engineer post being vacant.	-10
Highway Maintenance	14,641	-7,668	11,479	-4,439	67	Increased winter maintenance	0
Public Rights Of Way	237	-11	198	-11	-39	Underspend due to vacant posts, recruitment process underway	-38
<b>Property</b>							
Building Maintenance Operational	22,765	-24,459	23,528	-25,068	154	Under recovery of surplus target.	201
Strategic Asset Management							
Business Unit	655	-80	634	-118	-59	Vacant posts	-37
Industrial Premises	399	-1,290	369	-1,349	-89	Based on very high occupancy levels which may be variable	-86

-11
-21
12
-12
-18
13
27
-16
-26
10
-5
307

Offsetting overspends elsewhere in Housing	-11
Offsetting overspends elsewhere in Housing	-8
Underachievement of income - offset by an underspend in Other Pollution	19
Offsetting overspends in Air Pollution	-9
General underspends covering the overspend in Dog Wardens and Licensing	-16
Overspend due to a call out incident relating to Pigs	0
Underachievement of licence fee income	25
Underspend covering overspends elsewhere in Trading Standards	-12
Underspend due to vacant post early part of the year	-15
Overspend in analyst fees covered by underspends elsewhere in Trading Standards	6
	-1
	281

# Environmental & Public Protection Scrutiny Report

## Budget Monitoring as at 28th February 2018 - Detail Monitoring

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Division	Working Budget				Forecasted				Feb 2018	Notes	Dec 2017
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Forecasted Variance for Year £'000		Forecasted Variance for Year £'000
<b>Business Support &amp; Performance</b>											
Emergency Planning	73	0	34	107	76	0	34	110	3		1
Business Support	1,703	0	115	1,818	1,708	-55	115	1,769	-49	Vacant posts	-0
Operational Training	156	-35	27	148	161	-40	27	148	-0		1
Departmental - Core	180	0	-52	128	177	0	-52	126	-2		-4
Departmental - Policy	192	-0	-88	104	193	-0	-88	105	0		1
Rechargeable Works	0	0	0	0	28	-28	0	-0	-0		-0
<b>Business Support &amp; Performance Total</b>	<b>2,304</b>	<b>-35</b>	<b>36</b>	<b>2,305</b>	<b>2,344</b>	<b>-123</b>	<b>36</b>	<b>2,257</b>	<b>-48</b>		<b>-2</b>
<b>Waste &amp; Environmental Services</b>											
Waste & Environmental Services Unit	372	-0	186	558	371	-0	186	558	-0		0
Flood Defence & Land Drainage	505	-2	0	503	506	-1	0	505	1		0
ESD Revenue grant - Local Env Quality - Flood Defence/Resilience	30	-30	0	0	30	-30	0	0	0		0
Environmental Enforcement	504	-25	40	519	502	-19	40	523	4		0
Ammanford Cemetery	22	-8	0	15	18	-9	0	9	-6		-6
Public Conveniences	524	-24	65	565	511	-13	65	562	-2		-3
Bus Shelters	0	0	0	0	5	-5	0	0	0		0
Cleansing Service	1,903	-51	82	1,934	1,934	-83	82	1,934	-0		0
Waste Services	15,812	-4,864	718	11,666	15,757	-4,814	718	11,662	-5		0
Green Waste Collection	0	0	0	0	211	-177	0	34	34	The green waste collection service is not yet self-financing.	34
ESD Revenue grant - Local Env Quality - Tidy Towns	30	-30	0	0	30	-30	0	0	-0		0
Grounds Maintenance Service	3,991	-2,700	127	1,417	3,622	-2,332	127	1,417	-0		0
Parks Service	103	-63	387	426	119	-80	387	426	-1		0
Closed Landfill Sites Nantycaws	144	0	1	145	120	0	1	121	-25	Reduced licence fee premiums from NRW and reduced operational activity that reflects the reduction in environmental risks associated with leachate control and treatment as a result of the sustained success of the new leachate treatment plant.	-25
Closed Landfill Sites Werddu	87	0	0	87	87	0	0	87	0		0
Coastal Protection	70	0	1	71	70	0	1	71	0		0
<b>Waste &amp; Environmental Services Total</b>	<b>24,096</b>	<b>-7,797</b>	<b>1,608</b>	<b>17,907</b>	<b>23,892</b>	<b>-7,593</b>	<b>1,608</b>	<b>17,908</b>	<b>1</b>		<b>-1</b>



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Asset Transfers	0	0	0	0	1	0	0	1	1		0
Commercial Properties	1	-167	158	-8	-1	-172	158	-15	-7		-7
Industrial Premises	399	-1,290	555	-336	369	-1,349	555	-425	-89	Based on very high occupancy levels which may be variable	-86
County Farms	70	-315	380	134	70	-317	380	133	-1		-4
Livestock Markets	38	-179	8	-132	67	-208	8	-133	-0		0
<b>Property Total</b>	<b>37,839</b>	<b>-35,534</b>	<b>-1,593</b>	<b>712</b>	<b>38,265</b>	<b>-35,962</b>	<b>-1,593</b>	<b>710</b>	<b>-2</b>		<b>83</b>
<b>Public Protection</b>											
PP Management support	98	-8	82	172	94	-15	82	161	-11	Offsetting overspends elsewhere in Housing	-11
PP Business Support unit	141	0	49	190	120	0	49	169	-21	Offsetting overspends elsewhere in Housing	-8
Public Health	282	-11	32	303	295	-17	32	310	7		8
Noise Control	157	0	7	164	154	-1	7	161	-3		-6
Air Pollution	97	-33	9	74	95	-19	9	86	12	Underachievement of income - offset by an underspend in Other Pollution	19
Other Pollution	41	0	14	55	29	0	14	43	-12	Offsetting overspends in Air Pollution	-9
Water - Drinking Quality	43	-4	2	41	46	-4	2	44	3		3
Dog Wardens	92	-17	20	96	107	-23	20	104	9		7
Public Health Services Management	97	-97	82	81	90	-97	82	74	-7		-4
Licensing	369	-310	59	118	372	-307	59	124	6		5
Food Safety & Communicable Diseases	347	0	15	361	331	-2	15	344	-18	General underspends covering the overspend in Dog Wardens and Licensing	-16
Occupational Health	126	0	5	131	125	0	5	131	-0		-0
Stray Horses	5	0	0	5	18	0	0	18	13	Overspend due to a call out incident relating to Pigs	0
Animal Welfare	71	-76	5	-1	70	-49	5	26	27	Underachievement of licence fee income	25
Diseases Of Animals	33	-2	4	36	31	-4	4	32	-4		-7
Animal Safety	188	-0	19	206	180	-0	19	199	-8		-6
Trading Standards Services Management	117	-48	100	169	116	-48	100	169	-0		7
Metrology	119	-14	4	109	113	-2	4	116	7		3
Food & Agricultural Standards & Licensing	119	-38	6	87	103	-38	6	71	-16	Underspend covering overspends elsewhere in Trading Standards	-12
Civil Law	212	-5	10	218	184	-2	10	192	-26	Underspend due to vacant post early part of the year	-15
Fair Trading	137	-14	6	129	135	-14	6	127	-2		-2
Safety	65	-19	4	51	72	-16	4	60	10	Overspend in analyst fees covered by underspends elsewhere in Trading Standards	6
Financial Investigator	18	-18	0	0	10	-10	0	0	0		0
<b>Public Protection Total</b>	<b>2,970</b>	<b>-712</b>	<b>535</b>	<b>2,794</b>	<b>2,891</b>	<b>-667</b>	<b>535</b>	<b>2,760</b>	<b>-34</b>		<b>-11</b>
<b>Community Safety Service</b>											
CCTV	34	0	19	53	26	0	19	45	-8		-8
Community Safety-Revenue	29	0	74	104	35	-9	74	101	-2		0
<b>Community Safety Service Total</b>	<b>64</b>	<b>0</b>	<b>93</b>	<b>157</b>	<b>62</b>	<b>-9</b>	<b>93</b>	<b>146</b>	<b>-10</b>		<b>-8</b>
<b>TOTAL FOR ENVIRONMENTAL AND PUBLIC PROTECTION</b>	<b>116,727</b>	<b>-75,569</b>	<b>9,008</b>	<b>50,166</b>	<b>115,799</b>	<b>-74,333</b>	<b>9,008</b>	<b>50,474</b>	<b>307</b>		<b>283</b>

Capital Programme 2017/18							Variance for Year £'000	Comment
Capital Budget Monitoring - Report for February 2018 - Main Variances								
	Working Budget			Forecasted				
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000		
DEPARTMENT/SCHEMES								
ENVIRONMENT	16,793	-5,201	11,592	14,185	-5,692	8,493	-3,099	
Coastal Protection Works	407	0	407	137	0	137	-270	Scheme delayed due to change in contract specification. Budget required for future years.
Murray Street Car Park, Llanelli	198	0	198	98	0	98	-100	Expenditure profile being planned in accordance with whole of life care plan. Funding required for future year maintenance.
Bridge Strengthening & Replacement	739	0	739	515	0	515	-224	Land acquisitions having a delay on structural works.
Towy Valley Path - Abergwili to Nantgaredig	1,061	-763	298	411	-411	0	-298	Land acquisitions still in negotiations, potential CPO. Slipping the County council and external grant element of funding towards land purchase.
Carmarthen Western Link Road	392	-110	282	295	-119	176	-106	Scheme currently behind schedule due to land issues. Land purchase currently at CPO stage.
St Davids Park	1,185	0	1,185	70	0	70	-1,115	Works delayed due to planning and additional works on asbestos related matters.
Rural Estates Capital Schemes	570	0	570	302	0	302	-268	Delay in design & procurement of works due to lack of available resource - buildings will be occupied over winter months.
Capital maintenance	3,295	0	3,295	2,789	0	2,789	-506	Re-tender required on a particular scheme due to change of specification and certain projects delayed due to capacity issues.
East Gate Development	241	0	241	99	0	99	-142	Savings on scheme due to external funding secured in prior year.
Other Projects with Minor Variances	8,705	-4,328	4,377	9,469	-5,162	4,307	-70	Additional local transport grant secured to increase external funding actual based on budget.
TOTAL	16,793	-5,201	11,592	14,185	-5,692	8,493	-3,099	

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<b>Environment</b>
<b>Capital Budget Monitoring - Scrutiny Report for February 2018 - Detailed Variances</b>

Scheme	Target Date for Completion	Working Budget			Forecasted		
		Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
Coastal Protection Works	Mar-19	407	0	407	137	0	137
Fleet Replacement	Ongoing	933	0	933	933	0	933
Technical	Ongoing	198	0	198	98	0	98
Bridge Strengthening & Replacement	Ongoing	739	0	739	515	0	515
Road Safety Improvement Schemes	Ongoing	251	0	251	225	0	225
Street Scene Infrastructure	Ongoing	750	0	750	750	0	750
TG - Llandysul By Pass	Completed	0	0	0	23	-23	0
TG & Regional Transport Plan Grant Projects	Ongoing	573	-543	30	573	-543	30
Public Lighting Works	Ongoing	903	0	903	903	0	903
RTC Grant - Road Safety Projects	Ongoing	446	-446	0	446	-446	0
Local Gov't Borrowing Initiative (LGBI) - Safety Improvements / Functionality	Completed	2	0	2	2	0	2
Trebeddrod Reservoir, Furnace, Llanelli	Completed	1	0	1	1	0	1
Local Transport Plan Grant Projects		4,831	-4,102	729	4,926	-4,561	365
Active Travel Mapping	Ongoing	10	-10	0	10	-10	0
Towy Valley Path - Abergwili to Nantgaredig	Ongoing	1,061	-763	298	411	-411	0
Towy Valley Path - Nantgaredig to Ffairfach	Ongoing	0	0	0	198	-198	0
Towy Valley Path - W4A	Ongoing	0	0	0	122	-122	0

Variance for Year £'000	Comment
-270	Scheme delayed due to change in contract specification. Budget required for future years.
0	
-100	Expenditure profile being planned in accordance with whole of life care plan. Funding required for future year maintenance.
-224	Land acquisitions having a delay on structural works.
-26	
0	
0	
0	
0	
0	
0	
0	
0	
0	
0	
-364	
0	
-298	Land acquisitions still in negotiations, potential CPO. Slipping the County council and external grant element of funding towards land purchase.
0	
0	

**Environment**

**Capital Budget Monitoring - Scrutiny Report for February 2018 - Detailed Variances**

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Scheme	Target Date for Completion	Working Budget			Forecasted		
		Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
Ammanford Economic Regeneration Highway Infrastructure	Ongoing	1,110	-985	125	1,160	-1,035	125
Amman Valley Cycleway	Ongoing	3	-3	0	14	-14	0
Active Travel Projects - Carmarthenshire Walking and Cycling Linkages (Carmarthenshire urban connections)	Ongoing	260	-235	25	660	-635	25
Cross Hands Economic Link Road Phase 2	Ongoing	2,312	-2,106	206	2,342	-2,136	206
Llanelli Rail Station	Ongoing	25	0	25	0	0	0
A4138 Hendy Link Road	Ongoing	25	0	25	0	0	0
Highway Junction Improvements / Signal Upgrades	Ongoing	25	0	25	9	0	9
<b>Carmarthen Western Link Road</b>	<b>Ongoing</b>	<b>392</b>	<b>-110</b>	<b>282</b>	<b>295</b>	<b>-119</b>	<b>176</b>
<b>Parc Howard Improvements</b>	<b>Mar-19</b>	<b>33</b>	<b>0</b>	<b>33</b>	<b>33</b>	<b>0</b>	<b>33</b>
<b>Pantyglyn Retaining Wall, Llanybydder (Principal Road A485)</b>	<b>Mar-19</b>	<b>108</b>	<b>0</b>	<b>108</b>	<b>155</b>	<b>0</b>	<b>155</b>
<b>St Davids Park</b>	<b>Mar-19</b>	<b>1,185</b>	<b>0</b>	<b>1,185</b>	<b>70</b>	<b>0</b>	<b>70</b>
<b>Rural Estates Capital Schemes</b>	<b>Sep-18</b>	<b>570</b>	<b>0</b>	<b>570</b>	<b>302</b>	<b>0</b>	<b>302</b>
<b>Capital maintenance</b>	<b>Ongoing</b>	<b>3,295</b>	<b>0</b>	<b>3,295</b>	<b>2,789</b>	<b>0</b>	<b>2,789</b>
<b>Industrial Redevelopments</b>	<b>Jun-18</b>	<b>935</b>	<b>0</b>	<b>935</b>	<b>910</b>	<b>0</b>	<b>910</b>
<b>East Gate Development</b>	<b>Sep-18</b>	<b>241</b>	<b>0</b>	<b>241</b>	<b>99</b>	<b>0</b>	<b>99</b>
<b>NET BUDGET</b>		<b>16,793</b>	<b>-5,201</b>	<b>11,592</b>	<b>14,185</b>	<b>-5,692</b>	<b>8,493</b>

Variance for Year £'000	Comment
0	
0	
0	
0	
-25	
-25	
-16	
-106	Scheme currently behind schedule due to land issues. Land purchase currently at CPO stage.
0	
47	
-1,115	Works delayed due to planning and additional works on asbestos related matters.
-268	Delay in design & procurement of works due to lack of available resource - buildings will be occupied over winter months.
-506	Re-tender required on a particular scheme due to change of specification and certain projects delayed due to capacity issues.
-25	
-142	Savings on scheme due to external funding secured in prior year.
-3,099	

## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>TH</sup> APRIL 2018

### 2017/18 WELL-BEING OBJECTIVES PERFORMANCE MONITORING REPORT

QUARTER 3 – 1<sup>ST</sup> APRIL TO 31<sup>ST</sup> DECEMBER 2017

#### To consider and comment on the following issues:

That the Committee scrutinises the 2017/18 Well-being Objectives Performance Monitoring Report for Quarter 3. The report includes:

- Actions and measures in the 2017/18 Well-being Objectives delivery Plan relevant to the Committee's remit.

#### Reasons:

- To ensure that any areas of concern are identified and relevant action taken.
- To enable members to exercise their scrutiny role in relation to performance monitoring.

#### To be referred to the Executive Board for decision: NO

#### Executive Board Member Portfolio Holders:

- Cllr. Hazel Evans (Environment)
- Cllr. Philip Hughes (Public Protection)
- Cllr. Cefin Campbell (Communities and Rural Affairs)

Directorates:	Designations:	Tel Nos. / E-Mail Addresses:
Communities / Environment / Chief Executive's		
<b>Names of Heads of Service:</b> Wendy Walters	Director of Regeneration & Policy	01267 224112 <a href="mailto:wswalters@carmarthenshire.gov.uk">wswalters@carmarthenshire.gov.uk</a>
Steve Pilliner	Head of Highways & Transport	01267 228150 <a href="mailto:sgpilliner@carmarthenshire.gov.uk">sgpilliner@carmarthenshire.gov.uk</a>
Jonathan Morgan	Head of Homes and Safer Communities	01267 228960 <a href="mailto:jmorgan@carmarthenshire.gov.uk">jmorgan@carmarthenshire.gov.uk</a>
Ainsley Williams	Head of Waste & Environmental Services	01267 224500 <a href="mailto:aiwilliams@carmarthenshire.gov.uk">aiwilliams@carmarthenshire.gov.uk</a>
<b>Report Author:</b> Jackie Edwards	Business Improvement Manager	01267 228142 <a href="mailto:jmedwards@carmarthenshire.gov.uk">jmedwards@carmarthenshire.gov.uk</a>

## EXECUTIVE SUMMARY

### ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>TH</sup> APRIL 2018

<b>2017/18 WELL-BEING OBJECTIVES PERFORMANCE MONITORING REPORT QUARTER 3 – 1<sup>ST</sup> APRIL TO 31<sup>ST</sup> DECEMBER 2017</b>
--

The attached report sets out the progress against the actions and measures in the 2017/18 Well-being Objectives delivery Plan relevant to the Committee's remit, as at 31<sup>st</sup> December 2017.

<b>DETAILED REPORT ATTACHED?</b>	<b>YES</b>
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# IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Wendy Walters Director of Regeneration & Policy  
 Steve Pilliner Head of Highways & Transport  
 Jonathan Morgan Head of Homes and Safer Communities  
 Ainsley Williams Head of Waste & Environmental Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	NONE	NONE	NONE	NONE	NONE

## 1. Policy, Crime & Disorder and Equalities

The Well-being of Future Generations (Wales) Act 2015 requires public bodies :-

- to set and publish Well-being Objectives by 31st March 2017 - *published*
- to publish a statement about Well-being Objectives - *published*
- to take all reasonable steps to meet those Objectives**

## 2. Legal

In our published Well-being Statement we committed to monitor our Well-being Objective action plans.

# CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Wendy Walters	Director of Regeneration & Policy
Steve Pilliner	Head of Highways & Transport
Jonathan Morgan	Head of Homes and Safer Communities
Ainsley Williams	Head of Waste & Environmental Services

1. Local Member(s) – N/A

2. Community / Town Councils – N/A

3. Relevant Partners – N/A

4. **Staff Side Representatives and other Organisations** – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

**Section 100D Local Government Act, 1972 – Access to Information**  
**List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
2017/18 Well-being Objectives delivery plan	<a href="http://www.carmarthenshire.gov.wales/media/1212373/ccc-wbo-plan-17-18-final.pdf">http://www.carmarthenshire.gov.wales/media/1212373/ccc-wbo-plan-17-18-final.pdf</a>
Performance Measurement Records	Performance Management Unit, Regeneration & Policy Division
Departmental Business Plans 2016/17	Performance Management Unit, Regeneration & Policy Division
Budget Monitoring Reports	Corporate Services Department



## Scrutiny measures & actions full monitoring report Environmental and Public Protection scrutiny - Quarter 3 2017/18

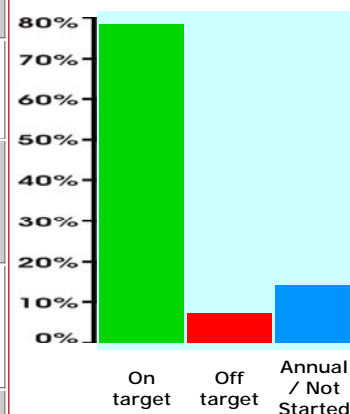


Filtered by:  
Organisation - Carmarthenshire County Council  
Source document - Well-being Objectives 2017-18

The table below provides a summary progress against target for the  
Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
2. Help children live healthy lifestyles (Childhood Obesity)	Measures	1	0	0	0	0	1	0%	0%
5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of	Actions	3	3	0	0	N/A	0	100%	100%
6. Create more jobs and growth throughout the county	Measures	2	1	1	0	0	0	50%	50%
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	2	2	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
9. Support good connections with friends, family and safer communities	Actions	9	8	1	0	N/A	0	89%	67%
	Measures	3	0	1	0	0	2	0%	
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	4	4	0	0	N/A	0	100%	100%
12. Look after the environment now and for the future	Actions	13	13	0	0	N/A	0	100%	89%
	Measures	6	4	2	0	0	0	67%	
13. Improve the highway and transport infrastructure and connectivity	Actions	17	17	0	0	N/A	0	100%	72%
	Measures	8	1	0	0	0	7	12%	
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>70</b>	<b>55</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>79%</b>	

**Performance against Target**



## Off Target



## Scrutiny measures & actions full monitoring report

### Environmental and Public Protection scrutiny - Quarter 3 2017/18



Theme: 12. Look after the environment now and for the future							
Sub-theme: E. Towards Zero Waste Strategy							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted	65.72	64.89	Q3: 66.64	Target: 64.00	Target: 64.00	Target: 64.00	Target: 64.00
PAM/030			End Of Year: 66.23	Result: 69.16	Result: 66.28	Result: 63.94	
						Calculation: (42332.84÷66209.75) × 100	
Comment	We have narrowly missed the target of 64%, based on present data, predominantly as a result of the difficulties with the refuse derived fuel (RDF) outlets. However, we are at currently awaiting information from the new RDF processors in relation to the level of recycling that we can expect from these new RDF arrangements. Indications are that we should achieve 64.2% for Q3, once this information is received and verified.						
Remedial Action	Alternative RDF export markets have now been sourced and we have now re-commenced the exportation of residual waste to RDF off-takers. It is expected that subject to data verification, our Q3 performance will be at 64.2%, thereby meeting the set internal target.						
Service Head: Ainsley Williams				Performance status: Off target			⦿
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste sent to landfill	2.37	4.54	Q3: 4.56	Target: 10.00	Target: 10.00	Target: 10.00	Target: 10.00
PAM/031			End Of Year: 4.73	Result: 8.08	Result: 15.95	Result: 21.40	
						Calculation: (14171.5÷66209.75) × 100	
Comment	Due to difficulties within the refuse-derived fuel (RDF) off taker market, a temporary halt of material exported for recovery and recycling was experienced in the third quarter. The only viable option for disposal for this period was via alternative landfill arrangements for a temporary period. This situation has therefore directly impacted on our landfill diversion performance. However whilst we have missed our internally set target, we remain within the parameters of our statutory national targets.						
Remedial Action	Alternative RDF export markets have since been sourced and we have re-commenced the exportation of residual waste to RDF off-takers. We will only utilise the landfilling option when absolutely necessary.						
Service Head: Ainsley Williams				Performance status: Off target			⦿
Theme: 6. Create more jobs and growth throughout the county							
Sub-theme: D. Overarching Performance Measures							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards	Not applicable		Q3: 48	Target: 5	Target: 25	Target: 50	Target: 100
PPN/001i			End Of Year: 100	Result: 13	Result: 33	Result: 43	
						Calculation: (65÷150) × 100	
Comment	Performance is slightly off target, this is not a concern as a number of re-active urgent enquiries have arisen which have needed attention over the last quarter, however the service is confident of meeting the end of year target for all high risk premises.						
Remedial Action	None required - see above comment						
Service Head: Jonathan Morgan				Performance status: Off target			⦿



## Scrutiny measures & actions full monitoring report Environmental and Public Protection scrutiny - Quarter 3 2017/18



**ACTIONS** - Theme: 9. Support good connections with friends, family and safer communities  
Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours

Action	12612	Target date	31/03/2019 (original target 31/03/2018)
<b>Action promised</b>	We will further develop Money Wise web resource in order to enhance income generation develop product and market it.		
<b>Comment</b>	A marketing process is currently being planned in order to maximise its uptake in terms of long term income generation.		
<b>Remedial Action</b>	Further work will be undertaken when the responsible officer returns from maternity leave, June 18		
Service Head: Jonathan Morgan		Performance status: Off target	

Theme: 9. Support good connections with friends, family and safer communities  
Sub-theme: E. Support Safer Communities

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year  THS/009	Not applicable		Q3: 3.22  End Of Year: 4.26	Target: 4.00  Result: 8.48	Target: 4.00  Result: 7.38	Target: 4.00  Result: 7.12  Calculation: 22704 ÷ 3190	Target: 4.00
<b>Comment</b>	The measure is off target due to a period of inclement weather and high winds prohibiting the Mobile Elevated Work Platform from operating safely. Additionally, an external problem in the supply of Low Pressure Sodium lamps where the lead time for orders has increased from approximately 1 week to 6 months during quarter 1. To try to mitigate this issue going forward we have placed bulk orders based on previous lamp usage, to keep a larger quantity in our stores. If we looked at Q3 in isolation the performance for that quarter alone has improved from 8.48 days in Q1 to 6.68 days. However, as the result is reported cumulatively the measure is unlikely to be on target by the end of year.						
<b>Remedial Action</b>	We have also had a number of days lost due to plant vehicle disruption. New Mobile Elevated Platforms have now arrived, therefore should improve performance going forward.						
Service Head: Stephen G Pilliner		Performance status: Off target					

### ON TARGET ETC.

**ACTIONS** - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire  
Sub-theme: A. Age Friendly Communities

Action	12626	Target date	31/03/2018
<b>Action promised</b>	We will continue to review the County's Public Transport network and work with Operators and Stakeholders to sustain the network within the confines of the resources available.		
<b>Comment</b>	The Authority continues to work to support a stable core bus network ensuring coverage in rural areas where possible. Over 50% of bus Kilometres in the County are subsidised. Last year over 1 million passenger journeys were made on these supported services. Expenditure has continued on the network to support the movement of people. The Authority has also developed the delivery of the Traws Cymru Services by working in collaboration with the Wales Government		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12627	Target date	31/03/2018
<b>Action promised</b>	We will continue to promote the all Wales Concessionary Travel Pass		
<b>Comment</b>	We continue to promote the availability of the All Wales Concessionary Travel Pass by means of information on our website, printed timetables and bus stop displays. There are approximately 46,000 pass holders in Carmarthenshire and last year over 1.4 million journeys were made by pass holders.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12630	Target date	31/03/2018
<b>Action promised</b>	We will help older people contribute to recycling through the 'assisted lift' scheme for people unable to take waste to the kerbside		
<b>Comment</b>	We continue to offer (subject to appropriate assessments) an assisted lift service for those residents having difficulty in carrying their waste to the normal kerbside collection point. We currently have 1372 active assisted lifts in operation.		
Service Head: Ainsley Williams		Performance status: On target	



## Scrutiny measures & actions full monitoring report

### Environmental and Public Protection scrutiny - Quarter 3 2017/18



<b>ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire</b>			
<b>Sub-theme: C. Falls Prevention</b>			
<b>Action</b>	12634	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will Inspect Highways, footways and lighting infrastructure on a regular basis to identify any defects posing a danger to the public.		
<b>Comment</b>	Regular highway safety inspections are carried out in accordance with the authority's policy. Highway inspections are carried out to set frequencies based on the road type and with allowable tolerances. Inspections are recorded digitally and records saved into the Highway management system. The attached report provides a summary of overall performance and identifies the level of compliance (with tolerance included). The overall compliance is 96.5% to the end of December 2017.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: 12. Look after the environment now and for the future</b>			
<b>Sub-theme: C. Renewable Energy</b>			
<b>Action</b>	12663	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will reduce energy consumption (kWh) / carbon emissions (tonnes) in the Council's existing non-domestic building portfolio.		
<b>Comment</b>	This is an on-going activity. Performance data will be reported at end of Q4.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	12664	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will identify and deliver energy efficiency projects within the Council's existing, non-domestic buildings.		
<b>Comment</b>	This activity is incorporated in Action ID 1265 regarding potential Re:fit Cymru programme. In addition, also exploring potential discreet lighting projects under SALIX invest-to-save programme		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	12665	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will explore the possibility of including the Council's non-domestic buildings in the Welsh Government supported Re: fit Cymru programme in order to comprehensively identify energy efficiency opportunities.		
<b>Comment</b>	An expression of interest has been submitted to Welsh Government for £2million interest free funding under the Wales Funding Programme for Phase 1 of the Re:fit programme. An invitation to tender is to be issued in March 2018.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	12666	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will increase the amount of energy generated from renewable technologies (kWh).		
<b>Comment</b>	A market testing exercise to identify potential interested companies for a solar PV installation programme on all suitable properties in the Council's housing stock has been undertaken via a Prior Information Notice in the Official Journal of the European Union (OJEU). Approval to undertake an OJEU solar tender exercise is currently being sought. Opportunities for ground mounted solar PV on the Council's land are also being explored. Generation data will be reported at end of Q4.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	
<b>Action</b>	12667	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will introduce SystemsLink energy management software system.		
<b>Comment</b>	Energy consumption data is successfully being uploaded onto the system.		
<b>Service Head:</b> Jonathan Fearn		<b>Performance status:</b> On target	



## Scrutiny measures & actions full monitoring report

### Environmental and Public Protection scrutiny - Quarter 3 2017/18



<b>ACTIONS</b> - Theme: 12. Look after the environment now and for the future Sub-theme: D. Flood & Waste Management Plan & Shoreline Management Plan			
<b>Action</b>	12671	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will finalise Flood Risk Management Plans as part of the strategy for identifying, managing and mitigating flood risk within our communities.		
<b>Comment</b>	Addition of Detailed information for Med to High Policy Areas		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	12672	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will undertake the ongoing maintenance of watercourses, drainage systems and flood defence assets. This work will encompass routine maintenance, asset surveys and preventative maintenance works.		
<b>Comment</b>	Ongoing work- Minor Capital Works- asset and watercourse maintainance ongoing  One of our high risk areas has been protected by a flood relief culvert. Development of AMX Database. Submission to WAG via NRW of national asset database information		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	12673	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to plan, manage and react to incidents of coastal erosion in accordance with the principles set out in our shoreline Management Plan.		
<b>Comment</b>	Tenders Received for Coast defence Scheme at Earth Sculpture Burry Port Expected start on site Feb 2018. Notification to WAG for change of Policy for Pendine in SMP		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	



## Scrutiny measures & actions full monitoring report

### Environmental and Public Protection scrutiny - Quarter 3 2017/18



Theme: 12. Look after the environment now and for the future							
Sub-theme: E. Towards Zero Waste Strategy							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average time taken to remove dog fouling (calendar days)	Not applicable		Q3: 1.66	Target: 2.00	Target: 2.00	Target: 2.00	Target: 2.00
5.2.2.19			End Of Year: 1.54	Result: 2.48	Result: 2.44	Result: 1.95	Calculation: 115÷59
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean	98.6	96.0	Q3: 98.5	Target: 92.0	Target: 92.0	Target: 92.0	Target: 92.0
PAM/010			End Of Year: 98.6	Result: 98.6	Result: 99.0	Result: 98.9	Calculation: (3046÷3081) × 100
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of fly tipping incidents cleared in 5 days	98.22	96.85	Q3: 84.21	Target: 95.00	Target: 95.00	Target: 95.00	Target: 95.00
PAM/011			End Of Year: 85.92	Result: 96.87	Result: 96.75	Result: 95.03	Calculation: (1186÷1248) × 100
Service Head: Ainsley Williams			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The Cleanliness Indicator	Not applicable		Q3: 73.1	Target: 67.0	Target: 67.0	Target: 67.0	Target: 67.0
STS/005a			End Of Year: 73.2	Result: 78.3	Result: 78.2	Result: 78.2	Calculation: (1.564÷2) × 100
Service Head: Ainsley Williams			Performance status: On target				





## Scrutiny measures & actions full monitoring report

### Environmental and Public Protection scrutiny - Quarter 3 2017/18



<b>ACTIONS</b> - Theme: 12. Look after the environment now and for the future Sub-theme: E. Towards Zero Waste Strategy			
<b>Action</b>	12674	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018.		
<b>Comment</b>	The Business Case for the new arrangements has been approved by Executive Board in January. An implementation plan is being developed for execution by the end of March.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	12675	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term by securing appropriate arrangements for treating and disposing of our waste up to the end of March 2018.		
<b>Comment</b>	CWM have provided short term alternative contingency arrangements in response to the failure in the RDF market. We will continue to work with CWM to develop more robust medium to long term treatment/disposal arrangements.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	12676	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We shall explore potential additional sources of income for the service by assessing and reviewing the potential to expand the kerbside green waste the potential to offer a trade waste recycling service.		
<b>Comment</b>	The new garden waste collection season begins in March. Advertisement of the scheme has commenced, the sign up commenced Feb 12th and collection and delivery arrangements have been made for the next season with an improved uptake in customers expected.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	12677	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We shall continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes.		
<b>Comment</b>	We have undertaken a pre monitoring, door knocking and post monitoring phase of approximately 2,000 properties in order to assess participation in our schemes. An improvement was recorded across these households. We will continue with these awareness raising exercises periodically throughout the year. In addition we undertook a multi agency engagement approach for the recycling scheme in the Tyisha ward to promote Kerbside recycling, commercial services, littering and fly tipping issues. This approach will be adopted in other areas of the Authority going forward.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	
<b>Action</b>	12678	<b>Target date</b>	28/02/2018 (original target 31/03/2018)
<b>Action promised</b>	We will review current arrangements for re-use and assess wider potential for increasing re-use percentages.		
<b>Comment</b>	The department is still currently reviewing the bulky waste collection service in order to maximise the material collected for re-use. The vehicles utilised to collect bulky waste are being reviewed so that the quality of material is preserved. In addition the delivery of recycling containers will be segregated from the bulky collection service so as to reduce the collection time for bulky items to thereby increasing the re-use potential of such items.		
<b>Service Head:</b> Ainsley Williams		<b>Performance status:</b> On target	



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<b>ACTIONS</b> - Theme: 13. Improve the highway and transport infrastructure and connectivity Sub-theme: A. Road Maintenance & Infrastructure			
<b>Action</b>	12679	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to invest in strategic transport infrastructure links to support economic development.		
<b>Comment</b>	Significant progress made in Q3. Contract awarded for Cross Hands ELR Phase 2 with pre- commencement conditions attached to detailed planning consent approved enabling site work to commence in early 2018. Contract awarded for Wind Street / Tiryddail Lane Junction scheme with site works due to commence in February 2018. Two separate works packages awarded for Tywi Valley Path to fully utilise WG LTF grant with site works due to commence in February 2018.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	12681	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will update Highways Asset Management Plan to provide a strategy for managing and maintaining the county's highways infrastructure.		
<b>Comment</b>	A draft HAMP has been developed and is currently being reviewed by the management team. Completion of final HAMP document remains on target.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	12682	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will develop, maintain and deliver a 3 year capital maintenance programme of Highway Maintenance on a prioritised basis to ensure the most effective use of limited funding.		
<b>Comment</b>	There is one scheme remaining for completion in this years prioritised programme. This is programmed for delivery in March 2018 with the approved budgeted investment fully committed.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	12683	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will develop, maintain and deliver a 3 year capital maintenance programme of highway support, bridge strengthening and replacement schemes. Prioritising delivery of schemes within the confines of resources available.		
<b>Comment</b>	Henllan Bridge, Ffarmers - construction works substantially complete. Pontnewydd Relief, Carway and Ffrwd Farm, Pinged - construction works completed. Doethie Bridge, Rhandirmwyn - scheme delayed due to private land owner issues. Design work on two highway support schemes on-going. Design work on four bridge replacement schemes on-going. The % complete is based on committed financial sum to date relative to allowable budget.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	12684	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will improve the notification of our planned and reactive highway maintenance works to facilitate better coordination and communication with the public, businesses and tourists.		
<b>Comment</b>	Systems have been configured to enable Streetworks notifications submission by Design teams and updated by Operational teams as work is delivered. Design (client) and operational teams have received training in the use of systems and are able to notify new schemes and update with actual start & end dates of roadworks schemes. Major works are published via the press.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	12685	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will review our Highways defect reporting and repair system to ensure the system is efficient and effective.		
<b>Comment</b>	The review of highways management systems is on-going. Improvements to defect reporting and recording are a key objective and introducing mobile recoding for works teams is key to this review. The pilot is progressing this and a business case will inform any investment in this area.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	
<b>Action</b>	12686	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will review and align the highway network databases to consolidate our highway records and create a consistent and accurate register of all public highways.		
<b>Comment</b>	The review of records has commenced with a working project team meeting regularly to undertake the review and update records/databases. To date there have been 13 working sessions and 126 individual anomalies corrected. The estimated time to complete the review for the entire network is April 2021. The work being undertaken is considered high value and progress within the year will not complete the entire network however will be a significant improvement to records. The reported target reflects the in year progress. The working group is now well established and will review high priority anomalies as they arise throughout the year and on an on-going basis. The collaborative approach within the newly formed division is evident on this project.		
<b>Service Head:</b> Stephen G Pilliner		<b>Performance status:</b> On target	



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**Theme: 13. Improve the highway and transport infrastructure and connectivity**  
**Sub-theme: B. Passenger Transport**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of adults aged 60+ who hold a concessionary travel pass  THS/007	92.4	85.5	Q3: 81.1  End Of Year: 81.4	Target: 79.0  Result: 79.0	Target: 79.0  Result: 79.0	Target: 79.0  Result: 79.9  Calculation: (44062 ÷ 55155) × 100	Target: 79.0
Service Head: Stephen G Pilliner			Performance status: On target				

**ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity**  
**Sub-theme: B. Passenger Transport**

<b>Action</b>	12687	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to manage the "Trawscymru" Carmarthen - Aberystwyth service on behalf of the Welsh Government and aim to secure funding to allow the continued provision of the service in 2017/18.		
<b>Comment</b>	We continue to manage the T1 and T1c services on behalf of Welsh Government, including the free weekend travel initiative		
Service Head: Stephen G Pilliner		Performance status: On target	
<b>Action</b>	12688	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will work with the community, Ceredigion and Pembrokeshire county councils to help sustain the delivery of the Bwcabus integrated transport services & Key strategic Services.		
<b>Comment</b>	The Authority continues to support and develop the BWCABUS scheme as part of the LINC project		
Service Head: Stephen G Pilliner		Performance status: On target	
<b>Action</b>	12689	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will review the provision of the "Country Cars" scheme with partner organisations and to look at opportunities to share resources with non-emergency health transport.		
<b>Comment</b>	We are continuing to work with the RVS in delivering this essential scheme and to look at the most effective means of continuing and developing this service in the future.		
Service Head: Stephen G Pilliner		Performance status: On target	
<b>Action</b>	12690	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.		
<b>Comment</b>	We continue to provide school transport in accordance with the MEP programme and work as part of the MEP team to evaluate school transport implications of future developments		
Service Head: Stephen G Pilliner		Performance status: On target	
<b>Action</b>	12691	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to review the Authority's home to school and college transport policy and to manage demand to ensure maximum efficiency.		
<b>Comment</b>	The Authority continues to review the home to school transport and is successfully managing costs by effective demand management and network reviews. We are currently working on the arrangements for the intake of learners for the 2018/19 academic year.		
Service Head: Stephen G Pilliner		Performance status: On target	



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ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity			
Sub-theme: C. Cycleways			
Action	12692	Target date	31/03/2018
<b>Action promised</b>	We will begin construction of the Towy Valley Cycle way and continue to develop the full scheme.		
<b>Comment</b>	<p>Works will be commencing on Section W1 (adjacent to Abergwili Museum) early February with further work on the 'fishermans car park' section at Whitemill being undertaken concurrently. These will be completed by end of financial year. The w4 section at Nantgaredig is also due to commence this financial year utilising EU RCDF monies.</p> <p>In terms of planning - All consents have been obtained for the Western section, further ecological work is being undertaken to progress the Eastern section planning application, as well as on going land negotiations and necessary design packages.</p>		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity			
Sub-theme: D. Road Safety			
Action	12693	Target date	31/03/2018
<b>Action promised</b>	Implement the Carmarthenshire road safety strategy to meet the national 2020 casualty reduction targets & continue to deliver the actions outlined in the Road Safety Strategy.		
<b>Comment</b>	<p>Carmarthenshire Road Safety Strategy:</p> <p>The Council's Road Safety Unit is working collaboratively with a range of public safety agencies in Carmarthenshire to deliver the Carmarthenshire Road Safety Strategy. Various education, engineering and enforcement initiatives are being delivered by the Road Safety Unit and its partner agencies in 2017/18 in fulfilment of the key aims of the strategy:</p> <ul style="list-style-type: none"> <li>• Rural road safety (Route Treatment Programme – B 4297, Halfway to Talyclun, B 4297 Tycroes to Gorslas)</li> <li>• Working to protect young persons and motorcyclists (road user groups at highest risk of sustaining injury),</li> <li>• Reducing inappropriate and illegal road user behaviour including speeding, drink and drug driving, and careless and dangerous driving</li> <li>• Protecting pedestrians and cyclists,</li> <li>• Improving our knowledge and understanding of casualty data to solve road safety problems</li> </ul> <p>£140,000 is to be spent in 2017/18 on targeted road safety education programmes as follows: -</p> <ul style="list-style-type: none"> <li>- Pass Plus Cymru</li> <li>- Older driver training</li> <li>- Young driver training</li> <li>- Kerbcraft</li> <li>- Motorcycle Training</li> <li>- National Standards Cycle Training</li> </ul> <p>Delivery of these education programmes is underway</p>		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12694	Target date	31/03/2018
<b>Action promised</b>	We will continue to review the availability of safe walking routes to school and develop a mapping project to provide greater clarity to applicants.		
<b>Comment</b>	<p>Home to School Walking Technical Assessments In Q2, undertake four home to school walking technical / safety assessments in accordance with the Welsh Governments Learner Travel Statutory Provision and Operational Guidance 2014, Chapter 5 Risk Assessment of Walked Routes to School.</p> <p>In Q 4, the Traffic Manager and Road Safety will receive training to map the walked routes deemed safe onto the Highways Assets digitised mapping system.</p>		
Service Head: Stephen G Pilliner		Performance status: On target	

ACTIONS - Theme: 13. Improve the highway and transport infrastructure and connectivity			
Sub-theme: E. Modernising our vehicle Fleet			
Action	12695	Target date	31/03/2018
<b>Action promised</b>	We will complete our investment into vehicle replacements during the year, The value of investment will be £1.8 million at the end of 2017/18 in accordance with our strategic fleet replacement programme. The more efficient vehicles contribute to reducing CO2 emissions.		
<b>Comment</b>	The vehicle replacement programme continues to progress. Recent procurement exercises include fleet for the waste division and social care. We also await further service reviews and anticipate procurement decisions to be made in the next quarter.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	12696	Target date	31/03/2018
<b>Action promised</b>	We will reduce the size of our operational vehicle fleet by 1% over the year		
<b>Comment</b>	Service operational vehicle numbers are continuously being reviewed. A fleet review within the waste division is shortly being carried out with a view to reduce numbers. Fleet usage by all divisions remains to be monitored and the aim of a 1% reduction within the time frame is on target.		
Service Head: Stephen G Pilliner		Performance status: On target	



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**ACTIONS** - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of  
Sub-theme: D. Improving the lives of those living in poverty

<b>Action</b>	12563	<b>Target date</b>	31/03/2018 (original target 31/03/2018)
<b>Action promised</b>	We will develop further partnership arrangements in respect to financial exploitation		
<b>Comment</b>	In total we now have 32 local authorities assigned to the Financial Exploitation Scheme, 16 English authorities, 16 Welsh authorities. We also have two new financial institutions, Santander, and TSB. The scheme will create a financial safeguarding network bridging the public and private sectors helping to protect vulnerable people from financial harm.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	12564	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will promote financial literacy through the Financial Exploitation Safeguarding Scheme (FESS)		
<b>Comment</b>	We have engaged with Job Centre Plus clients, enabling them to utilise the Money Wise financial literacy facility. This will aid the clients with their financial literacy skills, improving their prospects of achieving long term employment.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
<b>Action</b>	12565	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will increase the number of vulnerable and disadvantaged people protected through Financial Exploitation Safeguarding Scheme		
<b>Comment</b>	Work in progress, database is still being cleansed to achieve accurate management information for Financial Exploitation Safeguarding Scheme. The newly configured database will allow us to capture the necessary data, however there is still an ongoing retrospective cleansing task on past enquiries. The end result will show evidence of the number of vulnerable and disadvantaged people we have been able to protect. It is envisaged that this information will be available by the end of financial year. The vulnerable and disadvantaged obviously continue to be protected by the service under the scheme.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	

**Theme: 6. Create more jobs and growth throughout the county**  
**Sub-theme: D. Overarching Performance Measures**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health  PPN/001iii	Not applicable		Q3: 52  End Of Year: 100	Target: 10  Result: 13	Target: 28  Result: 28	Target: 55  Result: 60  Calculation: (102÷170) × 100	Target: 100
Service Head: Jonathan Morgan			Performance status: On target				

**Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)**  
**Sub-theme: A. Eat and breathe healthily**

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of food establishments that meet food hygiene standards  PAM/023	96.52	95.04	Q3: 96.71  End Of Year: 97.50	Target: 93.00  Result: 97.78	Target: 93.00  Result: 98.09	Target: 93.00  Result: 97.78  Calculation: (1935÷1979) × 100	Target: 93.00
<b>Service Head:</b> Jonathan Morgan			<b>Performance status:</b> On target				

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: ii) Food Hygiene	Not applicable		Q3: 63	Target: 15	Target: 35	Target: 60	Target: 100
PPN/001ii			End Of Year: 100	Result: 21	Result: 46	Result: 69	
			Calculation: (353÷514) × 100				
Service Head: Jonathan Morgan			Performance status: On target				



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<b>ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour &amp; Adult obesity)</b> Sub-theme: A. Eat and breathe healthily			
<b>Action</b>	12599	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County implementing a sampling programme		
<b>Comment</b>	Monitoring of Nitrogen Dioxide throughout the County is ongoing on a monthly basis and will meet 100% by the year end. Data capture across all sites is very good and results are being assessed and reported.		
Service Head: Jonathan Morgan		Performance status: On target	
<b>Action</b>	12936	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will continue to monitor water quality for the residents of and visitors to the County implementing a sampling programme		
<b>Comment</b>	All bathing water sampling has been completed. Private drinking water programme is continuing and on target.		
Service Head: Jonathan Morgan		Performance status: On target	

<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b> Sub-theme: C. Community Cohesion			
<b>Action</b>	12609	<b>Target date</b>	31/07/2017
<b>Action promised</b>	We will implement the new Community Cohesion National Delivery Plan 2017/18.		
<b>Comment</b>	<p>Objective 1: Work at a strategic level to break down barriers to inclusion and integration across marginalised groups. The Regional Community Cohesion Co-ordinator sits on the Fair and Safe Communities Thematic Group. The Co-ordinator also sits on community safety partnerships and strategic equality groups across Ceredigion, Pembrokeshire and Powys. The Co-ordinator met with Cllr Cefin Campbell, CCC Executive Board Member for Communities and Rural Affairs to brief on the Community Cohesion Programme. The Mid and West Wales Community Cohesion Steering Group met to review and plan work. The Co-ordinator attended a Regional Community Cohesion Co-ordinator network meeting with the Welsh Government. Objective 2: Work at a local level to break down barriers to inclusion and integration across marginalised groups. The Co-ordinator attended a meeting of the Gypsy and Traveller Accommodation Forum. The Co-ordinator submitted cohesion observations as part of CCC's response to the Welsh Government's consultation on their draft Enabling Gypsies and Travellers Action Plan. The Co-ordinator worked on Ceredigion CC's Gypsy and Traveller Communications and Engagement Strategy which can be shared regionally. The Co-ordinator attended the national conference of Disability Wales. The Co-ordinator attended a Black Asian Minority Ethnic Regional meeting, where an action plan was worked up. Llanelli Multi Cultural Network held an event to celebrate Black History Month. Objective 3: Supporting migrants, refugees and asylum seekers and settled communities during the integration process. The Co-ordinator attended and contributed to meetings of the Syrian Refugee Task Groups in Carmarthenshire, Powys, Ceredigion and Pembrokeshire. The Co-ordinator represented the region at a meeting of the Wales Strategic Migration Partnership Local Authority Delivery Group. Syria Sir Gar are a community group who support the Syrian Refugee Programme in Carmarthenshire. Syria Sir Gar ran two community events, one in Carmarthen and one in Llanelli. The Co-ordinator delivered an input on Family Reunification at a Carmarthenshire Information Session for Syrian families. The other inputs included self-employment, visas and residency. The Co-ordinator attended a Home Office Community Sponsorship Event. Objective 4: Supporting communities in preventing hostility and extremism and managing consequences. The Co-ordinator attended an Anti-Semitism workshop at Cardiff City Synagogue. The Co-ordinator attended a Carmarthenshire taxi drivers' safeguarding course. The majority of taxi drivers in Carmarthenshire have been trained and the course includes safeguarding, child sexual exploitation, domestic abuse and modern slavery. The Co-ordinator contributed to Ceredigion CC's Anti-Slavery Policy that has been adopted by full council. This policy may be shared regionally. The Co-ordinator attended a meeting of the Dyfed Powys Regional Anti-Slavery Group. The Regional Safeguarding Board's Training Subgroup received a lunch and learn session on Modern Slavery delivered by BAWSO. The Co-ordinator is working on partnership approach to critical and major incidents and tension monitoring with Powys and Pembrokeshire County Councils which can be shared regionally.</p>		
Service Head: Anthony Maynard		Performance status: On target	

<b>ACTIONS - Theme: 9. Support good connections with friends, family and safer communities</b> Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours			
<b>Action</b>	12613	<b>Target date</b>	31/03/2018 (original target 31/03/2018)
<b>Action promised</b>	We will Implement proceeds of crime across regulatory services to protect people		
<b>Comment</b>	On-going Trading Standards and Animal Health cases currently proceeding through the Court system. Further, more recent cases have also been identified for possible Proceeds Of Crime Act (POCA). Several Other Authorities have also recently signed a memorandum of understanding in order for Carmarthenshire Trading Standards to conduct their financial investigations.		
Service Head: Jonathan Morgan		Performance status: On target	





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ACTIONS - Theme: 9. Support good connections with friends, family and safer communities Sub-theme: E. Support Safer Communities			
<b>Action</b>	12614	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will maintain and strive to reduce further, the low levels of crime that are already amongst the lowest in England and Wales		
<b>Comment</b>	<p>Local Neighbourhood Policing teams have continued to work in partnership with Council's Trading Standards staff to target and disrupt rogue traders and online scams to protect vulnerable people. The new partnership 'Banking Protocol' scheme has been successful in preventing fraud and protecting victims from losing money to fraudsters. The scheme, which went live in September, has already prevented a considerable amount of money from being stolen from victims, particularly the elderly and the vulnerable. Victims of domestic abuse continue to be supported to feel safe as part of a scheme funded by the 'Fair and Safe Communities' group. Free domestic abuse kits continue to be offered to victims by trained police officers. Specialised items such as panic alarms, motion sensors and a door brace are included in the kit to help keep a victim safe in their home.</p> <p>Crime prevention visits have been conducted by specialist officers at a number of retail establishments across Carmarthenshire promoting "Steal and be Banned" and engagement with retail stores and store security staff. An intelligence gathering and enforcement day of action was also conducted on two dates in November and December in partnership with South Wales Police targeting travelling criminals committing vehicle and retail theft offences at shopping centres within Llanelli and Swansea.</p>		
Service Head: Wendy S Walters		Performance status: On target	
<b>Action</b>	12615	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will improve the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels		
<b>Comment</b>	<p>We continue to promote the partnership working that is ongoing. This has included free training to taxi drivers to help protect vulnerable people by raising awareness of child sexual exploitation as well as all other aspects of safeguarding. In a joint initiative with the council and Dyfed Powys Police, drivers are learning how to spot signs that vulnerable people may be at risk, know how to report their concerns and who to contact. Officers across Carmarthenshire were involved in a number of partnership engagement activities to promote Hate Crime Awareness week in October including an awareness event at the European Rugby Cup match between Scarlets and Bath RFC on 20th October.</p> <p>A Multi agency Force Day of Action was held on Friday 22nd December in Ammanford, Llanelli and Carmarthen town centres. The event focussed on the following areas: Violent Crime, Protecting Vulnerable Persons, Reduction of Anti-social behaviour &amp; Community Engagement. A number of proactive initiatives were implemented including targeted road safety patrols enforcing the Christmas Drink Drive campaign, unannounced visits on sex offenders by police and probation officers, a safeguarding/crime car to provide support to victims at high risk domestic violence incidents, search warrants to identify drug offences and offenders, licensing checks and distribution of literature with respect to Child Sexual Exploitation to door staff and licensees to heighten their awareness of the signs and the protocols for reporting such incidents and concerns. In Ammanford, Paul Pugh, a victim of an unprovoked violent attack in the town, was in the town centre to raise awareness of the dangers of alcohol-related violence and PCSOs distributed beer mats to local pubs to highlight Paul's campaign.</p> <p>Awareness was raised of a number of issues, including seasonal ones, through the issue of press releases. These included crime prevention messages - 'Don't Give Thieves an Early Christmas Present' and 'Car Security at Christmas' - 'Don't Drink and Drive' and a warning about 'Online Fraud'. The White Ribbon campaign against violence against women was covered in November with a photograph of leading CCC members and officers signing the Pledge.</p>		
Service Head: Wendy S Walters		Performance status: On target	
<b>Action</b>	12616	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will reduce anti-social behaviour by working in partnership to tackle local problems		
<b>Comment</b>	<p>Partners including council departments and local Neighbourhood Policing Teams (NPT) have continued to monitor incidents of anti-social behaviour (ASB) working in partnership with other agencies to tackle and resolve local issues. A multi-agency partnership approach "OP BANG" was implemented across the Carmarthenshire and South Wales region to reduce ASB and associated risks during the Halloween and Guy Fawkes period. "OP BANG" involved education and awareness messages being delivered at schools and through local media and also joint enforcement patrols and diversionary activities involving local NPT officers and also Fire Arson reduction teams and Council Youth support workers. During October, November &amp; December 2017, further multi-agency meetings have been held to address repeat ASB issues, adopting a problem solving approach to identify working solutions to resolve ongoing issues. A number of ongoing incidents have been referred to Environmental Health officers, local schools, Youth Support workers, and housing organisations.</p>		
Service Head: Wendy S Walters		Performance status: On target	
<b>Action</b>	12617	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will reduce the incidences of alcohol-related violence		
<b>Comment</b>	<p>The Licensing action group, a bi-monthly meeting between the Police and Council licensing department, continues to tackle problem locations and licensed premises where there are concerns relating to alcohol and substance related crime and disorder. Incidents at such premises are closely monitored and a joint plan of action agreed which is delivered in partnership. A number of joint proactive licensing enforcement visits have been conducted in all the main towns within Carmarthenshire by Council Licensing officers and Police during the Autumn Rugby Internationals and also on a number of weekends in the lead up to the Christmas period. A themed focus was implemented aimed very much on door supervisor checks being undertaken by SIA officers to ensure compliance with security regulations and help reduce incidents of alcohol related violence. To support this activity, further 'Behave or Be Banned' meetings have been held across the division to ensure that licensed premises are seeking to prevent potentially violent individuals from accessing licensed premises, thereby making the night time economy safer for our local communities.</p>		
Service Head: Wendy S Walters		Performance status: On target	
<b>Action</b>	12618	<b>Target date</b>	31/03/2018
<b>Action promised</b>	We will Reduce drug and alcohol misuse.		
	Work continues on the development of an information sharing protocol for non fatal poisonings, along with a flowchart of the		

Comment	pathway. This work is being progressed by the Area Planning Board` s Adult Treatment/Harm Reduction Group and overseen by the regional Drug Related Death (DRD) Group. The DRD group continues to meet to monitor activity and take appropriate action against the recommendations contained in the key learning report produced for the Area Planning Board		
	A draft Service user Involvement Framework has been produced for the Area Planning Board. This will be supported by an in-depth action to show how policy will be implemented.		
	A Task and Finish Group is being established to tackle the issue of discarded needles in Llanelli. This group will look to raise awareness and promote the safe disposal of needles.		
Service Head: Wendy S Walters		Performance status: On target	
Action	12619	Target date	31/03/2018
Action promised	We will respond to the Wales Audit Office Community Safety in Wales Report and its recommendations for Welsh Government, Police Crime Commissioner's and Local Authorities		
Comment	Following the Wales Audit Office 'Community Safety in Wales' report in October 2016, the Welsh Government undertook a wider review of community safety partnership working in Wales. The Welsh Government's 'Working Together for Safer Communities' review was published on 12th December and will be considered by the 'Fair and Safe Communities' group at its next meeting.		
Service Head: Wendy S Walters		Performance status: On target	



## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>th</sup> APRIL 2018

### CARMARTHENSHIRE PARKING STRATEGY

#### Purpose:

To consider the updated Carmarthenshire Parking Strategy.

#### Reasons:

The Parking Strategy has been reviewed and developed as an action arising from the Scrutiny Committee Task and Finish Group review of parking. Scrutiny Committee's comments are invited prior to further consideration by Executive Board.

To be referred to the Executive Board for decision: YES

#### EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:- Cllr. Hazel Evans (Environment)

<p><b>Directorate</b></p> <p><b>Name of Head of Service:</b> Stephen G Pilliner</p> <p><b>Report Author:</b> Simon Charles</p>	<p><b>Designations:</b> Head of Highways and Transport</p> <p><b>Transport Strategy and Infrastructure Manager</b></p>	<p><b>Tel Nos.</b> 01267 228150 SGPilliner@carmarthenhsire.gov.uk 01267 228136 SCharles@carmarthenshire.gov.uk</p>
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# EXECUTIVE SUMMARY

## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>th</sup> APRIL 2018

### CARMARTHENSHIRE PARKING STRATEGY

#### BRIEF SUMMARY OF PURPOSE OF REPORT.

In July 2016 Executive Board considered an Environmental and Public Protection Scrutiny Committee Task and Finish Group Report on Car Parking Charges. One of the recommendations contained the report was to review and update the existing Parking Strategy. This has been completed and is attached as a detailed report for consideration and comment.

Carmarthenshire is a predominantly rural area and the private motorcar remains the primary means of transport for the many of trips. However, as the towns of Carmarthenshire continue to grow and develop the opportunity to locate land for parking provision within town centres becomes increasingly difficult. It is therefore essential the existing parking stock is managed effectively to maximise use. A car parking strategy can be one of the most useful tools available to local authorities in helping achieve economic, social and environmental objectives.

This Parking Strategy aims to ensure that future changes to parking provision are both forward thinking and support the economic attractiveness and vitality of the diverse areas within Carmarthenshire.

The New Strategy considers matters such as: Parking Policy, Demand and Capacity Performance Data, Comparable Technology, Economic case for charging and Car Park Management

The strategy sets out a number of priorities for parking:

- Prioritise short stay parking in town centres.
- Car park safety.
- Use of technology
- Information
- Inter modal integration
- Parking Standards
- Free parking days
- Provision of spaces for mobility impaired in car parks
- Coach Parking
- Cycle and motorcycle facilities

DETAILED REPORT ATTACHED?

YES

# IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: S. G. Pilliner Head of Transportation and Highways

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>YES</b>	<b>YES</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

## 1. Policy, Crime & Disorder and Equalities

Priority 9 of the report reinforces the Councils commitment to providing appropriate parking facilities for mobility impaired in car parks.

## 2. Legal

Provision and enforcement of car parking are subject to statutory order making processes to implement Traffic Regulation Orders (TRO's) as set out in the Road Traffic Regulation Act (1984) and the Traffic Management Act (2004).

The Powers to introduce moving traffic offences are subject to the legal requirements set out within the Traffic Management Act (2004).

## 3. Finance

Financial implications relating to the prioritisation of short and long stay parking are already included in the approved future budget commitments.

Any additional investment in infrastructure will be subject to Capital Bids.

The Environment Department is currently carrying a budget pressure as car parking charges have not been increased since 2014.

# CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: S. G. Pilliner Head of Transportation and Highways

1. Local Member(s) - N/A

2. Community / Town Council - N/A

3. Relevant Partners - N/A

4. Staff Side Representatives and other Organisations - N/A

## Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Integrated Parking Strategy		<a href="http://www.carmarthenshire.gov.wales/media/4674/integratedcarparkingstrategy.pdf">http://www.carmarthenshire.gov.wales/media/4674/integratedcarparkingstrategy.pdf</a>
Executive Board Report  ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE TASK & FINISH GROUP FINAL REPORT		<a href="http://democracy.carmarthenshire.gov.wales/ieListDocuments.aspx?CId=131&amp;MId=556&amp;Ver=4">http://democracy.carmarthenshire.gov.wales/ieListDocuments.aspx?CId=131&amp;MId=556&amp;Ver=4</a>



# Carmarthenshire Parking Strategy

FEBRUARY 2018

Project No: CS/091670

Doc Ref: CS/091670

Rev: P01

Carmarthenshire County Council

Issue Date: February 2018

Carmarthenshire Parking Strategy



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# 1. Introduction

As a predominantly rural area the private motorcar will remain the primary means of transport for the majority of trips across the County. However, as the towns of Carmarthenshire County Council (CCC) continue to grow and develop the opportunity to locate land for parking provision within town centres becomes increasingly difficult. It is therefore essential the existing parking stock is managed effectively to maximise use.

A car parking strategy can be one of the most useful tools available to local authorities in helping them achieve their economic, social and environmental objectives.

This Parking Strategy will ensure that future changes to parking provision are both forward thinking and support the economic attractiveness and vitality of the diverse areas within Carmarthenshire. In particular, a parking strategy can:

- Support the local economy (e.g. by making it easy for shoppers and tourists to visit Carmarthenshire's market towns) and facilitate development growth (e.g. by enabling the planned housing and employment growth in Carmarthenshire);
- Provide access to key services and facilities for special needs groups and the mobility impaired (e.g. by providing appropriate Blue Badge car parking spaces);
- Improve journey time reliability for road users (e.g. by designing and managing on-street parking facilities to reduce traffic conflicts and delays);
- Encourage sustainable travel modes and help reduce reliance on the private car (e.g. by setting parking charges at appropriate levels);
- Improve the efficiency of the council's parking service;
- Enhance the built and natural environment (e.g. by reducing the amount of land required for parking and by improving the look of street scenes through the enforcement of parking contraventions);
- Make Carmarthenshire a safer place (e.g. by ensuring that car parks are 'safer by design');
- Raise revenue for the council to sustain highways and transport services (e.g. by using surplus parking revenues to subsidise non-commercial bus services)
- Reduce wasteful competition between towns in the wider sub-region (e.g. by setting car parking charges and standards that are broadly consistent with neighbouring authorities).

It should be clear from the above that car parking covers a variety of areas and a parking strategy needs to address them all. In essence, a parking strategy needs to form an integral part of a sustainable local transport system which aims to support economic, social and environmental objectives.

Having stated the above, there can be significant issues in trying to adopt a parking strategy that supports a sustainable local transport system as there are often inherent tensions between economic, social and environmental objectives.



This car parking strategy therefore strikes a balance between supporting economic growth and being an effective demand management tool to encourage the use of sustainable transport alternatives.

## 2. Background Information

CCC's existing Parking Strategy 'Integrated Parking Strategy for Carmarthenshire' was produced in 2005. The original Strategy attempted to strike a balance between the needs of individuals (whether they rely on private or public transport) local economies and business communities with the needs of the environment. Developed through extensive internal and external consultation exercises the key aims of the 2005 Strategy were to;

- To be consistent with national and regional parking objectives and with the Strategic Transport Policy in the Council's Unitary Development Plan;
- To contribute to other corporate objectives including the Corporate Strategy, Community Plan and the Local Transport Plan;
- To facilitate parking provision and management that maximises the use of existing parking stock;
- To ensure that parking facilities are safe, accessible and convenient and that they comply with the Disability Discrimination Act 1995;
- To promote more sustainable travel choices through parking provision and pricing at the same time as maintaining economic viability in the County.

The 2005 Strategy went on to identify key priorities for actions to achieve the key aims listed above:

- To **prioritise short-stay parking in town centre car parks** – this maximises the number of vehicles that can use the space in one day and thus the economic benefit to the local business community. This needs to be matched with long stay parking provision at the periphery of town centres;
- To **improve car park safety** – all car users become pedestrians once they have parked their cars and the environment within car parks needs to be user friendly and accessible;
- To **improve car park information** – this helps both regular users and visitors by indicating where car-parking provision is and for interactive displays how many vacant spaces remain. This leads to more efficient use of parking stock;
- To **provide more facilities for mobility impaired** – including appropriate levels of parking provision within car parks and through the encouragement of shop mobility schemes within town centres;
- To **provide Park and Ride** on the periphery of Carmarthen and Llanelli – as an effective means of reducing congestion at the same time as providing a pool of parking to cater for daily and seasonal peaks in demand;
- To **improve integration with public transport** services – providing car parking facilities adjacent to main bus and rail interchange points will encourage greater use of bus and rail by commuters and visitors to urban areas;

- To **apply maximum parking standards to new development** – thus ensuring that non-residential developments contribute to, and do not detract from, the parking strategy, through over or under provision of parking;
- To **provide coach and other parking** – This will help to attract more coach visitors to Carmarthenshire and the space allocated can be used by lorries or caravans during off peak periods; and
- To **provide motor cycle and cycle parking facilities in car parks** – This will help to encourage more cycling and motorcycling, both of which are more sustainable forms of transport.

### 3. Parking Policy

A review of existing local, regional and national policy and guidance relating to parking, transportation and land use planning was carried out.

- Maximum car parking standards should be used at local and regional level as a means of controlling demand. Ensure that new developments provide lower levels of parking than have generally been achieved in the past. Minimum parking standards are no longer appropriate;
- It is acknowledged that parking provision in rural areas is a major challenge for local authorities. Good design and consultation with stakeholders is important to ensuring that parking does not undermine both the ability to provide public transport and the incentive to walk or cycle;
- Consider the requirements of the Active Travel Act by encouraging the implementation of specific measures to develop safe cycling, including new or improved routes, and secure parking and changing facilities in major developments and at transport interchanges;
- Consider parking issues on a joint basis with neighbouring authorities to achieve a common approach to the provision of vehicle parking facilities at new developments; and
- Integrate park and ride provision into the parking strategy by utilising sites identified within the LTP to improve the attractiveness of public transport to reduce overall dependence on the private motorcar and to reduce the impact of transport on greenhouse gas emissions.

It is acknowledged that this Strategy needs to reflect the Wales Transport Strategy, Carmarthenshire County Council Local Development Plan, the South West Wales Regional Transport Plan, the Future Generations Act and the Active Travel Act, and in doing so, it is important that the objectives of the new strategy reflect the following broad principles outlined in those documents;

- Encourage safer, healthier and more sustainable travel;
- Improve the sustainability of transport by improving the range and quality of, and awareness about, transport options including those which improve health and well-being;
- Improve the efficiency and reliability of the movement of people and freight within and beyond south west Wales to support the regional economy;
- Improve integration between policies, service provision and modes of transport in south west Wales; and
- Implement measures which make a positive contribution to improving air quality and reducing the adverse impact on health and climate change including reducing carbon emissions.

## 4. Current Parking Demand and Capacity

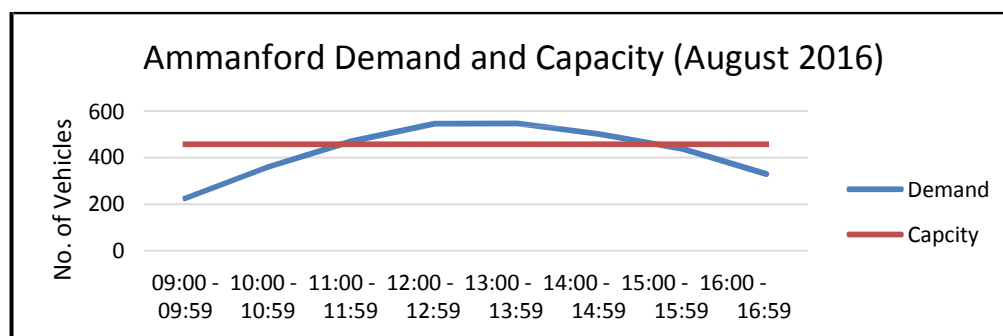
Ticket sales information was analysed across all County Council controlled car parks in Ammanford, Carmarthen and Llanelli for Fridays in August and December 2016. This analysis provides a snap shot of demand within the 3 main county towns. The following graphs compare demand with car park capacity.

As evidenced by data in Graphs 4.1 and 4.2 the car parks in Ammanford are operating at over peak capacity in both August and December.

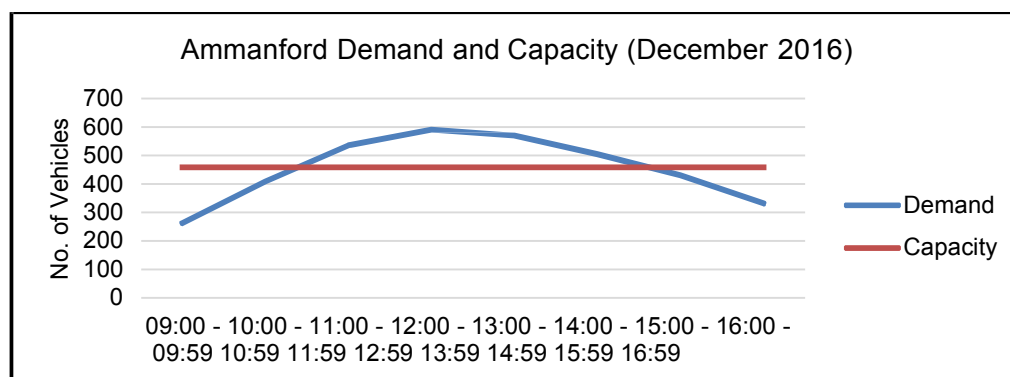
In December the car parks in Carmarthen are operating at close to capacity, as illustrated by Graph 4.4, however, in August, as displayed in Graph 4.3, there appears to be sufficient capacity to cope with demand.

According to the ticket sales information there is spare capacity in Llanelli in both August and December, as evidenced by Graphs 4.5 and 4.6.

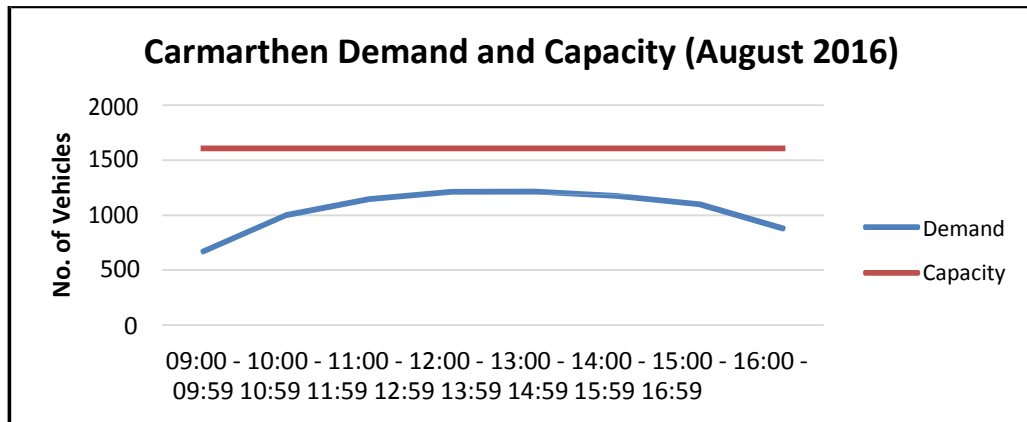
**Graph 4.1: Ammanford Demand & Capacity August 2016**



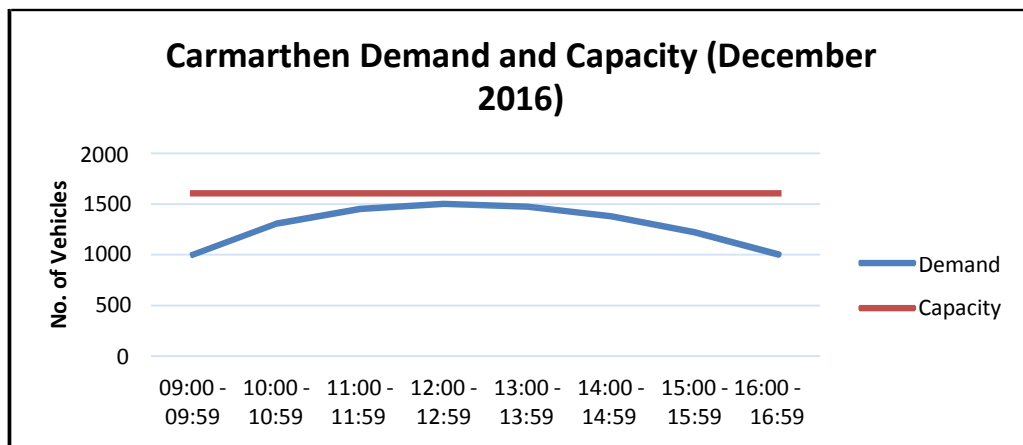
**Graph 4.2: Ammanford Demand & Capacity December 2016**



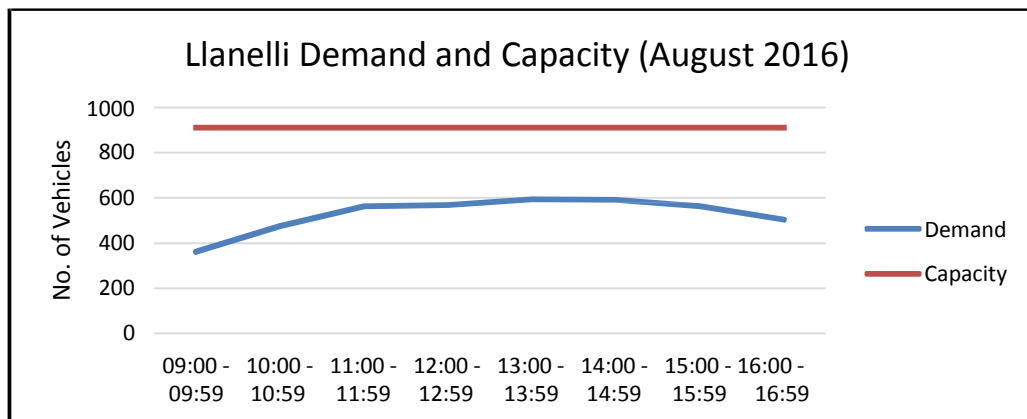
**Graph 4.3: Carmarthen Demand & Capacity August 2016**



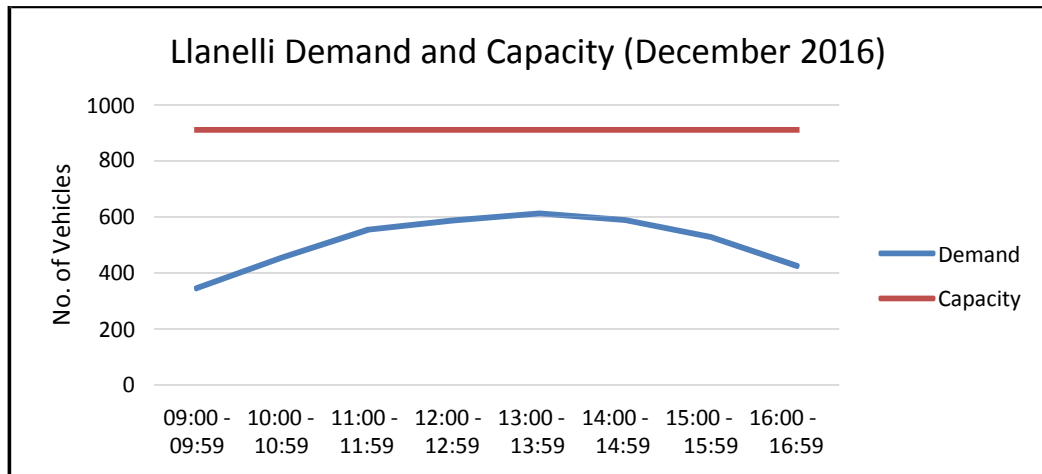
**Graph 4.4: Carmarthen Demand & Capacity December 2016**



**Graph 4.5: Llanelli Demand & Capacity August 2016**



**Graph 4.6: Llanelli Demand & Capacity December 2016**



Further information on ticket sales is available in Appendices B, C and D.

## 5. Comparison with Comparable Towns

Carmarthenshire has a wide variety of towns and locations each with their own characteristics. Their individual parking issues stem from their location, mix of land uses, and transport facilities. In managing demand CCC will have regard to the function / type and unique qualities of each area. These considerations will help to determine the most appropriate approach to parking management and to promote each area.

Car park charging needs to strike a balance between influencing travel behaviour and encouraging people into the town centre. The charging regime in an area needs to reflect the product, in terms of employment, retail, health and leisure facilities, available at that location.

From the evidence presented in Table 5.1 it is clear that the charging regime across Carmarthenshire is competitive when compared to other towns with similar demographics and a similar function. It is suggested that parking ticket sales and footfall data are continually reviewed and that consultation be undertaken on potential future changes to parking charges.



**Table 5.1 provides a comparison of car parking pricing strategies in comparable urban and rural towns across Wales.**

Towns / Council Owned Car Park	Local Authority	Short Stay				Long Stay					Coaches (All Day)	Other Prices / Concessions
		1hr	2hr	3hr	4hr	1hr	2hr	3hr	4hr	All Day		
Abergavenny, Chepstow and Monmouth	Monmouthshire County Council	£1.50	£3.00	£4.50	£6.00		£1.00	£1.50	£2.00	£4.00		Overstay: £5.00
Builth Wells, Crickhowell, Hay-on-Wye, Brecon, Knighton, Rhayader, Welshpool, Llanidloes, Machynlleth	Powys County Council	£1.00	£1.50			£0.70	£1.30	£2.50	£3.20		£5.30 (All Day) £6.30 (Overnight)	Blue Badge: Free
Haverfordwest <sup>1</sup>	Pembrokeshire County Council	£0.50	£0.60		£1.00	£0.50	£0.60		£1.00	£1.15		24hr: £1.15
Neath <sup>2</sup>	Neath Port Talbot County Borough Council					£1.00	£1.50	£2	£2.50	£3		Sunday: £1
Swansea	City and County of Swansea	£1.20	£2.40	£3.50		£1.20	£2.40	£3.50	£4.50	£7.00	£10.00 (All Day) £5.00 (3hrs)	Blue Badge: Concession
Caernarfon	Gwynedd Council	£1.00	£2.00	£3.00	£4.00				£2.00	£5.00	£3.50 (4hrs) £5.50 (All Day)	Blue Badge: Free
Bridgend	Bridgend County Borough Council	£0.70	£1.50	£2.50	£6.00	£0.70		£1.50		£3.00		
Conwy	Conwy County Borough Council					£1.00	£2.00		£3.00	£4.50		6pm-8pm: £0.50
	<b>AVERAGES</b>	<b>£0.97</b>	<b>£1.82</b>	<b>£3.38</b>	<b>£4.25</b>	<b>£0.90*</b>	<b>£1.30*</b>	<b>£2.20*</b>	<b>£2.60*</b>	<b>£4.10*</b>		
Carmarthen	Carmarthenshire County Council	£0.50p *	£1.60	£2.20	£3.40					£2.30		
Llanelli	Carmarthenshire County Council	£1.20	£1.60	£1.80	£2.00					£2.20		
Ammanford, Llandeilo, Llandovery, Newcastle Emlyn, St Clears	Carmarthenshire County Council	£0.70			£1.00					£1.50		

<sup>1</sup> Average cost of short stay and long stay car parking across Haverfordwest (not combined).

<sup>2</sup> Average cost across all Neath car parks listed on NPTCBC website.

\*St. Peters Car Park offers 1 hour car parking at 0.50p

## 6. PCN Data

Analysis was undertaken to evaluate Penalty Charge Notice (PCN) data for both August and December 2016.

**Table 6.1: PCN Offences August 2016**

		August 2016	
	Total PCN's	Top 3 Locations (number of offences)	Top 3 Offences (number of offences)
Ammanford	50	Margaret Street _ (13) Park Street _ (7) Wind Street Car Park _ (7)	Parked in P&D CP without a ticket _ (25) Parked in restricted St. during prescribed hrs _ (5) Parked on Clearway where parking is prohibited _ (6)
Carmarthen	273	St. Peters Car Park _ (44) John Street Car Park _ (40) Lammas Street _ (16)	Parked in P&D CP without a ticket _ (72) Parked in restricted St. during prescribed hrs _ (41) Parking in residents of shared use parking place _ (31)
Llandeilo	36	Rhosmaen Street _ (12) New Road _ (4) Crescent Rd _ (4)	Parked in restricted St. during prescribed hrs _ (9) Parked in a loading place during restricted hours _ (9) Parking in residents of shared use parking place _ (5)
Llandovery	38	Castle Car Park _ (19) Orchard Street _ (4) Queen Street _ (4)	Parked in P&D CP without a ticket _ (11) Parked in restricted St. during prescribed hrs _ (8) Parking in residents of shared use parking place _ (7)
Llanelli	331	Church Street Car Park _ (42) East Gate Car Park _ (39) Upper Inkerman St & Lloyd Street _ (18 each)	Parking in residents of shared use parking place _ (81) Parked in P&D CP without a ticket _ (69) Parked in restricted St. during prescribed hrs _ (48)
Newcastle Emlyn	9	Mart Car Park _ (5) College Street _ (2) Bridge Street _ (2)	Parked in P&D CP without a ticket _ (5) Parked for longer than permitted _ (2) Parked in a designated disabled persons place & Parked lowered to meet the level of c/way _ (1 each)
St. Clears	3	Pentre Road _ (2) Station Road _ (1)	Parked in restricted St. during prescribed hrs _ (2) Parked for longer than permitted _ (1)

**Table 6.2: PCN Offences December 2016**

December 2016			
	Total PCN's	Top 3 Locations (number of offences)	Top 3 Offences (number of offences)
Ammanford	34	Margaret Street _ (12) Hall Street Car Park _ (6) Rear of Quay Street & Wind Street _ (3) each	Parked in P&D CP without a ticket _ (15) No loading/unloading in restricted street & Parking in residents of shared use parking place & Parking in disabled parking space without _ (3 each)
Carmarthen	330	John Street Car Park _ (36) St. Peters Car Park _ (34) Friars Car Park _ (25)	Parked in P&D CP without a ticket _ (84) Parked in restricted St. during prescribed hrs _ (49) Parking in residents of shared use parking place _ (41)
Llandeilo	17	New Road _ (4) Rhosmaen Street _ (4) Crescent Road & Carmarthen Street _ (3) each	Parking in residents of shared use parking place _ (5) Parked in restricted St. during prescribed hrs _ (6) No loading/unloading in restricted street _ (3)
Llandovery	19	Castle Street Car Park _ (8) Garden Lane _ (3) Stone Street _ (3)	Parked in restricted St. during prescribed hrs _ (8) Parked in a restricted area of car park _ (3) Parked beyond the parking bays _ (3)
Llanelli	164	Church Street Car Park _ (34) Murray Street MSCP _ (16) Lloyd Street _ (9)	Parked in P&D CP without a ticket _ (45) Parking in residents of shared use parking place _ (31) Parked for longer than permitted _ (18)
Newcastle Emlyn	13	College Street _ (3) Sycamore Street _ (3) Mart Car Park _ (2)	Parked in restricted St. during prescribed hrs _ (5) Parked for longer than permitted _ (2) Parked beyond the parking bays _ (2)
St. Clears	1	St. Clears Car Park _ (1)	Parked beyond the parking bays _ (1)

Across the County, in August and December there were a total of 1,322 PCN's issued. Just over half of these, 56%, were for offences that are down to driver behaviour or poor parking choices; e.g; parking in loading bays, parking in disabled bays or parking in a restricted street. Education is needed to mitigate this behaviour, but little can be done in terms of physical interventions to control this behaviour.

The remaining 44% of PCN's were issued for behaviour that could be better controlled, e.g; staying beyond the time permitted in a pay and display ticket could be removed if parkers were able to pay at the end of their stay. Parking without a P&D ticket could be reduced by the introduction of barriers that issued a ticket on arrival.

New technology has a key role to play in reducing the number of PCN's issued for parking violations where parkers are regularly breaking parking rules.

## 7. Technology

### **Car Park charging methods**

CCC is committed to making sure it considers the full range of demand management tools and technological innovations. Some may be more suitable or timely than others and there may be a combination of approaches that are complementary to each other.

Technology will play an increasing role in facilitating parking for both the user and the provider. By 2020 70% of new cars will have internet access, society is more connected than ever. Car parks are becoming smarter and a new range technological management products are enabling car park providers to manage their assets in more efficient ways.

The following are potential interventions which CCC may consider in the future along with other innovations, as they become available.

### **Pay by Phone**

This is a system where payment is provided via phone (automated telephone line) or via an application downloaded on to a smart phone. Telephone payment systems are beneficial in that they offer an alternative to cash payment for the user. Telephone payment also offers a reduced operating cost to Councils as there is no cash collection needed at meters (if operated as the only payment method).

Payment by phone can be used as the only method of payment or it can be operated alongside more traditional methods such as pay and display. If operated as a single payment option, it should be ensured that the area has good mobile phone signal for payment by users and enforcement officers, who are required to check telephone payments.

Benefits include removing the need to carry change to pay for parking. The technology can also be used to provide reminder messages by text to advise of an approaching end of period and to extend parking time remotely up to the maximum permitted.

### **Contactless Payment Technology**

This involves converting existing 'chip and pin' card payment facilities to contactless 'wave and pay' facilities. This enables faster payment to be made without the need for a mobile connection.

The main benefit of this is that it will serve to improve payment reliability and customer experience.

### **Automatic Number Plate Recognition (ANPR)**

ANPR technology is a ticketless operation. Vehicles are observed on entry to the car park and the registration number identified. Payment is required at a meter, using the vehicle registration number, before returning to the car. The technology can work without the need for barriers as the vehicle registration details are recorded.

This system works best in busy car parks as the high installation costs render the system ineffective in smaller car parks.

Once installed ANPR technology can offer a wide range of Intelligent Transportation System services, ranging from occupancy and real-time user statistics.

This technology is permissible in privately controlled car parks in Wales, however, Welsh Local Authorities, do not yet have the power to enforce parking violations.

### **In Car Communications and Sensor Technology**

This technology can assist in managing parking resources before arrival at the destination and it can reduce congestion resulting from searching for parking spaces. As technology develops the facility to book and pay for a parking space before arrival may become an option.

In car technology is also developing which utilises GPS to identify vacant parking spaces. This allows drivers to be directed straight to an empty space, thereby, reducing circulation time. The system works by using technology embedded in the road and which sends a signal to system users.

Although this represents another potential demand management tool, deployment of this technology is better suited to busy car parks where demand for spaces is high.

### **Pay on Foot**

This form of charging requires a barrier on all entries and exits. A ticket is issued to the user on entry to the car park (tickets are not issued if the car park is full acting as a means of demand management), and payment is required at a meter before returning to the car. The validated paid ticket is then inserted into the machine on exit to release the barrier.

Installation of barriers is costly and will increase the costs of implementation. The extra cost is unlikely to bring any extra benefits to the users compared to pay and display or payment via phone or app. Barrier control may help to reduce the need for enforcement; however, maintenance costs for the barrier entry system are likely to be high.

Payment by foot systems work by knowing the exact number of spaces, capturing vehicles movements so that the number of spaces available is known and this information controls users into and out of the car park. This method of charge collection is better suited to large multi-storey car parks.

### **Pay and Display**

Pay and display is the traditional method of collecting car parking charges, where users purchase a ticket for a set time once they have parked and display this within their vehicle.

This method offers a simple, easily understood method of payment for users which is economical to install and maintain. Battery operated pay and display machines are cheaper to install as mains connection is not required.

No barrier control is required, however, enforcement of pay and display is resource intensive and will require the input of Civil Parking Enforcement officers. Pay and display meters are also required to be emptied on a regular basis.

There are a range of pay and display machines available which allow different methods of payment:

- Coin payments only (with no change given);
- Coin, cash and card payment; and
- Card only - usually used in conjunction with payment via phone (automated telephone line) or via an application downloaded on to a smart phone.

### **Electric Vehicle Charge Points**

There are currently over 110,000 electric vehicles on the UK roads and as the government has announced that diesel and petrol cars will be banned from 2040 this number will rise dramatically in the next 30 years.

Data provided by Zap Map show that there are 4,934 public charging points installed in the UK across 7,616 locations which provides 14,105 connectors. The total number of connectors has increased from 9,125 in February 2016 to nearly 12,000 by Jan 2017. In November 2017, 3.1% (430) of the 14,105 connectors were available in Wales.

Local authorities can purchase a range of vehicle charging infrastructure solutions through the ESPO 636 Vehicle Charging Infrastructure framework. There are a variety of options to consider depending on the speed of charge (between 30 mins and 12 hours for a full charge), electricity supply available, type of vehicle to be charged and number of vehicles to charge at any one time.

Table 7.1 highlights the existing electric charging facilities in Carmarthenshire.

**Table 7.1: Existing Electric Charging Facilities**

Location	Address	Type of charge available	Payment required
<b>Public Electric Charging</b>			
Murray Street Car Park	Murray Street, Llanelli, Carmarthenshire, SA15 1DJ	2 x 7kW 32A Type 2 Mennekes	No
Nant-Y-Ci Park and Ride	A40, Carmarthen, Carmarthenshire, SA31 3SA	1 x 50kW 125A JEVS (CHAdeMO)	Yes
Mart Car Park	New Road, Newcastle Emlyn. SA38 9BA	2 x 7kW 32A Type 2 Mennekes	No
St Peters Car Park	St Peter's Street, Carmarthen SA31 1LN	2 x 7kW 32A Type 2 Mennekes	No
<b>Private Electric Charging</b>			
FRF Toyota Carmarthen	Morfa Lane, Carmarthen Carmarthenshire, SA31 3AX	6 x 3kW 16A Type 2 Mennekes	No
Renault Dealership: Gravells	Pembrey Road, Kidwelly, Carmarthenshire, SA17 4TF	2 x 3kW 16A Type 2 Mennekes 1 x 7kW 32A Type 2 Mennekes	Eligible Customers
The Brown's	King Street, Carmarthen, Carmarthenshire, SA33 4RY	2 x 11kW 16A Tesla Type 2	N/A
J & J Motors Nissan	Crosshands Business Park, Llanelli, Carmarthenshire, SA14 6RB	2 x 7kW 32A Type 2 Mennekes	Eligible customers
Dinefwr Park & Castle (National Trust)	Llandeilo, Carmarthenshire, SA19 6RT	1 x 3kW 13A 3-Square pin 1 x 7kW 32A Type 2 Mennekes	Yes
Salem Memorial Hall	Salem, Llandeilo, Carmarthenshire, SA19 7LU	1 x 7kW 32A Type 2 Mennekes	No
Parc-Y-Scarlets	Pemberton Retail Park, Llanelli, Carmarthenshire, SA14 9UZ	2 x 11kW 16A Tesla Type 2	N/A
The Plash Inn	Llanfallteg, Whitland, Carmarthenshire, SA34 0UN	1 x 7kW 32A Type 2 Mennekes	No

Payment methods vary, but most networks require an account to be set up before use. Some networks prefer motorists to use a Radio Frequency Identification (RFID) card and others a smartphone app, while some allow access using either. A large number of EV charge points are free to use, while others are accessible with set charges. These tend to be a connection fee, price per time, price per energy consumed, or a combination of the above.

The following is a summary of potential installation costs and charge times;

- Fast – 7 kW      Charge time – 4-6 hours      Potential Cost £2,500
- Fast 22kW      Charge time – 1-2 hours      Potential Cost £3,000
- Rapid      Charge time 20-30 mins      Potential Cost £20,000

Installation costs are typically around £5,000 for the fast 7kW chargers and around £15,000 for a rapid charger, however connection costs to the grid can vary depending on local infrastructure.



## 8. Economic Case for Car Park Management

Car parking policy should be seen as an integral part of the overall transportation strategy for an area. It should complement the goals and objectives of key policy documents. In addition, the parking strategy needs to consider the parking regime of other comparable towns. Car park management needs to be carefully co-ordinated to prevent leakages to other towns in other areas.

Parking demand is mainly influenced by the type, quality and function of the town centre facilities and amenities. In villages and small towns, the parking policy is often based on providing enough spaces to accommodate demand. In larger towns, the overall transport objectives of reducing congestion, harmful emissions and accidents whilst promoting public transport to safeguard accessibility are all key objectives.

In 2010 Transport Research Laboratory (TRL) undertook a review of parking measures and policies across the UK. The research underlined the importance of parking and pricing, and confirmed that parking policies should strive to use parking facilities as efficiently as possible through linking optimal parking to supply and price. It suggested that too much supply was as harmful as too little, whilst prices that are too low are as harmful as those that are too high.

The TRL report confirmed that there are two roles for parking:

1. To balance supply and demand, and
2. To use parking to meet other policy objectives such as traffic management goals to accessibility for businesses and shoppers.

### **The Cost of Parking**

Access for car users is not the only problem. There is also the issue of the cost of parking. Both local authorities and private companies have to cover their costs in relation to parking. Maintenance, management and long-term investment in the quality of the car park are all serious considerations that must be taken into account. While a disproportionate amount of media attention is devoted to pricing and enforcement, the quality of the car park is also important. Furthermore, it must be recognised that car parks attract business rates that must be paid. Consequently, neither on-street nor off-street parking is free. The cost needs to be covered by someone, somewhere, somehow.

### **What Customers Want**

Research complete by MRUK (2015), which assessed the impact of car parking charges on behalf of Welsh Government, as well as research complete by the Association of Town & City Management (2014) on innovative practices in parking provision identified that individuals make their parking decision on multiple considerations.

**Table 8.1: Research on what customers want**

Ranking	ATCM (2014) Research	MRUK (2015) Research
1	Location	Availability of spaces
2	Personal safety	Restrictions on parking (i.e. how long people can park for)
3	Safe environment	Proximity of parking to intended destination
4	Tariffs	Traffic flow
5	Ease of access	Signage
6	No/little queuing	Overall retail offering
7	Number of spaces	Out of town retail offering
8	Effective surveillance	Out of town parking charges
9	Size of parking space	Price of car parking
10	Appropriate lighting	Security of car park

The research highlights that within the top ten considerations of parking, the cost of car parking ranks lower than multiple other key factors which individuals base their decision on when choosing which car park to use.

### **Why Charging is Necessary and The Benefits of Charges**

Car parking plays a critical role in the successful operation of town centres. For the future vitality of town centres throughout Carmarthenshire, it is important that CCC find the correct balance between parking demand and capacity. Too little parking will result in increased illegal parking and congestion, while too much parking will detract from the Council's sustainable transport policies, encourage additional traffic and reduce the availability of land that could potentially be utilised for more economically attractive activities.

In addition, it is vital to ensure that parking is made available in the right locations. Business people, shoppers, commuters, tourists and students all have different needs and it is crucial that parking is designed to cater for their different characteristics, so that they are accommodated in the right location.

## 9. Internal Consultation

There are a number of initiatives and strategies that CCC could implement in an attempt to provide the right mix and balance of parking. The original strategy attempted to strike a balance between the needs of individuals (whether they rely on private or public transport) local economies and business communities with the needs of the environment. Developed through extensive internal and external consultation exercises the key aims of the 2005 Strategy were to;

- To be consistent with national and regional parking objectives and with the Strategic Transport Policy in the Council's Unitary Development Plan.
- To contribute to other corporate objectives including the Corporate Strategy, Community Plan and the Local Transport Plan.
- To facilitate parking provision and management that maximises the use of existing parking stock.
- To ensure that parking facilities are safe, accessible and convenient and that they comply with the Disability Discrimination Act 1995.
- To promote more sustainable travel choices through parking provision and pricing at the same time as maintaining economic viability in the County.

These aims were facilitated by the 9 priorities listed on the table 9.1 below.

While a Scrutiny Report in 2016 proposed a further series of Alternative Parking Options / Approaches, as listed in table 9.1.

**Table 9.1: Parking Priorities 2005 compared to Alternative Parking Options 2016**

2005 Parking Strategy Prioritises	2016 Scrutiny Report Alternative Parking Options / Approaches
Priority 1: Prioritise short stay parking in town centre car parks	Increasing the number of free parking days
Priority 2: Car Park Safety	Pay on Exit Schemes
Priority 3: Car Park Information	Shop and Drop Initiatives
Priority 4: Facilities for Mobility Impaired	Pay by Phone/Cashless Payment System
Priority 5: Park and Ride	
Priority 6: Public Transport Integration	
Priority 7: Parking Standards on New Developments	
Priority 8: Coach and Other Parking	
Priority 9: Cycle and Motorcycle Facilities in Public Car Parks	

Further information on the initiatives listed on this table is available in Appendices E and F.

An internal consultation event was undertaken within the County Council Planning, Regeneration and Transport Planning teams in order to establish a common set of priorities in relation to parking.

A series of potential priorities were presented to the group. Table 9.2 summaries those priorities that were agreed for inclusion in the emerging strategy, while chapter 10 provides more detail on the implementation of each.

**Table 9.2: Priority Measures**

<b>Priority Measure</b>	<b>Ranking</b>
Prioritise short stay parking in town centre car parks	1
Car Park Safety	2
Use of Technology	3
Car Park Information	4
Inter Modal Integration	5
Park and Ride & Park and Share	6
Parking Standards at New Developments	7
Free Parking Days	8
Facilities for Mobility Impaired	9
Coach and Other Parking	10
Cycle and Motorcycle Facilities in Public Car Parks	11

# 10. Parking Strategy Proposals

## **Priority 1: Prioritise short stay parking in town centre car parks**

In areas where there is a need to support shoppers and encourage increased retail activity, consideration will be given to prioritising short stay parking. Recognising the long stay function our car parks provide, in order to stimulate footfall and economic activity, restricting the time that people are allowed to park before they have to vacate a space, or pay an increased charge, will help to keep spaces turning over and increase availability to shoppers throughout the day.

Greater utilisation of town centre car parks by short stay parkers, will result in more efficient use of parking spaces and thereby maximise the potential number of vehicles that can be accommodated within available space.

Controlling the length of time people can park can be used in conjunction with pricing policies to promote a greater turnover of short stay spaces and to encourage longer stay parking in car parks on the periphery of the town centre.

### **Proposal :**

- Where appropriate prioritise short stay parking in town centre area car parks through pricing and / or allocation of short stay parking spaces.
- Undertake a review of town centre car parks to ensure the appropriate mix of short and long stay parking provision.
- Provide attractive long stay parking in car parks at the periphery of the town centres that encourages long stay parking through availability and relative pricing.
- Promote increased accessibility with public transport and Active Travel modes to develop transport hubs that connect long stay car parks to town centres and employment opportunities.
- Develop appropriate parking facilities to cater for increased residential accommodation in town centres.
- Where appropriate provide rapid electric charging facilities and spaces to short term parking for electric vehicles.
- Develop and promote park and ride services where appropriate.

## **Priority 2: Car Park Safety**

Research complete by MRUK (2015), which assessed the impact of car parking charges on behalf of Welsh Government, states that personal safety ranks second in the top 10 factors that influence an individual's decision to park at a given location.

A car park that is perceived to be safe and secure will attract more activity than one that is thought to be less secure.

Town centres are the hub of the community and every effort will be made to ensure that shoppers, commuters, residents and visitors are made to feel as safe as possible. Considerate design and layout, good quality lighting, a clean environment, visible CCTV and a good turnover of vehicles are all factors that can contribute to improving the car park environment.

Once motorists leave their parked car they become pedestrians, who can be vulnerable within a car park environment, through interaction with motor vehicles and other pedestrians.

Improvements to pedestrian circulation routes combined with general security measures can significantly increase the safety of pedestrians and vehicles within a car park.

### **Proposal:**

- Carry out site appraisals to identify areas in public car parks where pedestrians are vulnerable and investigate appropriate safety improvements, such as CCTV, lighting and circulation routes.
- Pursue Safer Car Parking status in public car parks where appropriate and advertise car parks where awards have been achieved.
- Provide safe and secure pedestrian routes between and the town centre and car parks, including those on the periphery of the town.
- Retain Safer Car Park status for every town centre.

### **Priority 3: Use of Technology**

Carmarthenshire County Council is committed to ensuring that it considers a full range of demand management tools and technological innovations to enhance the visitor experience. Some technology may be more suitable, or timely, than others and a combination of measures that are complementary to each other will be needed.

Technology will play an increasing role in facilitating parking for both the user and the provider. By 2020 70% of cars will have internet access, society is more connected than ever. Car parks are becoming smarter and a new range technological management products are enabling car park providers to manage their assets in more efficient ways.

ANPR technology offers many advantages to both the car provider and the motorist. The provider can benefit from improved car park management and occupancy statistics, while the user benefits from increased flexibility and advice in finding the most appropriate parking location and available space.

Where the implementation of ANPR technology is not appropriate the Council will investigate the introduction and promotion of cashless payment opportunities by such as contactless payment and Apps that allow users to reserve and pay for parking prior to arrival.

Pay on Foot car park management requires the installation of barrier control that issues a ticket on arrival at the car park. The motorist then pays for parking before returning to the car. This system allows the motorists greater flexibility over the duration of their stay. This method of control is better suited to large multi storey car parks, and needs to be considered in terms of site permeability, user experience and potential impact on queuing traffic in sensitive town centre locations.

#### **Proposal:**

- That the Council pursues the potential change in legislation with Welsh Government and subject to clarification and affordability, proceeds with a phased programme of introducing an ANPR Pay on Exit system across appropriate car parks.
- Cashless payment options are considered where appropriate to facilitate 'contactless' payment.
- Where possible, parking Apps that allow users to pre-book and pay for parking prior to arrival will be considered.

#### **Priority 4: Car Park Information**

Communication and transparency plays a key role in the successful operation of car parks. Wayfinding and directing motorists to the most appropriate car park location will reduce congestion and improve the overall town centre experience, as well as ensuring effective utilisation of car parking capacity

Websites and Apps are replacing the traditional forms of information provision and action will be taken to that where appropriate full use of these as key communication tools is fully explored. The County Council website will be regularly updated and provide improved information to promote car park facilities such as; electric charging points, cycle parking and public transport connections.

Techniques in signage are evolving, the use of images and visual cues can provide drivers with clear succinct information about the location of parking facilities at their destination, while real time information can be used to advise on the availability of spaces.

An area of growing potential is the inclusion of real time information into GPS systems such as smart phones and satellite navigation tools, which allow drivers to continually access information on the move.

##### **Proposal:**

- Provide appropriate clear and consistent signing information to all public car parks.
- As a minimum, signing to include the name of the car park, number of spaces available and the duration of stay, where practical, will be provided.
- Where appropriate, interactive signage will be used to identify available spaces or to direct motorists to alternative parking locations.
- Increase the use of iconography on the County Council website to promote car park facilities such as; electric charging points, public transport connectivity, cycle parking, opening times and tariffs.
- Embrace technological developments in relation to smart phones and satellite navigation systems to provide information on parking availability and facilities, to enhance the customer experience.
- Promote the Council sponsored [www.sharecymru.com](http://www.sharecymru.com) car sharing website.



### **Priority 5: Inter Modal Integration**

The delivery of a successful parking strategy requires a long term holistic approach. The needs of motorists cannot be considered in isolation. Integration between different modes of transport is vital to ensure increased use of sustainable transport.

Consideration of the interchange facilities between car, bus and rail services as well as Active Travel modes, particularly at the larger rural stations, could encourage increased public transport commuting in larger towns. Existing car parks adjacent to railways station present a significant opportunity to promote intermodal commuting, increased promotion of these facilities is required to maximise utilisation.

The Active Travel Act now requires Local Authorities to develop and promote walking and cycling opportunities across Active Travel towns. To encourage multi modal trips safe and secure cycle parking will be provided at key transport interchanges.

#### **Proposal:**

- Develop enhanced interchange facilities and wayfinding within the Active Travel towns to promote increased use of public transport services.
- In conjunction with Network Rail, investigate the potential for providing safe and convenient parking at rural railway stations to encourage commuting where possible.
- Explore potential for improved integration at Llanelli Railway Station, especially in relation to the town centre and the Wellness Village.
- Liaise with neighbouring local authorities to promote similar parking arrangements at transport interchanges and encourage the use of public transport for intercounty travel, especially for work purposes.
- In conjunction with bus operators, investigate potential for providing safe and convenient car parking areas adjacent to main bus routes and stopping points on the periphery of town centres to encourage transfer onto the bus service.

## **Priority 6: Park and Ride & Park and Share**

Park and Ride is an effective system for intercepting and reducing traffic congestion before it arrives in the town centre.

Carmarthenshire currently operates one Park and Ride service, at Nant –Y-Ci. The service runs every 30 minutes from 07:00 to 19:00, Monday to Saturday. Parking is free at Nant-Y-Ci while a day return to Carmarthen town centre currently costs £1.00.

Additional Park and Ride facilities in other locations may be considered following the successful completion of relevant WeITAG 2 assessments, 5 Case Model assessments, demand analysis and identification of the capital and revenue monies to deliver and run

A successful Park and Ride operation can do much to increase the overall town centre experience. It can remove long stay parking from town centres and thereby increase short stay parking provision. It can reduce town centre congestion and increase public transport use.

To increase the attractiveness of Park and Ride additional facilities may be provided to enhance the overall customer experience. The provision of safe and secure cycle parking will encourage increased Active Travel, parking and charging facilities for electric vehicles will help reduce carbon emissions and improved connectivity with the public transport network can help reduce congestion.

Park and Share has a vital role to play in the overall delivery of an integrated transport strategy. The County Council provides dedicated Park and Share facilities at Nant-Y-Ci.

### **Proposal:**

- In addition to the Park and Ride service, encourage Park and Share, by promoting [www.sharecymru.com](http://www.sharecymru.com) and by providing spaces to those wishing to complete their journeys as a car share.
- To facilitate increased use of electric vehicles appropriate charging facilities and parking spaces will be provided for electric vehicles.
- Consider developing Rail Park and Ride, by better utilising and promoting car parks adjacent to railway station.
- Consideration will be given to developing facilities to accommodate limited daytime parking for campervans and caravans within Park and Ride sites.

## **Priority 7:     Parking Standards at New Developments**

The application of maximum standards is in accordance with national and regional guidelines to encourage lower levels of parking provision and greater use of more sustainable modes of transport. The parking standards seek to ensure a transparent and consistent approach to the provision of parking whilst providing a framework for considering the accessibility and sustainability aspects of new development when lower provision is sought by a developer.

CCC will consider the relevance of national maximum parking standards in relation to new developments

The parking standards will inform observations made by CCC's Highways Authority on applications received for planning permission.

It is appropriate to consider the levels of parking proposed by new developments in conjunction with the parking provision strategy of the Council as a whole, thereby allowing private development and public car parking to jointly cater for the level of provision required.

In 2017 5% of all new vehicles sold in the UK were battery powered. This figure is set to increase as a growing number of major manufactures are announcing plans to move away from the production of fossil fuel powered vehicles, Carmarthenshire County recognises this trend and will need to reflect this in future policy development and application.

### **Proposal:**

- Parking standards will be applied to new non-residential development in accordance with Council approved parking standards; coupled with contributions towards improvements to sustainable transport facilities at new developments located in areas with good public transport services.
- Consider increases to optimum standards where non-residential in-town development parking facilities will be available to the public and can be considered to contribute to the parking requirements of the town as a whole.
- Consideration should be given to parking spaces at new developments for electric vehicles with associated infrastructure.

#### **Priority 8: Free Parking Days**

Free parking days are to be provided by the County Council as an incentive to boost trade in the retail, hospitality and business sectors. This initiative is designed to support town centre events that are organised and promoted to benefit the whole town and to increase footfall.

Events should promote town centre facilities and amenities and to attract new and increased footfall. The event days must support the whole town and not be specific to one sector or organisation.

As this proposal is designed to encourage increased economic activity and to increase footfall in town centres, those events that are planned during recognised 'quiet days' will be looked on more favourably.

In return for planning and facilitating an event the County Council will provide free parking for 5 days in line with predetermined guidance.

During the events monitoring should take place to record footfall and parking activity so that attendance and the impact of the event can be evaluated and compared.

##### **Proposal:**

- On receipt of an appropriate application request the County Council will consider providing up to five days free town centre parking. An exclusion period for free parking days extends from 1<sup>st</sup> December until 31<sup>st</sup> December.
- Events must comply with predetermined guidance to ensure relevant marketing and monitoring take place, and council support acknowledged in all material.

### **Priority 9: Facilities for Mobility Impaired**

The County Council is committed to providing sufficient and appropriate parking facilities for all users within public car parks. It is also committed to providing a suitable mix of appropriate parking facilities for the mobility impaired.

#### **Proposal:**

- Provide appropriate level of disabled parking provision within public car parks in accordance with current parking guidelines.
- Provide on-street disabled parking bays at appropriate town centre locations, where practical.
- That the accessibility of on-street parking bays designated for blue badge holders be reviewed and standardised according to the legislative requirements, where feasibly possible
- Promote the provision of safe and convenient disabled access to and from public car parks.

#### **Priority 10: Coach and Other Parking**

It is acknowledged that the coach industry provides a significant economic boost for town centres, and the market for organised coach trips, and cruise liner day trips, is growing. Carmarthen is already a recognised destination on the coach market circuit and there is significant potential to promote these opportunities in other areas.

The provision of appropriately sited formal and informal coach parks promotes increased use of sustainable transport helps to attract additional organised trips. Facilities need to be provided so that the coach drivers have the opportunity to stop and rest over before preparing for the return journey.

The facility can also be used by other forms of transport, when not required by coaches.

##### **Proposal:**

- Review demand for, and provide visitor coach parking, where appropriate, at locations adjacent to the larger towns of the county.
- Evaluate demand and utilisation at existing coach park facilities and consider how to make best use of existing facilities.
- Consider and review level of charge to be applied to coach parking areas on a demand basis, such that the attraction of the facility is not compromised.
- Consider utilisation of coach parking areas to accommodate other forms of transport, such as lorries, caravans and camper vans for the provision of safe and convenient, limited day time, stop over facilities.

### **Priority 11: Cycle and Motorcycle Facilities in Public Car Parks**

The provision of designated cycle and motorbike parking facilities within car parks will not only encourage the use of forms of private transport less onerous than the car on parking stock but will also portray the image that these forms of transport are valued as highly as the private motorcar.

To ensure a fully equitable parking system we will look to provide motorcyclists with dedicated parking spaces where appropriate along with the appropriate pay and display infrastructure that can be utilised by motorcyclists.

#### **Proposal:**

- Further develop safe and secure motorcycle parking within town centre car parks, Park and Ride sites and at locations, or on routes, of particular attraction to motorcyclists.
- Introduce infrastructure that will allow motorcyclists to utilise pay and display facilities.
- To encourage increased use of Active Travel, promote the provision of safe and secure cycle parking facilities within town centres, at railways stations and other key transport hubs, in accordance with the Active Travel Design Guide.





## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE 20<sup>th</sup> APRIL 2018

### DRAFT NEW CORPORATE STRATEGY 2018-23

**Purpose:**

The Draft New Corporate Strategy 2018-23 document together with the relevant Well-being Objective detailed action plans for this Scrutiny Committee.

**To consider and comment on the following issues:**

- The introduction of a New Corporate Strategy to:-
  - replace the current Corporate Strategy published in 2015
  - include our Well-being Objectives and Improvement Objectives and to incorporate key projects and programmes set out in *Moving Forward in Carmarthenshire the next 5 years*
- To keep the same set of Well-being Objectives for 2018/19 and an additional one on *Building a Better Council and Making Better Use of Resources*
- 

**Reasons:**

In January 2018, the new Administration published its plan – *Moving Forward in Carmarthenshire: the next 5 Years*. It required that a new Corporate Strategy should be developed to reflect its plans and programmes, in line with the Well-being Future Generations Act (WbFG).

**To be referred to the Executive Board for decision: YES – 4<sup>th</sup> June 2018**

**Executive Board Member Portfolio Holders:**

- Cllr. Hazel Evans (Environment)
- Cllr. Philip Hughes (Public Protection)
- Cllr. Cefin Campbell (Communities and Rural Affairs)

Directorates:	Designations:	Tel Nos. / E-Mail Addresses:
Regeneration & Policy / Communities / Environment		
<b>Names of Heads of Service:</b> Wendy Walters	Director of Regeneration & Policy	01267 224112 <a href="mailto:WSWalters@carmarthenshire.gov.uk">WSWalters@carmarthenshire.gov.uk</a>
Jonathan Morgan	Acting Head of Homes and Safer Communities	01267 228960 <a href="mailto:JMorgan@carmarthenshire.gov.uk">JMorgan@carmarthenshire.gov.uk</a>
Steve Pilliner	Head of Highways & Transport	01267 228150 <a href="mailto:sgpilliner@carmarthenshire.gov.uk">sgpilliner@carmarthenshire.gov.uk</a>
Llinos Quelch	Head of Planning	01267 228918 <a href="mailto:LQuelch@carmarthenshire.gov.uk">LQuelch@carmarthenshire.gov.uk</a>
Ainsley Williams	Head of Waste & Environmental Services	01267 224500 <a href="mailto:aiwilliams@carmarthenshire.gov.uk">aiwilliams@carmarthenshire.gov.uk</a>
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# EXECUTIVE SUMMARY

## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE 20<sup>th</sup> APRIL 2018

### DRAFT NEW CORPORATE STRATEGY 2018-23

- The Draft New Corporate Strategy 2018-23 document together with the relevant Well-being Objective (WBO) detailed action plans for this Scrutiny Committee
- The following sections within the document are relevant to Environment & Public Protection Scrutiny:
  - Introduction
  - WBO 8. Help people live healthy lives (tackling risky behaviour and obesity)
  - WBO 9. Support good connections with friends, family and safer communities
  - WBO 12. Looking after the present and future cultural and natural conditions of the environment
  - WBO 13. Improving the highway and transport infrastructure and connectivity
  - Appendices

*Please Note: The detailed action plans for **all** the WBOs will be available as document links within the final published document*

This new Corporate Strategy consolidates the following plans into one document:-

1. The 2015-20 Corporate Strategy
2. The Improvement Objectives, as required by the Local Government Measure 2009.
3. It includes our Well-being Objectives as required by the Well-being of Future Generations (Wales) Act 2015. Our Well-being Objectives do not have to change every year, or be deliverable within one year. It is perfectly legitimate to set objectives which span more than one year
4. Carmarthenshire County Council's Executive Board key projects and programmes for the next 5 years, as set out in '*Moving Forward in Carmarthenshire: the next 5 years*'

The New Corporate Strategy is framed by our Well-being Objectives.

As part of budget consultation in December 2017, we consulted on our Well-being objectives. Over 600 responses were received, with agreement that all should remain.

**DETAILED REPORT ATTACHED?**

**YES**

## IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Wendy Walters Director of Regeneration & Policy

Jonathan Morgan Acting Head of Homes & Safer Communities

Steve Pilliner Head of Highways & Transport

Llinos Quelch Head of Planning

Ainsley Williams Head of Waste & Environmental Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	YES	YES	YES	YES

### 1. Policy, Crime & Disorder and Equalities

Our key strategic policies are addressed throughout our Well-being Objectives  
 Crime and disorder is identified and addressed through the *Well-being Objective 9: Supporting good connections with friends, family and communities*  
 Equality implications are addressed within the *Well-being Objective 15: Building a Better Council and Making Better Use of Resources*

### 2. Legal

The law states that:-

- a) We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is  
*'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'*
- b) We must demonstrate 5 ways of working:  
 Long term, integrated, involving, collaborative and preventative
- c) We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.
  1. A prosperous Wales
  2. A resilient Wales
  3. A healthier Wales
  4. A more equal Wales
  5. A Wales of cohesive communities
  6. A Wales of vibrant culture and thriving Welsh Language
  7. A globally responsible Wales

### 3. Finance

We need to continue to strengthen the links between Strategic and Financial Planning.

The Act requires the publication of a statement detailing how a public body proposes to ensure that resources are allocated annually for the purpose of taking such steps to meet the well-being objectives. Para 53 SPSF 1

### 4. ICT

ICT implications are being taken forward within our Digital Transformation Strategy and feature within the *Well-being Objective 15: Building a Better Council and Making Better Use of Resources*

### 5. Risk Management Issues

Our key strategic risks are identified and addressed within Service Business Plans that underpin our Well-being Objectives

### 6. Physical Assets

The key strategic Asset Management Plan incorporates our Well-being Objectives, Capital prioritisation takes into account the Objectives.

### 7. Staffing Implications

People Management Strategy issues are identified in Well-being Objective 15: *Building a Better Council and Making Better Use of Resources*

## CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Wendy Walters	Director of Regeneration & Policy
Jonathan Morgan	Acting Head of Homes & Safer Communities
Steve Pilliner	Head of Highways & Transport
Llinos Quelch	Head of Planning
Ainsley Williams	Head of Waste & Environmental Services

### 1. Local Member(s)

### 2. Community / Town Council

### 3. Relevant Partners

**4. Staff Side Representatives and other Organisations** - All Departments have been consulted and have had the opportunity to provide comments

### Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Well-being of Future Generations (Wales ) Act 2015	-	<a href="#">The Essentials Guide</a>
Shared purpose: shared future Statutory guidance on the Well-being of Future Generations (Wales ) Act 2015	-	<a href="#">SPSF 1 Core guidance</a> <a href="#">SPSF 2 Individual Role (public bodies)</a>
Local Government Measure (2009)	-	<a href="#">Local Government Measure (2009)</a>
Corporate Strategy 2015-2020	-	<a href="#">Corporate Strategy 2015-2020</a>
Moving forward in Carmarthenshire: the next 5 years	-	<a href="#">Moving forward in Carmarthenshire: the next 5 years</a>
Well-being Objectives 2017-18	-	<a href="#">Well-being Objectives 2017-18</a>

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# Moving Forward in Carmarthenshire

## The Council's New Corporate Strategy 2018-2023

June 2018



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	3. Continue to improve learner attainment for all
	4. Reduce the number of young adults that are Not in Education, Employment or Training
<b>Live Well</b>	5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty
	6. Create more jobs and growth throughout the county
	7. Increase the availability of rented and affordable homes
	8. Help people live healthy lives (tackling risky behaviour and obesity)
<b>Age Well</b>	9. Support good connections with friends, family and safer communities
	10. Support the growing numbers of older people to maintain dignity and independence in their later years
<b>In A Healthy, Safe &amp; Prosperous Environment</b>	11. A Council wide approach to support Ageing Well in Carmarthenshire
	12. Look after the environment now and for the future
	13. Improve the highway and transport infrastructure and connectivity
	14. Promote Welsh Language and Culture
	15. Building a Better Council and Making Better Use of Resources
<b>Appendices</b>	<b>39-49</b>



# Moving Forward in Carmarthenshire: the next 5 years

In January 2018, Carmarthenshire County Council's Executive Board presented its key aspirations for the next 5 years – '*Moving Forward in Carmarthenshire: the next 5 years*'. This plan identified a number of key projects and programmes that the Council will strive to deliver over the next five years. It seeks to continuously improve economic, environmental, social and cultural well-being in the County.

Given this direction, the Council needs to publish a New Corporate Strategy that consolidates and aligns our existing plans.

## The Challenges facing the Council

Following a period of engagement and consultation, the Carmarthenshire Well-being Assessment was published in March 2017. The assessment looked at the state of economic, social, environmental and cultural wellbeing in Carmarthenshire through different life stages and provides a summary of the key findings.

A copy of the Carmarthenshire Well-being Assessment (2017) can be found on: [www.thecarmarthenshiREWewant.wales](http://www.thecarmarthenshiREWewant.wales). A precis of the Assessment's Executive Summary is outlined in **Appendix 5**

As the Council plans for the future we must take account of a number of challenges that we face. Most of these challenges are driven by factors outside of the Council's control but they are factors that we have to consider as we develop and, in some instances, change the way that we work and do things.

1. Acting in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs (WbFG principle) - TBC
2. Increasing demand and complexity for services
3. Increasing expectations of provision at the same time as managing decreasing budget
4. Challenging economic climate and local economy
5. Increasing need to strengthen the digital infrastructure and support digital inclusion for individual residents as well as public, private and third sector organisations looking to develop economic prosperity and agile working
6. Changing demographic profile of the county and in particular its ageing population
7. Increasing risks to ensure children and young people are protected from harm
8. Adapting to environmental change
9. Increasing deprivation and poverty with growing inequities between communities
10. Increasing legislation and regulation from Welsh Government
11. Managing the workforce risks associated with the pace of change required by the organisation.
12. Developing a dynamic economy in the context of Brexit - TBC

# The Council's Core Values

In delivering this strategy it is important that we maintain our core values in everything we do:-



**Customers First** – we put the needs of our citizens at the heart of everything that we do

**Listening** – we listen to learn, understand and improve now and in the future

**Excellence** – we constantly strive for excellence, delivering the highest quality possible every time by being creative, adopting innovative ways of working and taking measured risks

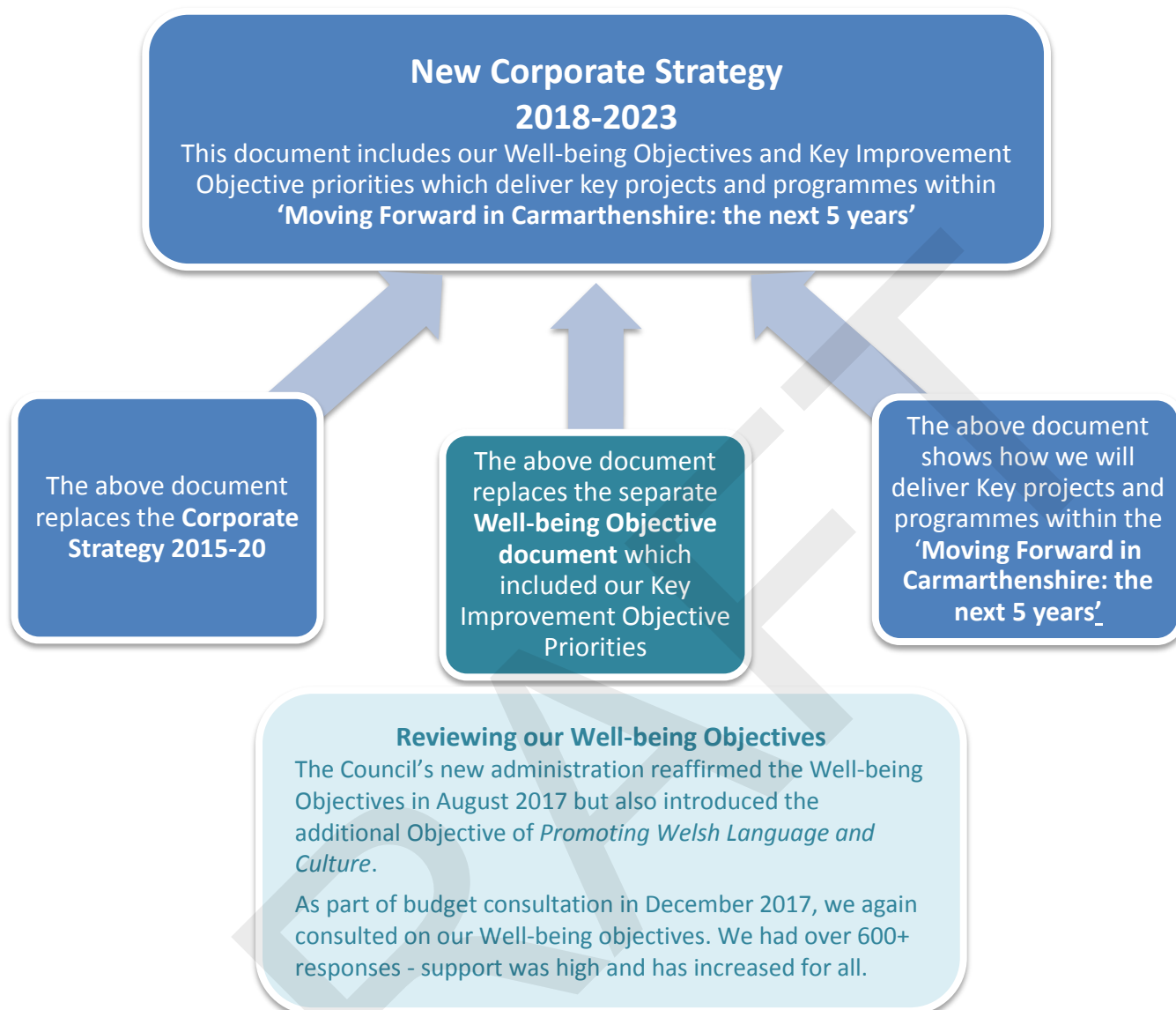
**Integrity** – we act with integrity and do the right things at all times

**Taking Responsibility** – we all take personal ownership and accountability for our actions

## Bringing Plans together

**This New Corporate Strategy consolidates the following plans into one document:-**

1. It supersedes the 2015-20 Corporate Strategy
2. It incorporates our Improvement Objectives as required by the Local Government Measure 2009 (See *Appendix 1*).
3. It includes our Well-being Objectives as required by the Well-being of Future Generations (Wales) Act 2015. For the first time in Wales, there is a shared vision and set of goals for all public bodies to work towards, our Well-being Objectives are set to maximise our contribution to these (See *Appendix 1*).
4. It includes Carmarthenshire County Council's Executive Board key projects and programmes for the next 5 years as set out in '*Moving Forward in Carmarthenshire: the next 5 years*'.



## Priorities

*'Moving Forward in Carmarthenshire: the next 5 years'* makes it clear that regeneration is the Council's number one priority. Our 15 Well-being Objectives cover the broad range of Council Services to ensure economic, environmental, social and cultural well-being.

The allocation of resources to deliver these objectives is outlined in *Appendix 2*.

## The Council's Vision can be summed up as follows:-

*'Life is for living, let's start, live and age well in a healthy, safe and prosperous environment'*

**Life is for living, let's start,  
live and age well in a  
healthy, safe and  
prosperous environment**

				Healthy, Safe & Prosperous Environment	
Start Well	Live Well		Age Well		
Well-being Objectives					
1. Help to give every child the best start in life and improve their early life experiences		5. Tackle poverty by doing all we can to prevent it, helping people into work & improving the lives of those living in poverty		10. Support the growing numbers of older people to maintain dignity & independence in their later years	12. Looking after the environment now and for the future
2. Help children live healthy lifestyles		6. Creating more jobs and growth throughout the county			13. Improving the highway and transport infrastructure and connectivity
3. Continue to improve learner attainment for all		7. Increase the availability of rented and affordable homes			
4. Reduce the number of young adults that are Not in Education, Employment or Training		8. Help people live healthy lives (tackling risky behaviour & obesity)		11. A Council wide approach to supporting Ageing Well in Carmarthenshire	14. Promoting Welsh language and culture
		9.Supporting good connections with friends, family and safer communities			
15. Building a Better Council and Making Better Use of Resources					

## Start Well

(Infographics on the following will be ready for publication)

18% (32,846) of Carmarthenshire's population are aged between 0 and 15

there are currently;  
751 Children in Need;  
97 children on the  
Child Protection  
Register and 194  
Looked After  
Children in  
Carmarthenshire

12.3% of children in  
Carmarthenshire are  
living in workless  
households

30.7% of 4-5 year  
olds being  
overweight or obese

There are 98 Primary  
Schools (12,000  
pupils) and 14  
Secondary schools  
(11,000 pupils) in the  
County

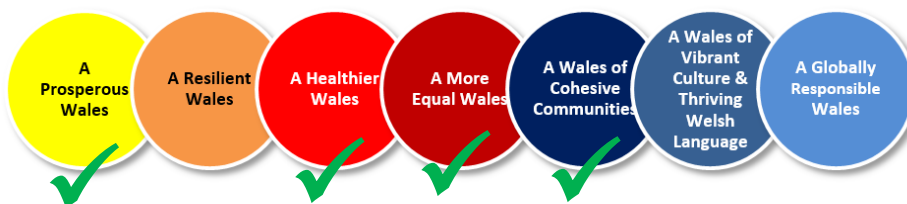


## Well-being Objective 1

Start Well - Help to give every child the best start in life and improve their early life experiences

### So why is this important?

- Giving every child the best start in life is crucial to reducing inequalities across the life course.
- What happens during these early years has lifelong effects on many aspects of health and well-being - from obesity, heart disease and mental health, to educational achievement and economic status.
- Looked After Children (LAC) are more likely to have been exposed to Adverse Childhood Experiences (ACE's) associated with poor long term outcomes before entering care (Jones, 2011<sup>1</sup>).



### Why this should concern us?

- For every 100 adults in Wales, 47 have suffered at least one adverse childhood experience (ACEs) during their childhood and 14 have suffered 4 or more.
- 12.3% of children in Carmarthenshire are living in workless households, lower than the 2015 figure of 15.3 and just below Wales (13.9%) but above UK (11.6%).
- In Carmarthenshire there are currently; 751 Children in Need; 97 children on the Child Protection Register and 194 Looked After Children. (these are Qtr 3 figs, to be amended at Qtr 4)

### What do we need to do?

- We need to give every child the best start in life and ensure development throughout early childhood.
- We need to build resilience against adverse experiences.

### How will we do this?

#### A. We will **support families** by:

- a. promoting bonding and attachments to support positive good parent-child relationships.
- b. better equipping parents and care-givers with the necessary skills to avoid ACEs arising within the home environment and encourage development of social and emotional well-being and resilience in the child.
- c. identifying and intervening where children may already be victims of abuse, neglect or living in an adverse environment.
- d. continuing to provide attachment awareness training in schools to ensure they become *attachment awareness schools*.
- e. ensuring that our specialist substance misuse team meets the needs of children by:
  - i. Providing specialist advice and support for front line teams
  - ii. Raising awareness of the dangers of substance misuse and support people to make informed decisions to prevent the harm caused by substance misuse.

- #### B. We will ensure that every child with identified **additional learning needs (ALN)** in all Carmarthenshire schools will have access to delegated ALN funding and appropriate integrated support services – e.g. Educational and Child Psychology, Sensory Impairment support and Advisory Teachers.

We will continue to develop the **Flying Start** programme, promoting early intervention for disadvantaged families with children (0-3) living in specific deprived communities.

We will ensure the Council fully responds and delivers key childcare and play requirements moving towards delivering 30 hours of free education and care for working parents.



More Information - You can see our **detailed action plan** to achieve this objective here

<sup>1</sup> Jones (2011). Factors associated with outcomes for looked after children and young people: a correlates review of the literature Child: care, health and development



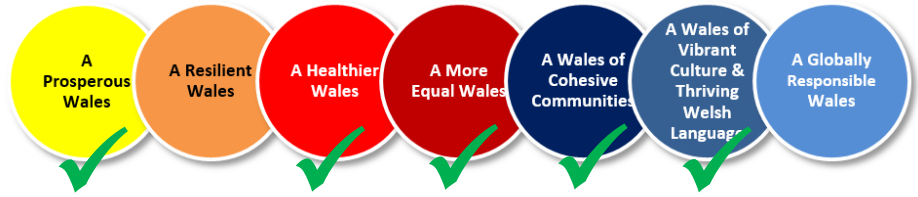


## Well-being Objective 2

### Start Well - Help children live healthy lifestyles

#### So why is this important?

- Projections suggest an increase in trends for childhood obesity going forward with figures showing males between the ages of 2 – 15 being at greatest risk.
- The [Play Sufficiency Assessment](#) identified playing outside as the most popular setting for children but also found that 32% of parents worried so much about their child's safety that it affected their children's opportunity to play.
- Assessment engagement activity with primary school children showed being physically active to be the second most important factor for positive well-being of children aged 6 – 11, after connections with family and friends.
- Living healthy lives allows children to fulfil their potential and meet education aspirations.
- Habits established early in life remain with people to allow them to play a full part in the economy and society of Carmarthenshire.



#### Why this should concern us?

- Carmarthenshire is the third worst County in Wales for levels of childhood obesity with 30.7% of 4-5 year olds being overweight or obese, almost 5 percentage points higher than the Welsh average of 26.2%.
- Engagement with primary schools identified a strong link between physical activity and opportunities to play in outside spaces, and to feel safe in that environment.
- 10% of people aged 5 to 16 have mental health disorders and 7% under 12 deliberately self-harm.

#### What do we need to do?

- We need to work with partners to ensure children across Carmarthenshire: eat healthily, are physically active and maintain good mental health.
- We need to review if current measures and actions are making any difference.
- We need to measure activity through schools.

#### How will we do this?

- A. We will increase the range of **physical activity** opportunities available for children, and target those at higher risk of inactivity, using activities such as swim sessions (Free, Splash, School, Wave, Skills Clubs), Actif Play and Storytime, Actif Passport to Physical Literacy, Dragon Multi-Skills and Sport, 5x60 and Focus Sport activity developments.
- B. We will **address mental health** including reducing exposure to adverse childhood experiences.
- C. We will **promote eating healthy**, including through school meals, the *Healthy Schools scheme* and the *School Holiday Enrichment Programme (previously Holiday Hunger scheme)*.
- D. We will **increase awareness** of healthy lifestyles including promoting the Public Health Wales' 10 Steps to a healthy weight preventative programme to help beat childhood obesity.
- E. We will continue to develop, promote and deliver the **Flying Start Programme**.

We shall implement the School Holiday Enrichment (Holiday Hunger) Programme (SHEP), supporting families and children during school vacations to cook healthy meals, particularly aimed at pupils eligible for Free School Meals.

Through the Healthy Schools Scheme we will continue to increase the level of physical activity by developing the Carmarthenshire Outdoor Schools Project



More Information - You can see our [detailed action plan](#) to achieve this objective here

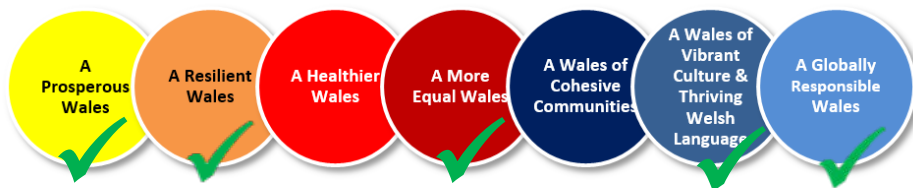


## Well-being Objective 3

Start Well - Continue to improve learner attainment for all

### So why is this important?

- We all want all of our children and young people to have the best possible start in life by supporting them to gain the skills and knowledge they need to lead happy, healthy, fulfilling lives.
- We want to improve outcomes for all ages through lifelong learning, to enable them to thrive in 21<sup>st</sup> Century living and the world of work.
- Research by *The Institute of Education* suggests that attending a good pre-school and primary school can have more impact on children's academic progress than their gender or family background (Taggart, 2015)
- Our service remains committed to both the principles and priorities as outlined in the Welsh Government's most recent strategic document '[Education in Wales: Our National Mission.](#)'



### Why this should concern us?

- There is currently a gap nationally (including Carmarthenshire) between the performance of pupils eligible for free school meals (eFSM) and those who are not. This aspect of our end of key stage performance and achievement continues to challenge and concern us.
- We have schools that need to improve in specific areas as recognised through the National Categorisation system\* (for 2017; 27% of Primary schools are rated 'Amber Support Category' and 1% of Primary schools is rated 'Red Support Category').  
\*Four levels of 'Support Category' exist – Green, Yellow, Amber and Red. All Secondary schools are currently rated in the Green or Yellow Support Category.
- The [2015 PISA results](#) (Programme for International Student Assessment), for which Kirsty Williams, Welsh Government Cabinet Secretary for Education, has stated "*remains the recognised international benchmark for skills*", continue to show Wales adrift from the rest of the UK.

### What do we need to do?

- We need to continue to improve results further for all learners, placing a focus on those entitled to Free School Meals and vulnerable learners - see also **Tackling Poverty Well-being Objective 5**.

### How will we do this?

- A. We will ensure a relentless emphasis on **improvement in education outcomes** for all children and young people across all learning phases, with a particular focus on vulnerable learners and those entitled to *Free School Meals*.
- B. We will continue to **improve school attendance** and learner well-being.
- C. We will provide **an excellent school in the right place** by:
  - a. Improving the condition, suitability and resource efficiency of our schools network through the *Modernising Education Plan*.
  - b. Developing an engaging, relevant and authentic *Local Curriculum*, within a clear framework of national guidance, which will fully prepare our children and young people for the challenges and opportunities of adult life.
- D. We will continue **workforce development and succession planning** by:
  - a. Developing and supporting a collaborative self-improving school system to ensure high quality leadership and provision for all learners.
  - b. Investing in further developing the skills of our teachers and support staff.
- E. We will continue the **development of Welsh in all our services**, thus moving towards ensuring that every pupil is confidently bilingual. Pupils can fulfil their potential in gaining skills to operate as bilingual citizens in their communities, the workplace and beyond.

We will increase the *Average Capped 9 points score* which is currently regarded as the key measure of achievement at the end of compulsory education.



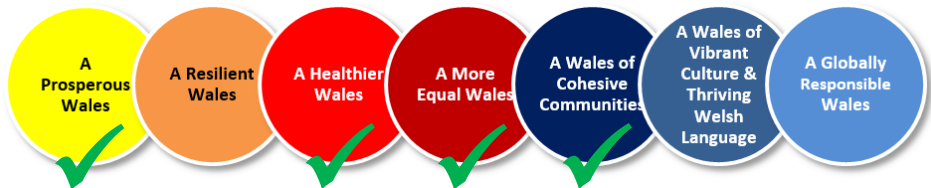


## Well-being Objective 4

Start Well - Reduce the number of young people that are Not in Education, Employment or Training (NEET)

### So why is this important?

- Reducing the number of NEET young people reduces the effects of poverty and the wider cost to society of support services, reliance on benefits and offending.
- It is essential to maximise the life opportunities of children, ensuring that as many young people as possible are able to progress to school 6<sup>th</sup> forms, Further Education Colleges, apprenticeships, training provision or work.
- It enables young people to contribute positively to their local communities.



### Why this should concern us?

- The % of Carmarthenshire Year 11 pupils who became NEET in 2016 was 2.1% (40 pupils) although it is a reduction on 2015 of 3.5% (69 pupils), while the % of Carmarthenshire Year 13 pupils who became NEET was 2% (14 pupils) in 2016 down from 2.8% (21 pupils) in 2015.
- Carmarthenshire ranks 16<sup>th</sup> (of 22) Local Authorities in Wales for Year 11 pupils becoming NEET and above the All-Wales average of 2%.

### What do we need to do?

- We need to ensure that all children and young people in Carmarthenshire have the best possible opportunities to study, train and gain worthwhile employment locally, regionally or nationally.
- We will ensure that all vulnerable learners including those with a disability or additional learning needs are not excluded from programmes.
- We need to continue to deliver the six elements of the Welsh Government's Youth Engagement and Progression Framework (YEPF) which comprises of:
  - Identifying young people at risk of becoming NEET;
  - Providing brokerage and co-ordinated support for young people;
  - Improve tracking and transition support;
  - Ensuring provision meets the needs of young people;
  - Strengthening employability skills and entrepreneurship;
  - Ensuring we are accountable for our actions.

### How will we do this?

- We will implement the six **Youth Engagement and Progression Framework** Actions above.
- We will deliver the local elements of the *Cynnydd* and *Cam Nesa* **European Social Fund projects** (guaranteed funding till 2018-2020) which assists young people in progressing to further education, training and employment during the Post 16 education phase.
- We will implement the recommendations of the **Carmarthenshire 11-19 Education Strategic Review**.
- We will build on existing partnership relationships with local businesses and the public sector through the **Carmarthenshire Curriculum Review** to focus skills demands and employability of new and existing labour market entrants within Carmarthenshire to ensure that local and regional demands are met.

Also see Well-being Objectives 5+6 Action Plans re Hub and Regional Learning Partnership

We will work with partners to develop further opportunities for apprenticeships within the County.  
We shall support care leavers where possible to ensure that they are in education, training or employment at 24 months after leaving care.



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## Live Well

(Infographics on the following will be ready for publication)

59% (110,102) of Carmarthenshire's population are of working age (16-64)

Over 7 in 10 (73%; 78,600) of Carmarthenshire's working age population (16-64) are economically active

We created 280 jobs and accommodated 200 jobs with Regeneration assistance during 2017/18

Over 1 in 3 (35%) of households are living in poverty, according to the Welsh Government definition – households with less than 60% of GB median income

There were over 1.5 million visits to our leisure centres during 2017/18

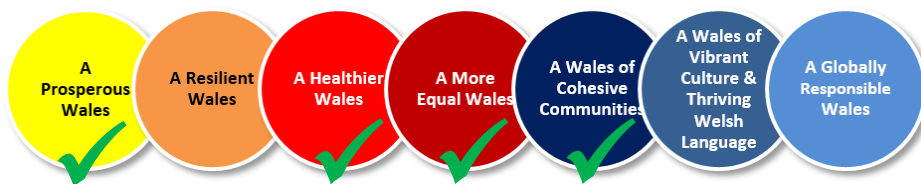


## Well-being Objective 5

Start Well/Live Well - Tackle poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty

### So why is this Important?

- Poverty and deprivation have serious detrimental effects across all aspects of well-being. It limits the opportunities and prospects for children and young people, damages the quality of life for families and communities.
- Poverty can be a barrier to full participation in society and is too often an intergenerational experience which poses a significant threat to experiencing positive well-being both now and in the future.
- Research shows that children growing up in workless households experience consistently poorer outcomes than other children whose parents are always working, in relation to educational attainment and cognitive ability. 3,400 (12.3%) of Children are living in workless households.



### Why this should concern us?

- 35% of households in Carmarthenshire can be defined as living in poverty, (Welsh average 33%).
- 13% of households In Carmarthenshire are living in **severe poverty**, which means they have an income of less than £10,000 a year. Although this has fallen by 3% from the previous year.
- Of the 28,223 households living in poverty across Carmarthenshire, 33% (15,869) are rural.

### What do we need to do?

- We need to **prevent poverty** – There is a strong correlation between being born poor and experiencing a lifetime of poverty and many of the triggers of poverty experienced in childhood and later life are preventable if identified and addressed in a timely manner. Providing early, targeted and holistic interventions can therefore help reduce the likelihood of poverty occurring in our communities.
- We need to **help people into work** - work is one of the most fundamental and effective means of tackling poverty in all its forms. Work provides income and opportunities for social, emotional and cerebral development as well as improved health and well-being. Latest figures show that the median income for Carmarthenshire is £23,365 which is below the Welsh figure of £26,580 and a decrease on the median income for Carmarthenshire in the previous year.
- We need to **improve the lives of people living in poverty** by supporting those in poverty and improving access to help to maintain basic standards of living.

### How will we do this?

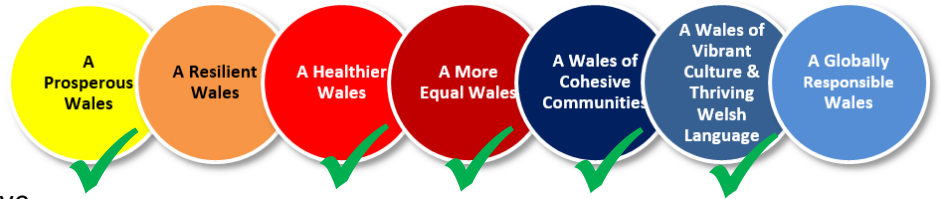
- Our children and education services will work to **prevent poverty** through delivering key early intervention programmes such as flying start and team around the family (TAF). In addition services such as housing will take a more proactive, preventative approach to addressing key triggers of poverty to prevent escalation of issues such as homelessness and fuel poverty.
- We will **help people into work** by building their confidence and skills through the dedicated Communities 4 Work programme and targeted support for those who are furthest from the labour market e.g. those who are Not in Employment, Education or Training (NEET).
- We will **improve the lives of those living in poverty** through promoting and supporting greater financial literacy via services such as trading standards and housing benefits. We will also deliver initiatives to support key vulnerable groups including the School Holiday Enrichment Programme (SHEP), Toy Box and Hamper appeal.

We will develop a pilot project in the Tyisha ward to develop ways of addressing poverty in the area. We will undertake a comprehensive multi-service community engagement programme with a view to identifying key community and physical regeneration actions the Council, in partnership with other stakeholders, can take to support the community to develop future opportunities and prospects.



## Well-being Objective 6

### Live Well - Create more jobs and growth throughout the county



#### So why is this important?

- Providing secure and well paid jobs for local people is central to everything we are seeking to achieve.
- Increasing employability is fundamental to tackling poverty, reducing inequalities and has a dramatic impact on our health and ability to function in everyday society.
- With an ageing workforce, feeling stimulated, using skills and social interaction are much more important to positive well-being in work than wage levels or job stability (well-being assessment survey).

#### Why this should concern us?

- Out of Carmarthenshire's 73.4% employed working age workforce @Sep 2017, 58% of the workforce are within the professional/technical/skilled trade occupations – well *below* the Welsh average of 63%, whilst 42% are within the caring/leisure/customer service/machine operative occupations – well *above* the 37% Welsh average.

Also see Well-being Objective 4 –Reduce the number of young adults that are NEET (Not in Education, Employment or Training)

- We must tackle a GVA (gross value added) gap that is widening between UK GVA & Wales GVA; *GVA is the measure of the value of the wages and profits from goods and services produced in an area.*

#### What do we need to do?

- We need to build a knowledge-rich, creative economy by maximising employment & training places for local people through creating jobs and providing high quality apprenticeships, training and work experience opportunities, in order to have an on-going skilled and competent workforce to face the future.
- We need to evolve Carmarthenshire's position in the Swansea Bay City Region (Swansea, Carmarthenshire, Pembrokeshire and Neath Port Talbot) into a confident, ambitious and connected county.
- We need to continue to invest in our local rural, infrastructure, including transportation to attract businesses, tourism/leisure to the county to promote economic growth and activity by building better connections and generating a strong tourism industry (see *Improving the highway & transport infrastructure and connectivity* Well-being Objective 13).
- We need to continue to invest in the strategic regeneration of our 3 principal towns, key strategic employment sites and continue to support business growth.
- We need to support Welsh Governments' - [\*Prosperity for All-the National Strategy:Economic Action Plan\*](#)

#### How will we do this?

- A. Regionally, by co-ordinating and delivering the Swansea Bay City Deal and specifically the Carmarthenshire based projects – Yr Egin and the Life Science and Wellness Village
- B. Locally, by delivering the Transformational Strategy Area Plans targeting bilingual urban, coastal and rural Carmarthenshire
- C. By identifying and addressing the issues facing rural communities
- D. By developing learning, skills, employability and encouraging a spirit of entrepreneurship throughout the county to support new businesses in the county (Regional Skills & Learning Partnership)
- E. By developing Carmarthenshire as a dynamic economy, in the context of BREXIT.

We will ensure the County fully benefits from the opportunities that will be created through the £1.3 billion investment through the Swansea Bay City Deal

We will establish regeneration initiatives to focus on the development of the rural market towns in the County.



More Information - You can see our [\*\*detailed action plan\*\*](#) to achieve this objective [here](#)

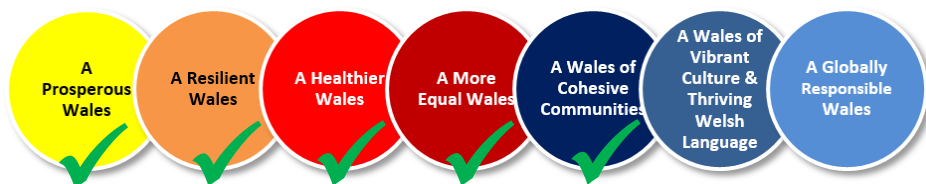


## Well-being Objective 7

### Live Well - Increase the availability of rented and affordable homes

#### So why is this important?

- Good quality affordable homes promote **health and well-being**, meeting the individual needs of the residents, building strong sustainable communities and places where people want to live.
- Good quality energy efficient affordable homes are good for the **People and the Environment** - as the energy use within the home will be reduced, having a significant effect on reducing the fuel costs for the occupying residents. It will also have a significant effect on reducing pollutants in the atmosphere and mitigating fuel poverty in our communities.
- It's good for the **Social Structure** - well-placed affordable housing developments allow communities to welcome a wide range of families and to create a vibrant, diverse, group of residents.
- It's good for the **Economy** - in order to thrive, new businesses need easy access to its workforce. Affordable housing developments ensure that working families will remain in their community.



#### Why this should concern us?

- People told us during our consultation on affordable Housing in 2015 that we need to:
  - Target help where the need is highest, in both urban and rural areas, by delivering more affordable homes for rent.
  - Be more flexible - whether by bringing wasted homes back into use, buying existing homes or building new ones.
  - Do whatever it takes by developing innovative and creative ways to deliver more homes.
  - Use our resources in the best possible way to ensure as many new homes as possible.
  - Use the expertise, skills and resources of those we work with.

#### What do we need to do?

- We need to provide additional affordable homes to meet the needs of residents in Carmarthenshire.
- We need to build new council homes across the County.
- We need to actively work with private landlords to encourage them to make their properties available at affordable rental levels, including bringing more private sector homes into the management of our in-house 'Simple Lettings Agency'.
- We need to work in partnership with Housing Associations in Carmarthenshire to maximize the supply of new build affordable homes.
- We need to actively work with property owners to bring empty homes back into use.
- We need to purchase homes from the private sector and increase the Council Social Housing stock.
- We need to maximize the number of affordable homes delivered through developer contributions from the planning system.
- We need to maximize all funding opportunities for both the Council and Housing Associations.

#### How will we do this?

- A. We will deliver all of the above through our [Affordable Homes Delivery Plan](#) by building new council homes directly through the Housing Revenue Account. By bringing empty homes back into use to increase choice and accessibility of homes in the areas of greatest housing need.

We will develop a wider range of homes through our recently established Housing Company. We will purchase private sector homes to increase the Council's housing stock in the areas of greatest housing need.

We will continue to manage private sector homes, for Private Landlords, through the 'Simple Lettings Agency'.





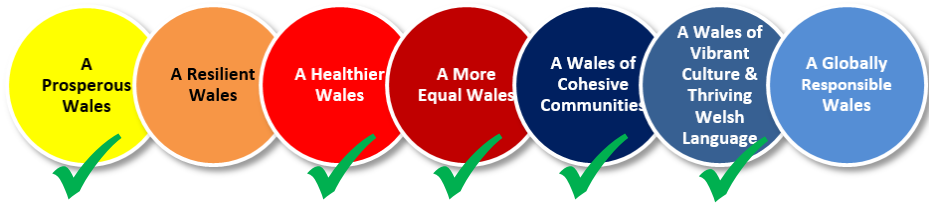


## Well-being Objective 8

### Live Well - Help people live healthy lives (tackling risky behaviour and obesity)

#### So why is this important?

- Our way of life is changing, people are living longer with a higher quality of life.
- The challenge is to prevent ill health.
- Living healthy lives allows people to fulfil their potential, meet educational aspirations and play a full part in the economy and society of Carmarthenshire.
- Many of the preventive services and interventions required to maintain health, independence and well-being lie outside health and social care.
- Playing a part in providing accessible, inclusive, exciting, sustainable services, which promote and facilitate learning, culture, heritage, information, well-being and leisure.



#### Why this should concern us?

- There is a significant gap in life expectancy and a healthy life expectancy. In Carmarthenshire:-
  - Life expectancy for males is 78.6 years (2014-16) compared to a healthy life expectancy of 65 years (2010-14)
  - Life expectancy for females is 82.2 years (2014-16) compared to a healthy life expectancy of 66 years (2010-14)
  - Healthy life expectancy of both males and females are below the Welsh average of 65.3 and 66.7 years.
- 21% of adults are still smoking in Carmarthenshire and 57% of adults are overweight or obese (Welsh Average of 59%) Welsh Health Survey 2016/17

#### What do we need to do?

- We need to work with partners to ensure people across Carmarthenshire:
  - Eat and breathe healthily
  - Are physically active; and
  - Maintain good mental health.
- We need to remove inequalities around opportunities for people to address these 3 key areas

#### How will we do this?

- A. Eat and breathe healthily:** We will provide healthy vending and food options as part of their catering provision at our Leisure facilities and continue to ensure that our outdoor recreation facilities i.e. Country Parks, rights of way networks remain well maintained and accessed safely and enjoyed by everyone.
- B. Physical Activity:** We will continue investment in the new state of the art Wellness Village in Llanelli; promote in partnership the ethos of getting “more people more active more often” and enable employers in the workplace to support the health and well-being of their workforce through Workplace Health initiatives.
- C. Mental Health:** We will continue to work with health and third sector partners to transform mental health services and improve access to information, advice, preventive and crisis services in Carmarthenshire. We will aim for people to experience the positive health benefits of taking inspiration from museum collections to promote creativity, mindfulness and self-confidence and imbed the New Mobile Library Fleet to improve information, digital and health literacy across the county.

We shall invest in the County's leisure centre provision with the development of a new facility in Llanelli as part of the Wellness Village.

We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes: Education, Development & Training; Infrastructure & Facilities; Marketing & Branding; Tourism & Events





## Well-being Objective 8

### Live Well - Help people live healthy lives (tackling risky behaviour and obesity)

#### How will we do this? Our detailed action plan to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective)

Ref	Actions and Measures	Date/Target
	Also see: <i>Objective 1 – Help to give every child the best</i> <i>Objective 2 – Help children live healthy lifestyles and improve their early life experiences</i>	
<b>A</b>	<b>Eat and breathe healthily</b>	
<b>1</b>	Review catering provision across the Leisure Division	July 2018
<b>2</b>	We will continue to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County. This will be carried out by regular assessments and, where necessary, sampling programmes.	March 2019
<b>3</b>	Monitor private water supplies to ensure safety for the residents in Carmarthenshire. The service will explore the possibility of extending the programme to testing for the presence of radon and remediation as necessary.	March 2019
<b>4</b>	We shall ensure that a very high percentage of food establishments meet food hygiene standards (PAM/023) (2017/18 Result -TBC%)	TBC%
<b>5</b>	We shall ensure that all high risk Food businesses that are liable to a programmed inspections are inspected. (PPN/001ii) (2017/18 Result – TBC%)	100%
<b>6</b>	We will utilise information from the population needs assessment to plan the service at a locality level within the 3 Locality areas, which incorporate the GP clusters. <ul style="list-style-type: none"> <li>➤ TTT – Carmarthen Area</li> <li>➤ Aman Gwendraeth Area</li> <li>➤ Llanelli Area</li> </ul> This will provide a more detailed understanding of what the populations needs are and will allow planning of health and social care services at Locality Level and will consider the key objectives outlined in our 'model of delivery' section.	April 2021
<b>7</b>	We will work with community organisations to improve access to the network of footpaths and bridleways across the County. <b>MF5-68</b>	March 2019 Report 6 monthly
<b>B</b>	<b>Physical Activity</b>	
<b>1</b>	We will support and manage a Workplace health champion to effect change in physical activity levels and general well-being of staff and adults on a sustainable basis.	June 2019
<b>2</b>	We will ensure a range of targeted physical activity interventions are put in place across the life course to increase the activity levels of those who are inactive or at risk of becoming inactive and increase social and community cohesion. (Action also in Well-being Objective 11)	March 2019
<b>3</b>	We shall invest in the County's leisure centre provision with the development of a new facility in Llanelli as part of the Wellness Village. <b>MF5-61</b>	March 2019
<b>4</b>	We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes. 1- Education, Development & Training; 2- Infrastructure and Facilities; 3-Marketing & Branding; 4-Tourism and 5 - Events. (Part of MF5-1- Carmarthen Velodrome)(Action also in Well-being Objective 13)	March 2023
<b>5</b>	We will review and implement an improved pathway of aquatics provision that enables participants to reach their full potential. (Also in Well-being Objective 2)	March 2019
<b>6</b>	We will ensure best use is made of school facilities to support wider community activity. <b>MF5-30</b> (Action also in Well-being Objective 2)	March 2020



Ref	Actions and Measures	Date/Target
7	We will develop a new 3G pitch and improved parking facilities in Ammanford and track improvements at Carmarthen leisure centre. <b>MF5-62</b>	March 2019
8	We shall strive to continue to increase the number of visits to leisure centres per 1,000 population ( <i>PAM 017</i> ) ( <i>Also in Well-being Objective 2</i> ) (2017/18 Result - <b>TBC</b> )	<b>TBC</b> per 1,000 population
9	We shall increase the % of children who can swim 25m aged 11 (3.4.2.1) ( <i>Also in Well-being Objective 2</i> ) (2017/18 Result 77.3%)	<b>Tbc %</b>
10	We shall increase the percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme (3.4.2.6) (2017/18 Result <b>TBC%</b> )	<b>Tbc %</b>
11	We shall increase the percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme (3.4.2.7) (2017/18 Result <b>TBC%</b> )	<b>Tbc %</b>
<b>C</b>	<b>Mental Health</b>	
1	We will contribute to health led transformation programmes in mental health and redesign of services within learning disability	Dec 2018
2	We will develop the 'Stordy Digidol' digital project to widen access to our County's collections and cultural services and promote improved mental health. ( <i>Action also in Well-being Objective 14</i> )	March 2019
3	We will deliver a transformation plan for the existing Museums provision at the County Museum Abergwili, Parc Howard, Kidwelly Industrial Museum (via the KIM Trust) and Museum of Speed, Pendine to improve the provision for residents and visitors whilst also maintaining links with and promoting independent museums within the County. In addition, it is intended to undertake work to further develop Oriel Myrddin. <b>MF5-64</b> ( <i>Action also in Well-being Objectives 6 &amp; 14</i> )	March 2022
4	We will begin the museums transformation plan with the delivery of a £1.2 million redevelopment of the County museum at Abergwili. <b>MF5-65</b> ( <i>Action also in Well-being Objectives 6 &amp; 14</i> )	March 2020
5	Review and re-develop the Council's Theatre Services provision. <b>MF5-66</b> ( <i>Action also in Well-being Objectives 6 &amp; 14</i> )	March 2019
6	We shall improve and develop the infrastructure and facilities at Pembrey Country Park to enable it to become a first class facility for residents and visitors. <b>MF5-67</b> ( <i>Action also in Well-being Objective 6</i> )	March 2020
7	We will deliver a £2million programme to re-develop Burry Port Harbour. <b>MF5-69</b> ( <i>Action also in Well-being Objective 6</i> )	March 2019
8	We will celebrate and promote Carmarthenshire's rich cultural and sporting achievements and diversity. <b>MF5 70</b> ( <i>Action also in Well-being Objective 14</i> )	March 2019 (Annual)
9	We shall increase the number of library visits per 1,000 population ( <i>PAM/016</i> ) (2017/18 Result <b>TBC</b> )	<b>TBC</b>

Success Measures
<b>Adults who say their general health is Good or Very Good</b> ( <i>National Survey for Wales</i> )
<b>Adults who say they have a longstanding illness</b> ( <i>National Survey for Wales</i> )
<b>Adult mental well-being score</b> ( <i>National Survey for Wales</i> ) ( <i>National Well-being Indicator</i> )
<b>Adults who have fewer than two healthy lifestyle behaviours</b> ( <i>National Survey for Wales</i> ) ( <i>National Well-being Indicator</i> ) (Not smoking, drinking > 14 units or lower, eating at least 5 portions fruit & veg the previous day, having a healthy body mass index, being physically active at least 150 minutes the previous week).

DRAFT

## Age Well

(Infographics on the following will be ready for publication)

Almost 1 in 4 (23%, 42,662) of Carmarthenshire's population are of pensionable age (65+)

Life Expectancy is 78.6 for men and 82.2 for women but a Healthy Life Expectancy is 65 for men and 66 for women

Carmarthenshire has an ageing population. By 2039, around 1 in 3 (31%; 58,900) of residents will be aged 65 and over

1 in 3 have a limiting illness

48% (close to the National average of 50%) of Carmarthenshire residents feel they live in cohesive communities

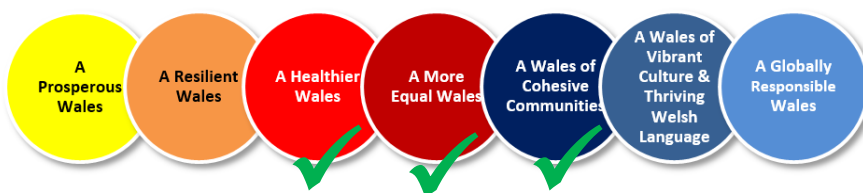


## Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

### So why is this important?

- Loneliness and social isolation are harmful to our health, with research showing that lacking social connections is as damaging to our health as smoking 15 cigarettes a day and is worse for us than well-known risk factors such as obesity and physical inactivity.
- Social networks and friendships not only have an impact on reducing the risk of early death and illness, but they also help individuals to recover when they do fall ill.
- Social isolation puts individuals at greater risk of cognitive decline with one study concluding that lonely people have a 64% increased chance of developing clinical dementia
- The lack of connectedness is not just an issue of older people with a recent report suggesting that almost two-thirds (65%) of 16-24-year-olds said they feel lonely at least some of the time, and almost a third (32%) feel lonely often or all the time.
- Loneliness amongst young people has been shown to increase the likelihood of poor physical & mental health, the risk of becoming involved in criminal activity and reduce future employment opportunities.



### Why this should concern us?

- In our well-being survey of 2,500 residents, good relationships and a sense of belonging was the 3<sup>rd</sup> highest thing that mattered.
- The importance of family in positively influencing well-being is evident in findings from primary engagement activities delivered as part of Carmarthenshire's Well-being assessment. Family and friends were overwhelmingly identified as the most important factor in experiencing positive well-being by over 500 adults and children taking part in an exercise.
- 48% (close to the National average of 50%) of Carmarthenshire residents feel they live in cohesive communities. 72% agreed that local people treat each other with respect and consideration, 68% agreed that people from different backgrounds get on well together and 70% feel they belong to their local area. (*National Survey for Wales, 2016/17*).
- Safety-related issues were highlighted throughout the Carmarthenshire Wellbeing Assessment and feeling safe at home and in the local community impacts on everyone's sense of well-being

### What do we need to do?

- We need to ensure services respond to the needs of families and communities.
- We need to continue to build greater community cohesion and to support and empower communities to address their safety, collective well-being and the well-being of those within the community, including the building of social bonds within groups and social bridges between groups in our communities.
- We need to encourage promotion of independence, wellbeing, community engagement & social inclusion.
- We need to keep our communities safe when delivering our services.

### How will we do this?

- A. We will continue to develop and implement how we provide information, advice and assistance across social care services.
- B. We will promote and develop strong connections for people, places and organisations.
- C. We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of neighbours.
- D. We will continue to support community safety to help increase people's sense of personal security and their feelings of safety in relation to where they live, work and spend their leisure time.

We will implement the new Mid and West Wales Community Cohesion Regional Delivery Plan.





## Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

### How will we do this? Our detailed action plan to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective)

Ref	Actions and Measures	Date/Target
<b>A</b>	<b>We will continue to develop and implement how we provide information, advice and assistance across social care services</b>	
<b>1</b>	We will continue to develop and improve how Children's Services provide information, advice and assistance (IAA) to support families, ensuring information is easily available, accurate, accessible in different formats and progress links to the Dewis Directory of services	March 2019
<b>2</b>	We will review our disability service to ensure seamless transition and pathways from children to adults	March 2019
<b>3</b>	We will establish and implement an Information, Advice and Assistance service through the Local Authority Trading Company and ensure compliance with our Statutory Duty under the Social Services and Well-being Act. <i>MF5-52a (Action also in Well-being Objective 10 &amp; 11)</i>	March 2019 6 monthly
<b>B</b>	<b>We will promote and develop strong connections for people, places and organisations</b>	
<b>1</b>	We will implement the new Mid and West Wales Community Cohesion Regional Delivery Plan 2017/19 <i>by ensuring the four principles of the Plan continue to be supported :-</i> i. Work at a strategic level to break down barriers to inclusion and integration across marginalised groups. ii. Work at a local level to break down barriers and integration for particular groups and communities. iii. Supporting migrants, refugees and asylum seekers and host communities during the integration process. iv. Tackling discrimination, hostility, tensions and extremism.	March 2019
<b>2</b>	We will support community groups and organisations to promote and publicise the rich variety of community event being held in Carmarthenshire from agricultural shows, festivals and carnivals to exhibitions, concerts and performances. <i>MF5-85 (Action also in Well-being Objectives 6 &amp; 12)</i>	March 2019
<b>C</b>	<b>We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of neighbours</b>	
<b>1</b>	We will identify the physical resources which can contribute to promoting and supporting the health and wellbeing of their population through a dedicated online information portal such as "Dewis.Cymru". <i>(Action also in Well-being Objectives 10 &amp; 11)</i>	March 2019
<b>2</b>	We will ensure best use is made of school facilities to support wider community activity. <i>(Action also in Well-being Objectives 2,8 and 11)</i> <b>MF5-30</b>	March 2020
<b>3</b>	We will modernise our workforce to ensure we meet the Well-being Objectives of our populations outlined at locality levels. <i>(Also in Well-being Objective 10)</i>	April 2019
<b>4</b>	We will further develop Money Wise web resource in order to enhance income generation develop product and market it. <i>(To provide evidence on the efficacy of Money Wise, which will make the resource more marketable to other local authorities in order to generate income.)</i>	March 2019

Ref	Actions and Measures	Date/Target
	<i>(To improve the confidence and capability of residents in Carmarthenshire to deal with personal finances, and reducing vulnerability to financial fraud.) (Action ID 12612) (Action also in Well-being Objective 5)</i>	
5	We will promote financial literacy and protecting vulnerable people from financial fraud through the Financial Exploitation Safeguarding Scheme (FESS). <i>(Action also in Well-being Objectives 5 &amp; 11)</i>	March 2019
6	We will Implement proceeds of crime across regulatory services to protect people	March 2019
7	We will develop a range of options which will reward tenants to look after their home.	March 2019
<b>D</b>	<b>With our partners we will continue to support Safer Communities</b>	
1	We will improve the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels	March 2019
2	We will reduce the incidences of alcohol-related violence by working in partnership with key stakeholders	March 2019
3	We will reduce drug and alcohol misuse by working in partnership with key stakeholders	March 2019
4	We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams. <i>(Action also in Well-being Objective 1)</i>	March 2019
5	We will respond to the Wales Audit Office Community Safety in Wales Report and its recommendations for Welsh Government, Police Crime Commissioner's and Local Authorities	March 2019
6	We will Implement the action plan for the 'Prevent Duty' (to prevent people from being drawn into terrorism) developed with partners at the <b>CONTEST</b> (United Kingdom's counter-terrorism strategy) Board meeting	March 2019
7	We will embed a person centred approach to safeguarding which ensures the service user is heard and central in decision making. <i>(Action also in Well-being Objective 11)</i>	March 2019
8	We will review third sector contracts to establish compliance with the Social Services Well-being Act and service transformation in mental health and learning disability.	July 2018
9	We shall ensure that the average number of calendar days taken to repair all street lamp failures remains below 4 days <i>(THS/009)</i> <i>(2017/18 Result TBC)</i>	<b>TBC</b>
10	We will maintain and strive to reduce further, the low levels of crime that are already amongst the lowest in England and Wales <i>(5.1.1.2) Action &amp; Measure</i> <i>(2017/18 - Figures TBC)</i>	March 2019
11	We will reduce anti-social behaviour by working in partnership to tackle local problems <i>(5.1.1.3) Action &amp; Measure</i> <i>(2017/18 Figures TBC)</i>	March 2019

Success Measures
<b>% Say they have a sense of community</b> (Derived from feeling of belonging; different backgrounds get on, treat with respect'.) <i>(National Survey for Wales) (National Well-being Indicator)</i>
<b>People feeling safe</b> (At home, walking in the local area, and travelling) <i>(National Survey for Wales) (National Well-being Indicator)</i>



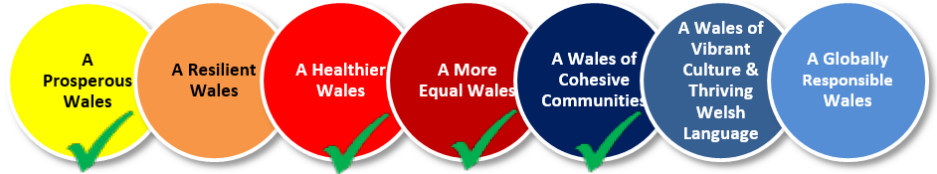


## Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

### So why is this important?

- Consultations have demonstrated that 'what matters' to individuals is to be able to be as independent and well as possible for as long as possible.  
**'Being respected as an older person and not being seen as a burden on the local health and social care system'**
- Research shows that a vital factor of healthy aging is for older people to feel included and useful.
- Older people contribute to the economy in Carmarthenshire by caring for their grandchildren or other family members. Figures from the Family and Childcare trust report that 2.3 million grandparents say that they look after their grandchildren in order to enable the children's parents to go to work. In the UK as a whole those aged 65 and over contributed £61bn to the economy through employment, informal caring and volunteering.
- The Royal Voluntary Service have described older people as the '*social glue*' of communities.



### Why this should concern us?

- The census in 2011 found that 28% of the adult population is over the age of 65, and by 2030 the proportion of older adults will increase to 34%, although age is increasingly redundant as a means to analyse need, evidence does indicate that older people are more likely to need care and support.
- Life expectancy in Carmarthenshire is increasing but this is not matched by disability free life expectancy, we have lower expectancy of disability at 71 for males and 72.2 for females compared to the national average.
- Our frail population demographic is increasing & will require support to remain as independent as possible.
- It is essential that we lay robust foundations to future proof the availability of services that promote and support ongoing well-being and independence for our frail older adult population.

### What do we need to do?

- We need to continue to integrate health and social care at population health level to address the complex needs associated with age related multiple conditions and frailty.
- We need to work with individuals and communities together with the public, private and voluntary sectors to develop and promote innovative and practical ways to make Carmarthenshire a good place to grow older for everyone (see Objective 11 on *Ageing Well*).
- We need to develop service provision on a smaller footprint which are population based, integrated across health & social care and seek to reduce demand and growth in the future

### How will we do this?

- A. We will improve population health which requires efforts to change behaviours and living conditions across communities. It also means that accountability for population health is spread widely across these communities. We will develop a '*social*' model of health and care that focuses on physical, mental and social wellbeing rather than ill health. This will be done on a population level.
- B. We will continue to promote our '*offer*' across three tiers – Tier 1, Help to help yourself; Tier 2 – Help when you need it and Tier 3 – Ongoing help when you need it.
- C. We will strive to develop '*place based systems of care*' that will enable health and care providers to work together for the population they serve. We will modernise our workforce to ensure they are fit for purpose and sustainable into the future. A multi-professional and multi-organisational approach to care is required. (Also see Well-being Objective 9 - Support good connections with friends, family and safer communities)

We shall provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need



More Information - You can see our [\*\*detailed action plan\*\*](#) to achieve this objective here



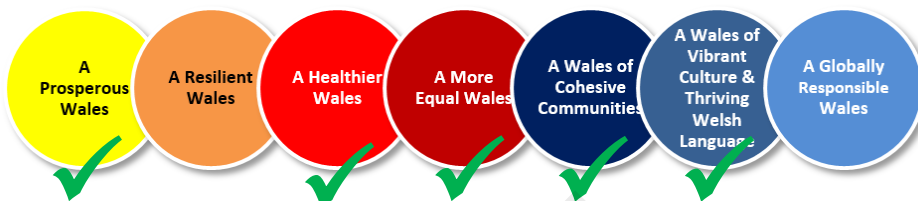
## Well-being Objective 11

### Age Well - A Council-wide approach to support Ageing Well in Carmarthenshire

*This Well-being Objective now supersedes the Councils Ageing Well Plan 2015-2018*

#### So why is this important?

- Wider services can make an important contribution in supporting and sustaining the independence of older people and reducing the demand on Social Services and Health Care.
- When planning services for older people, we need to listen to what they have told us.
- In deciding what to do, we need to ask ourselves, would this service *be ok for me or my relatives?* If not, how can we improve?
- Tackling the causes of loneliness and social isolation is a national priority for the Welsh Government.
- Older people's rights must be promoted and protected so they can live free of abuse, neglect, ageism and discrimination and are able to participate fully in their communities and thrive in older age.



#### Why this should concern us?

- Older people are a significant asset to Wales, worth over £1bn to the Welsh economy annually. We must take forward an asset-based approach which, rather than focusing on the costs of providing services for older people, considers instead the cost of not investing in older people. Older people provide around £469m worth of volunteering every year, including childcare - the value of which is around £750m per annum.
- Carmarthenshire has an ageing population and by 2039 around 1 in 3 residents will be aged 65 +.
- Older people who are supported by tailored services and living in inclusive communities, are able to contribute more to the local economy and society.
- When surveyed older people have told us that they want as much support as possible to help them do the things they enjoy and to be able to manage day to day.

#### What do we need to do?

- We need to 'join-up' our diverse divisions and departments to support independent living and to help older people live in their communities. Making sure that the impact of all service changes on elderly people are carefully thought through.
- We need to consult in a meaningful way with older people who are often '*experts by experience*' and know the services they need to remain active and independent in their communities.
- We need to focus on an outcome based approach to draw out the changes and improvements seen in an individual's life – we need to build services around the outcomes older people need.
- We need to examine how we will work with the Public Service Board (PSB) to achieve the Older People's Commissioner for Wales's targets for inclusion in the PSBs *Well-Being Plan*.

#### How will we do this?

- We will take forward the 5 priority aims of the [National](#) Ageing Well in Wales Plan 2014-19
  - A. By developing Age Friendly Communities
  - B. By developing Dementia Supportive Communities
  - C. By working to help prevent falls
  - D. By creating opportunities for employment and new skills
  - E. By supporting people who are experiencing loneliness and isolation

We will work with partners to provide more opportunities for vulnerable and older people to socialise in order to reduce loneliness.



More information - You can see our [detailed action plan](#) to achieve this objective here



# Healthy, Safe & Prosperous Environment

(Infographics on the following will be ready for publication)

Carmarthenshire has a population of 185,610

47 crimes per 1000 population (8,624 recorded crimes during 2016/17); 79% feel safe in their area

64% of waste from 87,000 households was recycled during 2017/18

There are over 3,300Km of roads in Carmarthenshire

Carmarthenshire has the highest number of Welsh speakers in Wales at 80,700

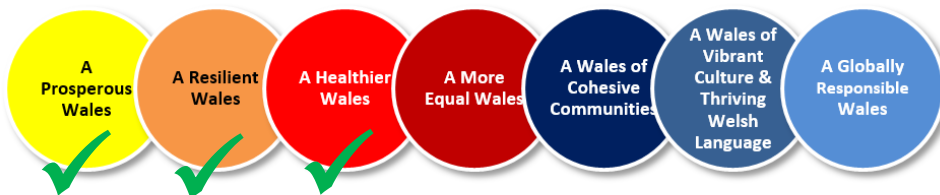


## Well-being Objective 12

Healthy & Safe Environment - Look after the environment now and in the future

### Why is this important?

- The *Natural Environment* is a core component of sustainable development. The Environment (Wales) Act 2016 expands the duty placed on public bodies, requiring them to *maintain & enhance biodiversity and promote ecosystem resilience*.
- A biodiverse natural environment, with healthy functioning ecosystems, supports social, economic and ecological resilience. Carmarthenshire's natural environment is the natural resource on which much of our economy is based – tourism, farming, forestry, and renewable energy. It is a major factor that attracts people, both young and older to live, work and visit the county, bringing inward investment with them.
- The conservation and enhancement of biodiversity is vital in our response to climate change and key ecosystem services such as food, flood management, pollination, clean air and water.
- 60% of the County's people live in rural areas and the remaining 40% live within 400m of natural or semi-natural green space.
- The Well-being Needs Assessment survey identified a strong relationship between residents' well-being and their surrounding environment from providing recreational opportunities, to psychological positivity, health benefits and a connection to heritage and culture.
- The 'Resilient Wales' goal set out in the Well-being Future Generations Act requires public bodies to set objectives to achieve a 'biodiverse natural environment with healthy functioning ecosystems'



### Why this should concern us?

- The environment contributes £8.8 billion of goods and services annually to the Welsh economy, 9% of Welsh GDP and 1 in 6 Welsh jobs; with the environment being relatively more important to the Welsh economy than is the case for the other UK nations.
- A biodiverse natural environment, with healthy functioning ecosystems, supports social, economic and ecological resilience, as well as our health and well-being.
- Responses from the Well-being Assessment survey showed that a clean environment is important to well-being and that residents are concerned with preserving and enhancing the local environment with repeated references to tipping, littering and recycling.
- Rising sea levels are likely to impact not only the 5,587 properties in Carmarthenshire already at risk of tidal and rising river level flooding, but additional properties along the coastal & river communities. A biodiverse natural environment will be more resilient to both climate change, and changes in sea level.

### What do we need to do?

- We need to ensure that in delivering all our strategies, plans, projects and programmes for development, economic growth and the attraction of inward investment, we deliver our S6 Environment (Wales) Act duties and actively maintain and protect biodiversity and promote ecosystem resilience.
- We need to sustain and enhance natural & built spaces to encourage healthy living for residents & visitors.
- We need to support resilience within our rural and urban communities.

### How will we do this?

- A. We will advise the whole Authority and partners on our need to address the environmental requirements of the Environment (Wales) Act 2016.
- B. We will monitor delivery of CCC's Environment Act Forward Plan, as required by the Environment (Wales Act 2016), so demonstrating its compliance with the Biodiversity & Resilience of Ecosystems Duty
- C. We will continue to implement and promote the increased use of renewable energy.
- D. We will protect our environment and properties through delivering our *Flood & Waste Management Plan*; and protect and manage our coast by delivering the *Shoreline Management Plan*.
- E. We will deliver actions from the 'Towards Zero Waste strategy', to become a high recycling nation by 2025 and a zero waste nation by 2050.

We will finalise Flood Risk Management Plans as part of the strategy for identifying, managing and mitigating flood risk within our communities.



More Information - You can see our [detailed action plan](#) to achieve this objective here



## Well-being Objective 12

Healthy & Safe Environment - Look after the environment now and in the future

### How will we do this? Our detailed action plan to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective)

Ref	Actions and Measures	Date/Target
<b>A</b>	<b>Address requirements of the Environment (Wales) Act 2016</b> We will advise the whole Authority and partners on our need to address the environmental requirements of the Environment (Wales) Act 2016. . CCC's Environment Forward Plan was endorsed by CCC's Executive Board in March 2017, and progress in delivering it is monitored using the PIMS	
<b>1</b>	We will continue to deliver the Caeau Mynydd Mawr SAC Marsh Fritillary project, consistent with SPG, which aims to ensure the management of at least 100ha of Marsh Fritillary habitat in perpetuity. (Action ID 12649)	Oct 2021
<b>2</b>	We will develop a tree strategy to improve the environment and mitigate the effects of air and noise pollution in our more populated areas. <b>MF5-23</b> The policy will address the possible impacts of ash-die back. This strategy will link with the Council's approved Tree Management Procedure, and will apply primarily to trees on land owned or managed by CCC, but could equally well apply to other land e.g. land managed by other members of the Public Service Board, and Town and Community Councils. This action will enhance and sustain both our natural and our built spaces.	March 2019
<b>3</b>	We will review the Council's Rural Buildings Policy. <b>MF5-22</b> Policies in the LDP relating to the re-use of rural buildings, together with relevant SPG will be reviewed as part of the LDP review process. The appropriate re-use of these buildings can contribute to the circular economy and a reduction in both the creation of waste and the demand for new building materials.	March 2019
<b>4</b>	We will implement and monitor the adopted Local Development Plan (LDP) in accordance with the statutory requirements and the content of the agreed Monitoring and Implementation Framework.	March 2019
<b>5</b>	We will commence the preparation of a Revised LDP in accordance with statutory provisions and seek to agree with the Welsh Government a Delivery Agreement (including timetable and Community Involvement Scheme). Subject to the political process and subsequently Welsh Government approval the focus during 2018/19 will be the Candidate sites process, evidence gathering and general engagement and Pre Deposit Consultation. <b>MF5-20</b> Progress in relation to the Revised LDP timetable will be monitored twice yearly.	March 2019
<b>6</b>	The Planning Division will develop a consistent approach to ensuring that biodiversity is maintained and enhanced, and that ecosystem resilience is promoted as part of the planning system and also within its Conservation, Minerals and Building Control activities.	March 2019
<b>7</b>	We will adopt and implement a Local Development Order for Llanelli Town Centre as part of a co-ordinated strategic approach to regeneration within the town centre (subject to agreement through the political process post public consultation).	March 2019
<b>8</b>	We will continue to monitor and where appropriate manage the use of monies raised through developer contribution including s106 agreements. As a consequence we will ensure monies are appropriately used and that there is an efficient turn around in the use of funds. <b>MF5- 21</b> (Action ID 12655)	March 2019
<b>9</b>	We will develop and implement a comprehensive plan to fully utilise the assets at the house and park at Parc Howard with the aim of making the venue a Green Flag location and consider other venues across the County that may benefit from becoming a Green Flag location. <b>MF5-19</b>	March 2019
<b>10</b>	Work with stakeholders to improve sewerage capacity within the County through the development of appropriate schemes. Ensure planned programmed improvements are designed and implemented to address capacity issues. Address water supply too. <b>MF5-24</b>	March 2019

Ref	Actions and Measures	Date/Target
11	% of all planning applications determined in time (PAM/018) (2017/18 Result – TBC%)	TBC%
12	% of planning appeals dismissed (PAM/019) (2017/18 Result - TBC%)	TBC%
B	<b>We monitor delivery of CCC's Environment Act Forward Plan</b> (As required by the Environment (Wales) Act 2016), so demonstrating its compliance with the Biodiversity & Resilience of Ecosystems Duty	
1	Through monitoring the delivery of the Council's Forward Plan, we will evidence how Carmarthenshire County Council is meeting its Biodiversity and Ecosystem Resilience Duty under Section 6 of the Environment (Wales) Act, reporting on outcomes achieved to WG. We will evidence links between this work and the requirements of the Well Being of Future Generations (Wales) Act 2015.	May 2019
C	<b>We will continue to implement and promote the increased use of renewable energy.</b>	
1	We shall reduce energy consumption (kWh) / carbon emissions (tonnes) in the Council's existing non-domestic building portfolio. <b>MF5-13</b>	March 2021
2	Identify and deliver energy efficiency projects within the Council's existing, non-domestic buildings. (Action ID 12664)	March 2021
3	We will contribute to delivering the Swansea Bay City Deal programme to develop 'Homes as Power Stations' to help generate sustainable and affordable homes and address fuel poverty for our residents by: <ul style="list-style-type: none"> <li>Explore the potential for retro-fit renewable technology on benefit our housing stock.</li> <li>Developing new homes with innovative technologies <b>MF5-46 (part)</b></li> </ul>	Dec 2019 Dec 2019
D	<b>We will protect our environment and properties through delivering our Flood &amp; Waste Management Plan; and protect and manage our coast by delivering the Shoreline Management Plan.</b>	
1	We will finalise Flood Risk Management Plans as part of the strategy for identifying, managing and mitigating flood risk within our communities.	March 2019
E	<b>We will deliver actions from the 'Towards Zero Waste strategy', to become a high recycling nation by 2025 and a zero waste nation by 2050.</b>	
1	We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018. <b>MF5-16</b>	March 2021
2	We shall undertake review of green waste routes to ensure the most effective provision for residents. <b>MF5-17</b>	March 2019
3	We will work with local stakeholders to pilot litter management arrangements across Llanelli with specific attention to the town centre and approach roads, with a view to introducing across the County. <b>MF5-18</b>	March 2019
4	We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term by securing appropriate arrangements for treating and disposing of our waste.	March 2019
5	We shall continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes.	March 2019
6	We shall explore the potential partnership with local community third sector companies to improve the performance of the council bulky waste and re-use service.	March 2019
7	We will undertake a public satisfaction survey to assess the public opinion of current services. Also assess the appetite for future service change to deliver enhanced recycling performance for Carmarthenshire.	March 2019

Ref	Actions and Measures	Date/ Target
8	We will keep the percentage of waste sent to landfill to a minimum level ( <i>PAM/031</i> ) (2017/18 Result - <b>TBC%</b> )	15%
9	We will continue with to re-used, recycled or composted a high percentage of waste ( <i>PAM/030</i> ). Target set to achieve national waste targets (2017/18 Result - <b>TBC%</b> )	64%
10	We will increase the percentage of fly tipping incidents cleared in 5 days ( <i>PAM/011</i> ) (2017/18 Result - <b>TBC%</b> )	95.00%
11	We will maintain a high level of streets that are clean ( <i>PAM/010</i> ) (2017/18 Result - <b>TBC%</b> )	90%
12	We shall maintain a high level of cleanliness of our highways based on the Keep Wales Tidy and Cleanliness Index inspections ( <i>STS/005a</i> ) (2017/18 Result - <b>TBC%</b> )	67%

Success Measures
Use of renewable energy
Rates of recycling ( <i>PAM/030</i> )

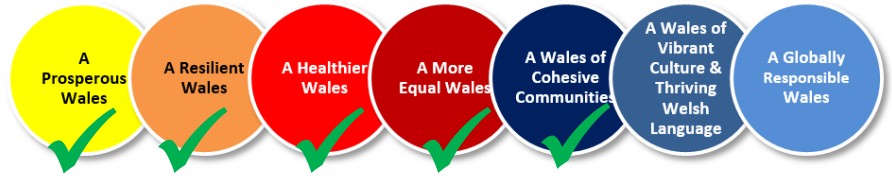


## Well-being Objective 13

### Healthy & Safe Environment - Improve the highway and transport infrastructure and connectivity

#### Why is this important?

- Transportation & highways play a key role in sustaining our community and deliver '*Prosperity for All.*' A modern, successful economy is reliant upon the safe and efficient movement of people and goods; providing opportunities for people to gain access to employment, education, health, leisure, social and retail services.
- *United & connected* is one of the four Welsh Governments' aims in its '*Taking Wales Forward*' plan. Providing integrated and affordable access for businesses, for residents and visitors can stimulate economic development, reductions in deprivation and social exclusion and an increase in well-being.
- Sustaining access to services will deliver improvements in health and wellbeing for all sections of the community e.g. that includes: walking, cycling, passenger and road transport.
- By 2030 South West Wales will be a confident, ambitious and connected City Region.



#### Why this should concern us?

- Our survey identified *transportation and highways as important* and in the top 10 priorities for the community was road maintenance, bus services and pavement maintenance.
- In our survey on satisfaction with services and the importance of services - *Road Maintenance and Repairs* were identified as one of the highest importance with low satisfaction.
- Our highway network is the second largest in Wales covering 3,343 Kilometres, more than double the Welsh average of 1,566 Kilometres; covering 16 million square metres of carriageway.
- The condition of our roads was ranked 17<sup>th</sup> out of 22 across Wales in 2016/17.
- 18.8% of residents do not have access to a car or van. However, 43.5% of households have one car per household, which may indicate reduced accessibility in areas not well served by public transport.
- Only 55% aged 80 or over have access to a car/van therefore public transport and community based services are important to enable people to continue to live within their communities; it can mean the difference between a person staying independent at home or entering residential care.
- Air quality is emerging as a concern in Llandeilo, Carmarthen and Llanelli.

#### What do we need to do?

- We need to develop and support access to services to improve connectivity, reduce congestion and improve competitiveness.
- We need to sustain investment into our public and community transport systems and facilitate travel to and from schools to support our Modernising Education Programme.
- We need to also invest in infrastructure to support more sustainable journeys. For example through cycle ways, footpaths and public transport infrastructure.
- We need to continue to sustain investment in our existing highway infrastructure to improve connectivity;
- We need to maintain our focus on road safety and deliver our road safety strategy priorities.
- We need to ensure our fleet of vehicles is modern, efficient and safe.

#### How will we do this?

- A. We will develop the highway infrastructure to meet the priorities of our Regeneration Plan. We will develop new highways at Carmarthen West, Cross Hands and Ammanford and continue to develop key active travel sites and the Towy Valley Path.
- B. We will continue the successful integrated public transport network such as Bwcabus/LINC and Traws Cymru.
- C. We will plan to redesign our school transport network to support the Modernising Education Programme.
- D. We will continue to support community transport.
- E. We will meet our objectives set out in our Road Safety Strategy.
- F. We will continue to modernise our vehicle fleet to improve efficiency and reduce emissions.

We will continue to invest in strategic transport infrastructure links to support economic development.



More Information - You can see our [detailed action plan](#) to achieve this





## Well-being Objective 13

Healthy & Safe Environment - Improve the highway and transport infrastructure and connectivity

### How will we do this? Our detailed action plan to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective)

Ref	Actions and Measures	Date/Target
<b>A</b>	<b>We will develop the highway infrastructure to meet the priorities of our Regeneration Plan</b>	
<b>1</b>	<p>We will continue to invest in strategic transport infrastructure links to support economic development.</p> <ul style="list-style-type: none"> <li>a. Continuing with the construction of the Carmarthen West Link Road.</li> <li>b. We will connect the development of Phase 2 of the Cross Hands Economic Link Road.</li> <li>c. Commencing work on improving the highway infrastructure at Ammanford to improve traffic flow and reduce congestion.</li> </ul> <p style="text-align: right;"><i>MF5-2 &amp; MF5-3</i></p>	March 2019
<b>2</b>	We will establish Carmarthenshire as the Cycling Hub of Wales by delivering key projects the Tywi Valley Cycle Path. <i>MF5-1</i>	March 2019
<b>3</b>	We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes. 1- Education, Development & Training; 2- Infrastructure and Facilities; 3-Marketing & Branding; 4-Tourism and 5 - Events. <b>(Part of MF5-1- Carmarthen Velodrome)</b> (Action also in Well-being Objective 8)	March 2023
<b>4</b>	We will develop active travel routes for key settlements	March 2020
<b>5</b>	We will update <b>Highways Asset Management Plan</b> to provide a strategy for managing and maintaining the county's highways infrastructure.	March 2019
<b>6</b>	We will develop, maintain and deliver a 3 year capital maintenance programme of <b>Highway Maintenance</b> on a prioritised basis to ensure the most effective use of limited funding. <i>MF5-8</i>	March 2019
<b>7</b>	We will develop, maintain and deliver a <u>3 year</u> rolling capital maintenance programme of <b>highway bridge strengthening and replacement schemes</b> . Prioritising delivery of schemes with the resources available	March 2019
<b>8</b>	We will work towards improving integration of the public transport network including rail services in Carmarthenshire in order to better serve the needs of our residents. <i>MF5-6</i>	March 2021
<b>9</b>	We will improve the infrastructure for the use of electric vehicles especially in rural areas. <i>MF5-6</i>	March 2021
<b>10</b>	We will work with Welsh Government to develop the County's highways infrastructure in order to improve air quality particularly in Llandeilo. <i>MF5-4</i>	March 2021
<b>11</b>	We will consider the feasibility of developing an overnight lorry park/s within the County. <i>MF5-9</i>	March 2019
<b>12</b>	We will continue to implement the <b>Invest to Save</b> LED dimmable lantern project across the county street lighting infrastructure.	March 2019
<b>13</b>	The % of A roads in poor condition ( <i>PAM/020</i> ) (2017/18 Result - <b>TBC%</b> )	4.3%
<b>14</b>	The % of B roads in poor condition ( <i>PAM/021</i> ) (2017/18 Result - <b>TBC%</b> )	4.3%

15	The % of C roads in poor condition (PAM/022) (2017/18 Result - TBC%)	14%
16	We will minimise the % of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition (THS/012) (2017/18 Result - TBC%)	11%
<b>B</b>	<b>We will continue the successful integrated public transport network</b>	
1	We will work with Regional Local Authority Partners to develop plans for a South West Wales Metro.	
2	We will aim for at least 75% of adults aged 60+ to hold a concessionary travel pass (THS/007) (2017/18 result - TBC%)	75%
<b>C</b>	<b>We will plan to redesign our school transport network to support the Modernising Education Programme</b>	
1	We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy.	March 2019
<b>D</b>	<b>We will continue to support community transport.</b>	
1	We will work with the community, Ceredigion and Pembrokeshire County Councils and Welsh Government to help sustain the delivery of the LINC/ Bwcabus integrated transport services & Key strategic Services. (Action also in Well-being Objective 11)	March 2019
<b>E</b>	<b>We will meet our objectives set out in our Road Safety Strategy.</b>	
1	We shall lobby Welsh Government to increase funding to enable the development of Safer Routes in Communities ensuring more communities can have new pavements and walking routes. MF5-7	March 2019
2	We will obtain powers of undertake the enforcement of moving traffic offences by seeking approval from Welsh Government.	March 2019
3	We will work to reduce the number of people killed and seriously injured on the roads to meet the 40% reduction by 2020 (5.5.2.21) (2017/18 Results TBC)	81
4	We will work to reduce the number of motorcyclists killed and seriously injured on roads to meet the 25% reduction by 2020 (5.5.2.22) (2017/18 Result TBC)	15
5	We will work reduce the number of young people (aged 16-24) killed and seriously injured on roads to meet the 40% reduction by 2020 (5.5.2.23) (2017/18 Result TBC)	23
<b>F</b>	<b>Modernising our vehicle Fleet</b>	
1	We will complete our investment into vehicle replacements during the year in accordance with our strategic fleet replacement programme. MF5-5	March 2019

Success Measures
Road conditions (PAM/020, PAM/021 & PAM/022)
Road casualties (5.5.2.21)



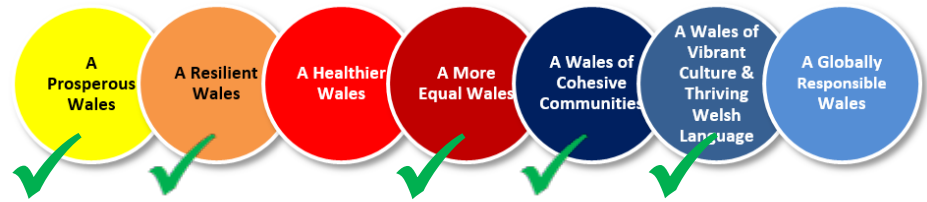


## Well-being Objective 14

### Healthy & Safe Environment - Promote Welsh Language and Culture

#### So why is this important?

- Carmarthenshire is a stronghold for the Welsh language and is considered to be of high strategic importance in its future.
- There are many advantages to bilingualism, including increased cognitive skills,
- It is a unique selling point. Tourist and hospitality industries throughout Europe are now realising the importance of offering unique experiences. Having two languages and a sense of Welsh history and culture places Carmarthenshire in a strong position.
- Engaging in cultural activity has demonstrable positive impact on starting well, living well and ageing well.



#### Why this should concern us?

- According to result of the 2016/17 National Survey for Wales **40%** of people in Carmarthenshire said that they spoke Welsh.
- The 2011 Census showed that the number of Welsh speakers in Carmarthenshire had reduced to **43.9%** compared to 50.1% in 2001.
- The Welsh Government's ambition through the [Cymraeg 2050 - Welsh language Strategy](#) is to see the number of people able to enjoy speaking and using Welsh reach a **million by 2050**.
- The Welsh Government's [Light Springs through the Dark: A Vision for Culture in Wales](#) is reinforcing the importance of culture as a priority.

#### What do we need to do?

- We need to ensure compliance with the [Welsh Language Standards](#) under the Welsh Language Measure (Wales) 2011 and monitor progress across the Authority.
- We need to promote the use of the Welsh Language in our communities and work with partners such as the Mentrau Iaith, the Urdd and Mudiad Meithrin to realise the vision and outcomes set out in our [Welsh Language Promotion Strategy](#)
- We need to promote and support adult learners through our [Welsh for Adults](#) provision. Support and encourage our children and young people to become confident bilingual citizens, who chose to continue with bilingual education throughout their educational pathway and encourage more people to learn the Language.
- We need to increase the number of people participating in cultural activity.
- We need to ensure that our collections and our County's heritage assets are protected and accessible for future generations

#### How will we do this?

- A. We will implement and monitor the **Welsh Language Standards** under the Welsh Language Measures 2011 across the Council, to the citizens of Carmarthenshire and other public services
- B. We will implement the **Welsh Language Promotion Strategy** - which will facilitate the use of Welsh in everything we do across all communities
- C. We will continue the **development of Welsh in all our Education services**, thus moving towards ensuring that every pupil is confidently bilingual. Pupils can fulfil their potential in gaining skills to operate as bilingual citizens in their communities, the workplace and beyond/worldwide.
- D. We will promote our **Welsh Culture & Heritage**

To promote the *Strategy for Welsh Language* - We will increase the numbers acquiring basic and further skills in Welsh through the education system and through language transmission in the home. We will also deliver a new archives and storage service for Carmarthenshire.



More Information - You can see our [detailed action plan](#) to achieve this objective here

DRAFT

# Building a Better Council & Better Use of Resources

(Infographics on the following will be ready for publication)

Carmarthenshire County Council Employs  
over 7,700 people

The Council's Budget is  
\*\*\*\*\* for 2018/19

\*\*% People agreed that  
the Council asks for  
their views before  
setting it's budget

? 'Do it online'  
payments

1.4 million visits to our  
website?

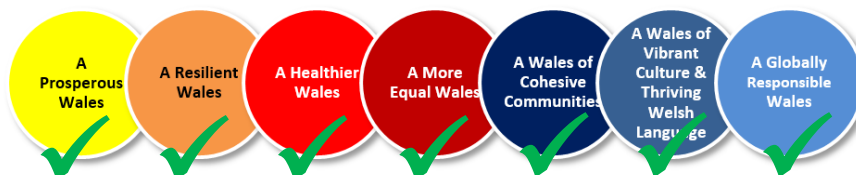


## Well-being Objective 15

### Building a Better Council and Making Better Use of Resources

#### So why is this important?

- The general purpose of the Well-being of Future Generations Act (Wales) 2015, is to ensure that the governance arrangements of public bodies for improving the Well-being of Wales take the needs of future generations into account.
- There are increasing demands and expectations yet less resources are available. Under these conditions we need to work even more efficiently and effectively to maintain services and improve where we can, delivering 'more (or even the same) for less'.



#### Why this should concern us?

- We need to further improve links between our financial, strategic and business planning. Improving these links was a *Proposal for Improvement in Wales Audit Office's Corporate Assessment*.
- Further financial pressures are likely to arise from such things as rising energy costs, an increasing number of older people needing services from us, offices, school buildings and highways that require significant investment, and this is in addition to the current uncertainty in the economic outlook as the UK embarks on the process of leaving the European Union.

#### What do we need to do?

- Our Transform, Innovate and Change (TIC) programme will support the achievement of a sustainable financial future by delivering more efficient and effective services.
- We will conduct the work of the Council in an open and accessible way, ensuring we are properly accountable for the decisions we make.
- We intend to invest somewhere in the region of *an additional £200 million pounds of capital funding* in our corporate priorities over the next five years.
- We will make better use of our resources which will help to minimise the impact on services primarily by making smarter use of our buildings, our people and our spending.

#### How will we do this?

##### A. By transforming innovating and changing the way we work and deliver services.

Our Transform, Innovate and Change (TIC) programme is aimed at thinking differently, acting differently and therefore delivering differently. The programme takes into account factors such as the potential to deliver financial efficiencies, service improvement, opportunities to work collaboratively with other public sector partners and transformational projects with potential to deliver greater efficiency savings.

##### B. We shall follow the 7 Principles of Good Governance set out Chartered Institute of Public Finance and Accountancy (CIPFA)/ Society of Local Authority Chief Executives (SOLACE) :-

**B1. Integrity and Values** - *(Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law)*

**B2. Openness and engagement** – *(Ensuring openness and comprehensive stakeholder engagement)*

**B3. Making a difference** - *(Defining outcomes in terms of sustainable economic, social, & environmental benefits)*

**B4. Making sure we achieve what we set out to do** - *Determining the interventions necessary to optimise the achievement of the intended outcomes.*

**B5. Valuing our people; engaging, leading and supporting** - *(Developing capacity and the capability of leadership and individuals).*

**B6. Managing risks, performance and finance.**

*(Managing risks and performance through robust internal control and strong public financial management)*

**B7. Good transparency and accountability**

*(Implementing good practices in transparency, reporting, and audit to deliver effective accountability)*

We will further develop the Council's consultation and engagement approaches.



## Local Government (Wales) Measure 2009 and Well-being of Future Generations Act (Wales) 2015

The Local Government (Wales) Measure 2009 and the Well-being of Future Generations Act (Wales) 2015 are separate but interconnected legal obligations and it makes sense to ensure that these requirements are fully aligned and combined in this New Corporate Strategy.

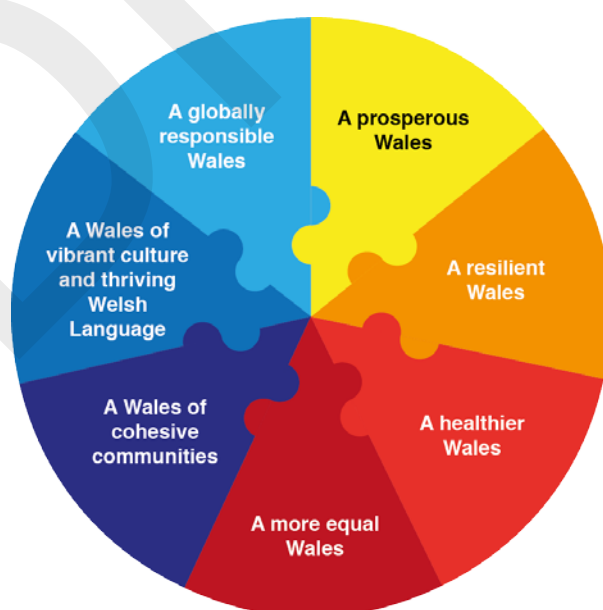
### The Local Government (Wales) Measure 2009

- The Local Government (Wales) Measure 2009 requires the Council to set Improvement Objectives every year. They do not have to change every year, or be deliverable within one year.
- Our Improvement Objectives are essentially the same as our Well-being Objectives as they are based on a thorough evidence-based understanding of the communities we serve and local needs. We compare our Service performance and satisfaction results with all Councils in Wales to make sure we improve where we most need to.
- We have a duty to improve, often delivering 'more (or even the same) for less'.

### Well-being of Future Generations Act (Wales) 2015

This is an Act introduced by the Welsh Government which will change aspects of how we work. The general purpose of the Act, is to ensure that the governance arrangements of public bodies for improving the well-being of Wales, take the needs of future generations into account. The Act is designed to improve the economic, social and environmental well-being of Wales, in accordance with sustainable development principles. The new law states that:-

- a) We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is **'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'**
- b) We must demonstrate 5 ways of working:  
Long term, integrated, involving, collaborative and preventative (see **Appendix 1**)
- c) We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.



For the first time in Wales, the Well-being of Future Generations Act, provides a shared vision for all public bodies in Wales to work towards. As a public body subject to the Act we were required to set and publish Well-being Objectives that maximised our Contribution to the Well-being Goals.

## How our Well-being Objectives contribute to the 7 National Well-being Goals

Carmarthenshire's 2017/18 Well-being Objectives / KIOPs			7 National Well-being Goals						
			Prosperity	Resilience	Healthier	More equal	Cohesive Communities	Vibrant culture & Welsh Language	Global responsibility
Start Well	1	Help to give every child the best start in life and improve their early life experiences.	✓		✓	✓	✓		
	2	Help children live healthy lifestyles	✓		✓	✓	✓	✓	
	3	Continue to Improve learner attainment for all	✓	✓		✓		✓	✓
	4	Reduce the number of young adults that are Not in Education, Employment or Training	✓		✓	✓	✓		
Live Well	5	Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty	✓		✓	✓	✓		
	6	Create more jobs and growth throughout the county	✓		✓	✓	✓	✓	
	7	Increase the availability of rented and affordable homes	✓	✓	✓	✓	✓		
	8	Help people live healthy lives (tackling risky behaviour & obesity)	✓		✓	✓	✓	✓	
Age Well	9	Support good connections with friends, family and safer communities			✓	✓	✓		
	10	Support the growing numbers of older people to maintain dignity and independence in their later years	✓		✓	✓	✓	✓	
	11	A Council-wide approach to support Ageing Well in the county	✓		✓	✓	✓	✓	
In a Healthy, Safe & Prosperous Environment	12	Look after the environment now and for the future	✓	✓	✓				
	13	Improve the highway and transport infrastructure and connectivity	✓	✓	✓	✓	✓		
	14	Promote Welsh Language and Culture	✓	✓		✓	✓	✓	
	15	Building a Better Council and Making Better Use of Resources	✓	✓	✓	✓	✓	✓	✓



## Financing the Council's Well-being Objectives

The financial position faced by local authorities has had a consistent theme over recent years, with the level of resources available to public services seeing significant reductions, which means that we have less money to invest in services now than we have in the past. Over the last five years we have had to manage reductions in service budgets of £53m, whilst at the same time the pressures on the budget have been increasing in terms of demand and expectations. So far, we have been able to manage this situation by reducing our spending without any significant impact on the frontline services valued by our communities.

### 1. Help to give every child the best start in life and improve their early life experiences



Our *Flying Start* programme is reliant on grant funding from Welsh Government of nearly £3.8m annually. To achieve it we need to ensure we recruit and retain trained Health Visitors.

The *Families First* programme for this area has Welsh Government revenue funding of £1.3m for 2017-18.

To achieve this objective we need to ensure appropriate investment in the early years and through our community resources such as Integrated Children's Centres and Family Centres.

### 2. Help children live healthy lifestyles



In order to deliver against this objective the key points above also apply.

School meals in Carmarthenshire follow healthy eating legislation, for which annual core funding is £1.8m. This includes the cost of the Primary School Free Breakfast initiative.

Healthy activities for younger people are supported by existing sports development, and leisure facility programming budgets, supplemented by the Local Authority Partnership Agreement (LAPA) Grant of over £500k (17/18) which we access from the Welsh Government via Sport Wales. This helps pay for activities such as Free Swimming and the Active Young People Programme.

### 3. Continue to improve learner attainment for all



This key objective requires comprehensive support and resourcing from across our services.

Carmarthenshire is committed to ensuring a detailed and forward-thinking programme in support of improved attainment for all our children and young people. Schools receive £108.8m of delegated funding as well as approximately £18.5m through Welsh Government grants

In addition, our *Modernising Education/21st Century Schools Programme* will cost £87m to deliver the first tranche of priority projects (Band A), with £43m coming from the Welsh Government. The second tranche of projects (Band B) is projected to cost £129m, with £65m coming from the Welsh Government. To ensure ongoing comprehensive support and challenge for our schools, we require some £6.5m to resource our School Improvement and Additional Learning Needs (ALN) Teams and their valuable provision. A further £3m is needed to continue to provide wider learning and achievement experiences and resources such as museum, gallery and archive services.

### 4. Reduce the number of young adults that are Not in Education, Employment or Training (NEET)



The Youth Support Service has a lead role in delivering this work in school and community settings. Annual core funding for this service is £530k. The service depends on annual external grants including the Welsh Government Youth Support Service (YSS) Grant (£204k) and Families First (£660k). Securing further funding from the Families First successor grant will be essential for this well-being target to be met.

In addition to these funding sources, we have been successful in gaining European Social Funding (ESF) for the Regional *Cynnydd* project which is further supported by match funding. There is a further £700k of ESF for the Regional *Cam Nesa* project which is also supported by £400k of match funding has been awarded. Both of these projects seek to reduce the number of young people becoming NEET in the county.

## 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty



It is difficult to estimate the resource implications for delivering initiatives to tackle poverty as this work is delivered across a wide spectrum of services. Some of this work is our core business for example homelessness support (£1m), and other targeted elements are grant funded such as previously mentioned *Families First* and *Flying Start*, along with the Pupil Deprivation Grant (£4.8m). In addition, as a result of the diverse nature of poverty and the many different influences that can result in someone experiencing poverty, many of the councils services contribute towards tackling poverty indirectly. For these services tackling poverty is not the ultimate goal but is a result of the work they do to support individuals and communities.

## 6. Create more jobs and growth throughout the county



Carmarthenshire's spend per head of the population on Economic Development is above the Welsh Average in Wales. Regeneration of the economy and jobs is the number one priority of the Council. Our 15 year regeneration plan will create over 5,000 jobs and see over £199 million investment over the next 5 years alone.

As part of the Swansea Bay City Deal we will have two major projects in Carmarthenshire:-

- At the *Creative Digital Cluster at Yr Egin* a total project cost worth £24m (£5m City Deal+£16m Public Sector £3m Private) will be delivered creating 200+ jobs over the next 15 years.
- At the *Life Science & Well-being Village project*, a total project cost of £200m (£40m City Deal, £32m Public Sector Funding and £127m Private Sector) will create 1800+ jobs over the next 15 years.

Also see Objective 3 for the 21<sup>ST</sup> Century Schools building programme and Objective 7 Affordable Homes.

## 7. Increase the availability of rented and affordable homes



Our Affordable Homes Delivery Plan aims to deliver over 1000 homes and invest £60m into our communities. This will be funded through £31m from the HRA, £17m of Social Housing Grant, £11m private finance and £1m Welsh Government grant.

## 8. Help people live healthy lives (tackling risky behaviour and obesity)



This objective will bring together a lot of work done by services and in some cases it is difficult to isolate expenditure under this heading. However Capital expenditure over the next 5 years will be:

- £16m on a new Llanelli leisure centre
- £700k on Rights of Way, £2.5m on the development of open spaces including at Pembrey Country Park
- £5m for the Tywi Valley cycle way and £1.7m on walking and cycling linkages
- In addition to over £600k on safer routes in communities

In Revenue expenditure for 2017/18 we will be investing:-

- £1.4m on children getting 60 minutes of exercise 5 times a week and the exercise referral scheme
- £5.8m running leisure, sports and swimming facilities
- £5.2m on outdoor, countryside and coastal park
- In ensuring cultural well-being across facilities we will be spending £6.8m on delivering services
- For Learning Disability Services £34m and Mental Health services £9.7m and Support Services including Safeguarding and Transport £6.2m
- To support the physically disabled we will be spending £6.4m and £2.5m on supported employment
- We ensure Public Health Services (Food Safety, Air and Water Quality etc.) £2.3m
- Provision of Trading Standards £1m





## 9. Support good connections with friends, family and safer communities

When we ask people *what things in life matter to you?* They tell us that loved ones, family, friends, neighbours and community matter to them. In Children's Services our range of family support services contribute to this objective and it is difficult to break down the costs of this from some of our other objectives on helping children get the best start in life and improving early life experiences. In total nearly £23m is spent across the Children's Services Division.

Services to support carers and home support services help people to continue to live at home, with their families and in their communities – Also see Objective 10

We are also working to ensure broader community cohesion with a range of initiatives - Link to Objective 13



## 10. Support the growing numbers of older people to maintain dignity and independence in their later years

In terms of Capital expenditure we will be spending £10m on disabled facility grants over the next five years and £7m on the Llanelli Area Review in 2017/18.

We will be spending nearly £55m of our revenue budget in 2018/19 on Older People Services. This will include:

- £3.7m on Commissioning, £8.1m on Local Authority (LA) Residential homes, nearly £20m on Private Sector Residential Homes and £700k on extra care
- On Homecare Services £5.8m LA provision and £10.2M on Private provision
- Meals on Wheels £300k, Direct Payments £600K and grants to voluntary organisations £500k
- £1.7m on care-line service, £2.2m on enablement and £1.1m on Community Support & Day Services

Also see Objective 11



## 11. A Council wide approach to supporting Ageing Well in Carmarthenshire

It is difficult to estimate the level of investment in this objective because it cuts across diverse services. This is about making sure that in everything we do, we think about supporting Ageing Well in Carmarthenshire.

Put simply, older people are net contributors to the economy rather than beneficiaries with their contributions to the employment market, volunteering, mentoring and caring sectors. The work Council services deliver to help people live independent lives reduces the need for expensive health and social care interventions - Also see Objective 10



## 12. Look after the environment now and for the future

This priority can be addressed without the need for large additional investment. We will mainly focus on achieving this objective through the existing work we do within the Rural Conservation Team, advising and educating colleagues with regard to how our existing services can be further improved, so as to help sustain and enhance the natural environment.

With regard to delivery of actions relating to the *Towards Zero Waste Strategy, Flood & Waste Management Plan and Shoreline Management Plan*, these actions are already covered by the relevant budgets. The Waste & Environmental Services division's revenue budget of £20.5m (18/19) aims to fund the collection and disposal of waste which incorporates numerous recycling initiatives, street cleansing, environmental enforcement, grounds and parks maintenance, flood and coastal defence as well as maintaining public conveniences ensuring that we look after the environment now and in the future.

In addition the Welsh Government's *Environment & Sustainable Development Directorate Single revenue grant* (£3.7m in 2017/18) supports the integrated delivery of results and multiple benefits across three priority areas – namely Natural resource management, Waste & resource efficiency and Local environment quality and conservation. Consideration of resource implications for actions in future years will form part of the discussion during 2017/18, in putting together the forward plan for Services.

### 13. Improve the highway and transport infrastructure and connectivity



Carmarthenshire's *Local Transport Plan* sets out our priorities for infrastructure investment. The priorities are aligned to our corporate objectives and set within the objectives of the Swansea Bay City Region. Our current approved capital programme includes over £30m for investment into the highway infrastructure, with around £14m reliant on external grant funding if available, along with developer contributions as new development is commenced.

The Highways and Transport division's revenue budget of £28.6m includes a sum of £8.2m for the highways infrastructure as well as funding for school and public transport, car park maintenance and administration, the upkeep of public lighting for the county and the development of transport strategies to maintain the connectivity of the highways infrastructure for Carmarthenshire.

The introduction of the transformation projects such as those included within the City Deal and integrated transport projects, supported through external funding, will provide opportunities for investment into the infrastructure and transportation services to support the safe movement of people and goods.

### 14. Promote Welsh Language and Culture



This priority can be addressed without the need for large additional investment. We will mainly focus on achieving this objective through the existing work we do within Regeneration & Policy, Leisure & Culture and Education & Children's Services, advising and educating colleagues with regard to how our existing services can be further improved and how we can promote a vibrant culture and ensure the Welsh language is thriving.

Additional support may become available through the Welsh Government's '*Cymraeg 2050 – Welsh Language Strategy*' and we will closely monitor any opportunities for Carmarthenshire to access this support.

### 15. Building a Better Council and Making Better Use of Resources



Addressing this priority cuts across all service areas and is both about investment as well as efficiency savings. The Council is committed to financially sustainable delivery models - there are many examples of this across different departments, such as increased Extra Care provision where it better meets service user needs, a move towards agile working, thus reducing the Council's estate costs in the future.

Over a sustained period of budget reductions, the council has sought to maximise the proportion of managerial savings, thus minimising the impact on frontline services. The Council's medium term financial plan includes £11.1 million of "managerial" proposals, or 43% of total budget reduction proposals.

The council has committed to improving ways of working through the work of the "Transformation, Innovation & Change" programme (TIC), which is underpinned by the TIC team (£208k)

## Statements of Intent

### Well-being Statement

We welcome our duties under the Well-being of Future Generations Act. We have already addressed much of the new Acts requirements but recognize that we can do more.

1. We feel that our Well-being Objectives contribute significantly to the achievement of the National Well-being Goals. Our Well-being Objectives relate to different aspects of life's course and address well-being in a systematic way.
2. These Well-being Objectives have been selected with considerable consultation feedback and a basket of different sources of information on need, performance data and regulatory feedback. In developing action plans to achieve these objectives we will involve people (in all their diversity) with an interest in achieving them.
3. The steps we take to achieve the Well-being Objectives (our action plans) will look to ensure that long term, preventative, integrated, collaborative and involvement approaches are fully embraced.
4. An Executive Board member has a specific responsibility for the overall Act. In addition, each Executive Board portfolio holder will have responsibility for the relevant Well-being Objectives.
5. To ensure that we take these action plan steps we will use our in house developed Performance Information Monitoring System dashboard. All the action plans will be monitored and reported on quarterly to Department Management Teams, Corporate Management Team and Executive Board. In addition progress will be reported to Scrutiny Committees. The Council will prepare an Annual report on its Well-being Objectives and revise the objectives if required.
6. The content of action plans to achieve the Well-being Objectives are adequately resourced and embedded in Service business plans (see financial breakdown Appendix 2). To achieve these objectives services will 'join-up' and work together, work with partners and fully involve citizens in all their diversity.
7. Our Objectives are long term but our action plans will include milestones that will enable monitoring and assurance of progress.
8. To ensure that our Well-being Objectives are deliverable and that the expectations of the Act are embraced we will adapt financial planning, asset management, risk assessment, performance management and scrutiny arrangements.

### Community Covenant

In delivering these Well-being Objectives we will uphold the principles of the Community Covenant. These are, that the Armed Forces Community:



- Should not face disadvantage compared to other citizens in the provision of public and commercial services; and that
- Special consideration is appropriate in some cases, especially those who have given the most, such as the injured or bereaved.

### Code of practice: Ethical employment in supply chains

- **Statement to follow**
- <http://gov.wales/topics/improvingervices/bettervmf/code-of-practice/?lang=en>

## The County of Carmarthenshire's Well-being Plan – To be published by May 2018

The Well-being of Future Generations Act puts a well-being duty on specified public bodies across Carmarthenshire to act jointly and establish a statutory **Public Services Board (PSB)**. The Carmarthenshire PSB was established in May 2016 and is tasked with improving the economic, social, environmental and cultural well-being of Carmarthenshire. It must do so by undertaking an assessment of well-being in the County and then preparing a county Well-being Plan to outline its local objectives.

- The assessment looks at well-being in Carmarthenshire through different life stages. The key findings can be found at [www.thecarmarthenshirewewant.wales](http://www.thecarmarthenshirewewant.wales)
- The PSB must publish a Well-being plan which sets out its local objectives to improving the economic, social, environmental and cultural well-being of the County and the steps it proposes to take to meet them. The first Carmarthenshire Well-being Plan will be published May 2018

**The Well-being Objectives of the Carmarthenshire PSB are not intended to address the core services and provision of the individual partners, rather they are to enhance and add value through collective action. The statutory partners of the PSB (Council, Health Board, Fire & Rescue Service and Natural Resources Wales) each have to publish their own Well-being Objectives**

Carmarthenshire PSB's draft Well-being Objectives are:-

- **Healthy Habits:** people have a good quality of life, and make healthy choices about their lives and environment
- **Early Intervention:** to make sure that people have the right help at the right time; as and when they need it
- **Strong Connections:** strongly connected people, places and organisations that are able to adapt to change
- **Prosperous People and Places:** to maximise opportunities for people and places in both urban and rural parts of our county

Precis of Carmarthenshire's Well-being of Future Generations Assessment - Executive Summary			WBO Ref No
Start Well	A Good Start	Adverse childhood experiences are hugely detrimental, and have effects that can last through life.	1
	Prevention	Poor maternal and infant health can have significant long term impacts for children and families. Prevention is better than cure	1
	Levelling the playing field	Not all children have the same start in life and too many are born into circumstances that make it harder for them to thrive.	1
	Healthy Habits	Healthy habits learned early can last a lifetime. With one of the highest rates of overweight or obese children in Wales.	2
	Play	Carmarthenshire's children want to play, particularly in outdoor settings	2
	Learning Environments	Carmarthenshire's learning environments offer opportunities to nurture children's educational, social and personal development. Consideration needs to be given as to how to facilitate these aspects of well-being for those who cannot or chose not to attend formal school settings.	3
	Forging futures	Gaps in attainment levels of young people from the least and most deprived backgrounds.	3
	Poverty	35% of households and 20% of Carmarthenshire's children are living in poverty	4/5/6
Live Well	Making connections	People feel strongly that tolerance and respect is key to positive well-being.	9
	Nurturing networks	Building community networks can act as a support to parents and families and build a sense of belonging and resilience.	9
	Virtual World	Socialising, communicating and playing safely in the 'virtual world' are important to young people.	9
	Staying on track	Adolescence presents a range of opportunities to develop a sense of identity and independence, some of which have negative implications for well-being. Risks include smoking, alcohol and drugs	9
	Strong communities	Fewer people in Carmarthenshire feel they belong to their community however engagement activity identified community togetherness and cohesion as important for positive well-being in Carmarthenshire.	7/9
	Staying connected	Older people want to remain in- dependent for as long as possible & remaining embedded within one's community enhances social, emotional and physical well- being, whilst also helping to build and enhance community resilience.	9
	Caring	Carers improve the well-being of those they care for and also support economic well-being of wider society however their own needs are often misunderstood so it is important we listen and respond to our carers.	10
Age Well	Ageing well	Carmarthenshire has an ageing population.	11
	Nature Connectedness	A connection to nature has a positive effect on well-being, physical & psychological health and cooperative behaviour. It also encourages environmentally sustainable attitudes and behaviours.	8/11/12
In A Healthy, Safe & Prosperous Environment	Rurality	Rurality and the significant distances to cover in Carmarthenshire, poses challenges to well-being in terms of connectivity and access to services for example. The recent rise in alternative technologies such as telehealth may provide a potential resource for accessing some services & support.	6/12/13
	Climate Change	Action is required to harness the positive and mitigate the negative and longer-term effects of climate change.	12/13
	The right time and place	Celebrating the heritage, history, traditions and language of Carmarthenshire is important to residents and in the main opportunities to do so are well-used and enjoyed. However, 1 in 3 cannot access cultural activities and this is particularly pronounced in some areas (e.g. rural) and within some groups (e.g. disabled).	14

## How we will measure success

The Council, working with local, regional and national partners, will strive to improve the following measures.

Well-being Objective		Success Measures
1	Best Start in Life	Children in care who had to move 3 or more times <i>(PAM/029)</i>
2	Children - Healthy Lifestyles	Childhood obesity <i>(Child Measurement Programme NHS)</i>
3	Improve Learner Attainment for all	Educational attainment - Average Capped 9 points score (Year 11 pupils) <i>(ref tbc)</i> <i>(Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)</i>
		School attendance rates (Primary) <i>(PAM/007)</i> (Secondary) <i>(PAM/008)</i>
		Satisfaction with child's primary school <i>(NSW)</i>
4	Reduce NEETs	Number of leavers Not in Education, Employment or Training (NEETs) <i>(PAM/009)</i> Year 11 & Year 13 <i>(5.1.0.2)</i>
5	Tackle Poverty	Educational attainment - Average Capped 9 points score (Year 11 pupils) who are eligible for Free School Meals <i>(ref tbc)</i> <i>(NWBI)</i> <i>(Pupils best 9 results including English/Welsh, Mathematics–Numeracy, Mathematics and Science)</i>
		Households successfully prevented from becoming homeless <i>(PAM/012)</i> <i>(NWBI)</i>
		Working age population in receipt of out of work benefits <i>(5.6.3.4)</i> <i>(ONS)</i>
		Households in material deprivation <i>(NWBI)</i>
		Households Living in Poverty <i>(CACI's 'PayCheck' Data)</i>
		Adults that are able to keeping up with bills without any difficulties <i>(NSW)</i>
6	Creating Jobs and Growth	Employment figures <i>(ONS – Annual Population Survey)</i> <i>(NWBI)</i>
		Average Gross weekly pay <i>(ONS – Annual Survey of hours and earnings)</i>
		Number qualified to NVQ Level 4 or above <i>(Stats Wales)</i> <i>(NWBI)</i>
		People moderately or very satisfied with their jobs <i>(NSW)</i> <i>(NWBI)</i>
7	Affordable Homes	Number of affordable homes in the County <i>(7.3.2.24)</i>
8	Healthy Lives	Adults who say their general health is Good or Very Good <i>(NSW)</i>
		Adults who say they have a longstanding illness <i>(NSW)</i>
		Adult mental well-being score <i>(NSW)</i> <i>(NWBI)</i>
		Adults who have fewer than two healthy lifestyle behaviours <i>(NSW)</i> <i>(NWBI)</i> (Not smoking, drinking > 14 units or lower, eating at least 5 portions fruit & veg the previous day, having a healthy body mass index, being physically active at least 150 minutes the previous week).



Well-being Objective		Success Measures
9	Supporting Good Connections	% Say they have a sense of community (NSW)(NWBI) (Derived from feeling of belonging; different backgrounds get on, treat with respect')
		People feeling safe (NSW)(NWBI) (At home, walking in the local area, and travelling)
10	Independent Lives	The rate of people kept in hospital while waiting for social care (PAM/025)
		Agree there's a good Social Care Service available in the area (NSW)
		Number of calendar days taken to deliver a Disabled Facilities Grant (PAM/015)
11	Ageing Well	People who are lonely (NSW)(NWBI)
12	Healthy and Safe Environment	Use of renewable energy
		Rates of recycling (PAM/030)
13	Highways & Transport	Road conditions (PAM/020, PAM/021 & PAM/022)
		Road casualties (5.5.2.21)
14	Welsh Language & Culture	Can speak Welsh (NSW)(NWBI)
		Pupils receiving a teacher assessment in Welsh (first language) at the end of the Foundation Phase (ref no. tbc)
		People attended arts events in Wales in last year (NSW)
		People visited historic places in Wales in last year (NSW)
		People visited museums in Wales in last year (NSW)
15	Building a Better Council and Making Better Use of Resources	'Do it online' payments
		People agree that they can access information about the Authority in the way they would like to. (NSW)
		People know how to find what services the Council provides (NSW)
		People agree that they have an opportunity to participate in making decisions about the running of local authority services. (NSW)
		Staff sickness absence levels (PAM/001)
		Organisational 'running costs'
		People agree that the Council asks for their views before setting its budget. (NSW)

**Key:** PAM – Public Accountability, National Measures; ONS –Office for National Statistics; NSW - National Survey for Wales; NWBI – National Well-being Indicator

One of the fundamental approaches advocated by the Well-being Future Generations Act is a shift in focus from gains in service output to a stronger link between the actions of public bodies and the outcomes that enhance the quality of life of citizens and communities both now and in the future. The Act is founded on Outcome Based Accountability which encourages a focus on the difference that is made, rather than just the inputs and processes that an organisation has. Success in the context of this Act is seeing positive action drive a positive contribution to the achievement of all the well-being goals through individual or collective action. (Paragraph 9 SPF2 – Statutory guidance)



**We would welcome your feedback – please send your thoughts, views and opinions to:**



**Performance Management**  
Regeneration and Policy  
Chief Executive's Department  
County Hall  
Carmarthen  
Carmarthenshire SA31 1JP



Tel: **01267 224486**  
Email: **[performance@carmarthenshire.gov.uk](mailto:performance@carmarthenshire.gov.uk)**



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# ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>th</sup> April 2018

## Environmental & Public Protection Scrutiny Committee Actions Update

### To consider and comment on the following issues:

- To scrutinise the progress made in relation to actions, requests or referrals recorded during previous meetings of the Committee.

### Reasons:

- To enable members to exercise their scrutiny role in relation to monitoring performance.

To be referred to the Executive Board for decision: **NO**

Executive Board Member Portfolio Holder: *NOT APPLICABLE*

<b>Directorate:</b> Chief Executive's  <b>Name of Head of Service:</b> Linda Rees-Jones  <b>Report Author:</b> Janine Owen	<b>Designations:</b>  Head of Administration & Law  Democratic Services Officer	<b>Tel Nos. / E-Mail Addresses:</b>  01267 224010 <a href="mailto:lrjones@carmarthenshire.gov.uk">lrjones@carmarthenshire.gov.uk</a>  01267 224030 <a href="mailto:JanineOwen@carmarthenshire.gov.uk">JanineOwen@carmarthenshire.gov.uk</a>
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## EXECUTIVE SUMMARY

# ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

**20<sup>th</sup> April 2018**

## Environmental & Public Protection Scrutiny Committee Actions Update

During the course of a municipal year, several requests for additional information are made by the Committee in order to assist it in discharging its scrutiny role.

The attached report provides members of the Committee with an update on the progress made in relation to these requests.

**DETAILED REPORT ATTACHED?**

**YES**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

**Signed:** Linda Rees-Jones Head of Administration & Law

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

**Signed:** Linda Rees-Jones Head of Administration & Law

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

**Section 100D Local Government Act, 1972 – Access to Information  
List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Environmental & Public Protection Scrutiny Committee Reports and Minutes	Meetings from September 2015 onwards: <a href="http://democracy.carmarthenshire.gov.wales/ieListMeetings.aspx?CommitteeId=134">http://democracy.carmarthenshire.gov.wales/ieListMeetings.aspx?CommitteeId=134</a>

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# Environmental and Public Protection Scrutiny Committee Actions 2017-2018

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
E&PP 001-17/18	2nd October 2017	Action	Minute 5 - ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE ANNUAL REPORT 2016/17  Members were reassured that Officers would look into the examples that were raised in relation to the hedgerows not being cut following requests	This matter will be considered as part of the Task and Finish Project.	Chair of E&PP S. Pilliner J. Owen	<b>Completed</b> - Scoping and Planning Document to be considered by the E&PP Scrutiny Committee 17th November 2017.
E&PP 002-17/18	2nd October 2017	Action	Minute 5 - ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE ANNUAL REPORT 2016/17  Officer to obtain more information from the Councillor	S Watts requested more information from Councillor D. Thomas by e-mail. No response.  S Watts sent a further e-mail to Cllr D. Thomas requesting information - 11/04/18	S. Watts	In progress - awaiting information
E&PP 003-17/18	2nd October 2017	Action	Minute 7 - 2017/18 WELL-BEING OBJECTIVES PERFORMANCE MONITORING REPORT The Head of Transportation and Highways stated that the Council currently procure energy from green energy suppliers and that further information would be shared with the Committee in due course.	Cllr H.A.L. Evans to provide requested information to Members via e-mail.  Requested information provided to Committee Members in pre-meeting followed by an e-mail - 17th November 2017.  <a href="#">A detailed report requested see Ref no E&amp;PP 011-17/18</a>	S Pilliner J. Fearn K. Davies Cllr. H.A.L. Evans	<b>Completed</b>
E&PP 004-17/18	2nd October 2017	Action	Minute 9 - DRAFT - CARMARTHENSHIRE COUNTY COUNCIL'S ANNUAL REPORT FOR 2016/17  In response to request for an update on the plans for a cycle path from Whitland to Llanglydwen and a footpath between Login and Llanglydwen, the Head of Transportation and Highways stated that currently there were no County Council plans to develop this path.  S. Pilliner to make enquiries and provide the Councillor with a response.	<b>Awaiting further information</b>	S. Pilliner	<b>OUTSTANDING</b>
E&PP 005-17/18	2nd October 2017	Action	Minute 9 - DRAFT - CARMARTHENSHIRE COUNTY COUNCIL'S ANNUAL REPORT FOR 2016/17  Reference page 28 of the report, table with year on year energy consumption, cost and CO2 emissions data. September data to be obtained and forwarded to the Committee	Cllr H.A.L. Evans to provide requested information to Members via e-mail. [linked to reference number E&PP003-17/18]  Requested information provided to Committee Members in pre-meeting followed by an e-mail - 17th November 2017.  <a href="#">A detailed report requested, see Ref no E&amp;PP 011-17/18</a>	S Pilliner J. Fearn K. Davies Cllr. H.A.L. Evans	<b>Completed</b>

# Environmental and Public Protection Scrutiny Committee Actions 2017-2018

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
E&PP 006-17/18 Page 142	2nd October 2017	<b>Recommendation</b>	Minute 11 - NON-SUBMISSION REPORT.  The Parking Strategy report be presented to the Committee in December 2017.	Following a meeting with S Pilliner and Consultants held on 7/11/17, it has been established that the work to finalise the draft strategy would not be ready until early January.	S. Pilliner	To be presented at the Committee Meeting on 3rd March 2018. [NOTE: Meeting cancelled - report to be presented at the Committee meeting on 20th April 2018]
				Forward Work Plan to be updated to reflect the change.	J. Owen	<b>Completed</b> - FWP updated
E&PP 007-17/18	17th November 2017	Action	Minute 5 - ENVIRONMENTAL HEALTH AND LICENSING SERVICES ANNUAL REPORT 2016/17  In reference to the pollution provided on page 18 of the report, a suggestion was made that it would be beneficial to the Councillors and the public if a list of environmental permit holders were made available on the Council website. The Environmental Protection Manager agreed that this would be beneficial and would seek to publish a list onto the Council website.	Currently working closely with the web team to update the information on the website, the inclusion of permitted businesses will be included as part of the update.	S. Watts/ R. Staines	<b>Completed</b> action - Ongoing work with web team to update information
E&PP 008-17/18	17th November 2017	Action	Minute 5 - ENVIRONMENTAL HEALTH AND LICENSING SERVICES ANNUAL REPORT 2016/17  In light of the vision to increase community involvement, a query was raised as to how the Council was involving communities with regards to emergency planning. The Head of Waste and Environmental Services stated that he was unable to provide the Committee with any specific information on this matter today, however, he would liaise with the Civil Contingency Manager and inform Members	Update note sent to all Scrutiny Committee members. Item completed on 28/11/17.	A. Williams	<b>Completed</b>
E&PP 009-17/18	17th November 2017	Action	Minute 6 - HIGHWAYS NETWORK HIERARCHY  It was asked if the Highways Network Hierarchy could include the protection of green lanes/tracks. The Head of Highways and Transportation acknowledged there were challenges with regard to green lanes but would provide feedback to the Principal Engineer (Network and Asset Management).	<b>Update required</b>	S. Pilliner	<b>OUTSTANDING</b>

# Environmental and Public Protection Scrutiny Committee Actions 2017-2018

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
E&PP 010-17/18	17th November 2017	Recommendation	Minute 8 - ENVIRONMENTAL & PUBLIC PROTECTION TASK & FINISH GROUP 2017/18 PLANNING AND SCOPING DOCUMENT - to endorse the project aims and scope of the Task and Finish Group; - that the membership of the Task and Finish Group be as follows:-  <ul style="list-style-type: none"> <li>• Councillor Alun Davies</li> <li>• Councillor Jeanette Gilasbey</li> <li>• Councillor Dorian Philips</li> <li>• Councillor Penny Edwards</li> <li>• Councillor John James</li> <li>• Councillor Andrew James</li> </ul>	Task and Finish dates scheduled as follows:- 9th January 2018 (Meeting 1) 12th February 2018 (Meeting 2) 6th March 2018 (Meeting 3) 23rd April 2018 (Meeting 4)	Chair of E&PP J. Owen	<b>Completed.</b> Task and Finish Group Established
E&PP 011-17/18	17th November 2017	Recommendation	Minute 10 - FORTHCOMING ITEMS - a report on the Council's energy consumption to be brought to the Committee in January 2018 for consideration.	Report currently being developed	J. Fearn K. Davies Cllr. H.A.L.Evans	<b>Completed.</b> Considered at the meeting on 12th February 2018.
E&PP 012-17/18	11th December 2017	Action	Minute 5 - FAIR AND SAFE COMMUNITIES GROUP ANNUAL REPORT 2016/17 ...Members raised concern that third sector organisations should be included on the Fair and Safe Communities Group. Chair of the Fair and Safe Communities Group agreed and would discuss this matter further with the Community Safety Manager.	The thematic group structure will be reviewed by the PSB as part of the establishment of the Well-Being Plan and delivery arrangements. Representation on groups will be considered as part of that review.	Cllr. C Campbell K.Thomas	In progress
E&PP 013-17/18	11th December 2017	Action	Minute 5 - FAIR AND SAFE COMMUNITIES GROUP ANNUAL REPORT 2016/17 [Re: the high number of ATV thefts] the Chair of the Fair and Safe Communities Group stated that some research would be undertaken and information would be forwarded onto Members.	Information will be forwarded to Committee Members as soon as information is obtained.  <b>Information has been provided by the police and will be circulated shortly (10/4/18).</b>	Cllr. C Campbell K.Thomas	In progress

# Environmental and Public Protection Scrutiny Committee Actions 2017-2018

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
E&PP 014-17/18 Page 144	11th December 2017	Action	Minute 5 - FAIR AND SAFE COMMUNITIES GROUP ANNUAL REPORT 2016/17 In pursuit to improve the ongoing dog fouling problem, it was suggested that it may be beneficial to carry out a media campaign in order to educate dog owners on what they can do to be a more responsible dog owner. The Head of Waste and Environmental Services stated that this matter had been publicised previously but agreed that a fresh campaign would be beneficial in raising the profile of the issue and provide information how dog owners can help improve the position.	<b>School engagement</b> <b>Richmond Park</b> • poster competition with enforcement to raise awareness • Enforcement talk for school pupils • create video  <b>Abergwili School</b> – Day of Action in local community; school children + Enforcement + Education & Awareness + Local Member – video can also be created on the day - <b>Complete</b>  Encourage further schools to create video's to upload onto school Facebook page to create a trend in respect of united front on the message and that not clearing up after dogs is unacceptable. - <b>Ongoing</b>  Radio Wales piece on promoting awareness of dog fouling issues – Paul Morris interviewed - <b>Complete</b>	A. Williams D. Hockenhull	<b>Completed.</b> Some areas ongoing
E&PP 014-17/18 (continued)				Pembrey Country Park/ Llyn Llech Owain dog fouling event days to be planned Dog fouling pack – resources for community groups to promote awareness raising and engagement in local communities – paw print stencil/ non-permanent paints for highlighting problem areas (PIYP groups will be assist) - <b>Ongoing - to be scheduled to tie in with various Leisure events spanning the year and volunteer group activity</b>  <b>Proactive – advisory based Social media and Website communications</b> equally with an aligned enforcement approach if individual dog owners are identified and footage available – similar to previous successful identification request. <b>Ongoing through-out the year – a suite of proactive informative social media messages and information provision on website.</b>  <b>School engagement – complete</b>		



# Environmental and Public Protection Scrutiny Committee Actions 2017-2018

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
E&PP 015-17/18	11th December 2017	Recommendation	Minute 6 - REVENUE BUDGET STRATEGY CONSULTATION 2018/19 to 2020/21  RESOLVED: that the Charging Digests as set out in Appendix C of the report be endorsed.	No update required – due process.	C. Moore R. James	Completed.
E&PP 016-17/18	15th January 2018	Action	Minute 6. - GARDEN WASTE SCHEME The Director of Environment offered to share the initial business case item with members in order to compare with actuals as they come through.	Business case to be forwarded to E&PP Scrutiny Committee Members. Original business case for collections of Kerbside greenwaste, e-mailed to Committee Members 2/2/18	R. Mullen	Completed.
E&PP 017-17/18	15th January 2018	Action	Minute 8 - AIR QUALITY MANAGEMENT AREA (AQMA) ANNUAL UPDATE ...significant congestion problems caused by the new traffic light system on Sandy Road, Llanelli.....The Director of Environment stated that she would ask the Head of Highways and Transportation to discuss the issue further with the local member.	The Head of Highways and Transportation to discuss the matter with the local members affected by this issue.	S. Pilliner	Completed.
E&PP 018-17/18	15th January 2018	Recommendation	Minute 11 - REFERRAL FROM POLICY AND RESOURCES SCRUTINY COMMITTEE- TOWY VALLEY CYCLE PATH EXPENDITURE Unanimously Resolved - that a report on the expenditure of the proposed Towy Valley Cycle Path be submitted to the next meeting.	Referral accepted. Considered at the E&PP Scrutiny Committee held on 12th February 2018.	S. Pilliner/ R. Mullen	Complete. Considered by E&PP Scrutiny Committee 12/2/18
E&PP 019-17/18	15th January 2018	Recommendation	Minute 12. - FORTHCOMING ITEMS Unanimously Resolved that - an additional Environmental and Public Protection Scrutiny Committee be arranged in February 2018	Additional Scrutiny Meeting arranged and was held on 12th February 2018.	Cllr. J James/ J.Owen	Completed.
E&PP 020-17/18	12th February 2018	Action	Minute 5 - SERVICE DELIVERY PLAN 2017/18 - ENVIRONMENTAL PROTECTION SERVICES It was asked if the Council could enforce new dog owners to update the microchip information following a change of ownership. The Environmental Protection Manager stated that she would verify with the current legislation and report back to the Members.	After referring to the legislation, the Environmental Protection Manager confirmed to the Cllr by telephone that it is the new dog owners responsibility to update the microchip following a change of ownership. The Councillor was satisfied with the response.	S. Watts	Completed.

# Environmental and Public Protection Scrutiny Committee Actions 2017-2018

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
E&PP 021-17/18	12th February 2018	Action	Minute 6 - 6. HIGHWAY FOOTWAY AND ROAD SAFETY INVESTMENT PROGRAMME UPDATE .....The Head of Highways and Transportation stated that he would forward a link to the Active Travel Action Plan to Members for their information.	Information on the Travel Action Plan will be included in the Presentation on the Towy Valley Path - E&P Scrutiny Committee 20/4/18	S. Pilliner	<b>Completed</b>
E&PP 022-17/18	12th February 2018	Recommendation	Minute 8 - TOWY VALLEY PATH - EXPENDITURE UNANIMOUSLY RESOLVED to arrange for a presentation on the Towy Valley Path be provided to Committee.	Presentation on the Towy Valley Path to be provided to E&PP Scrutiny Committee Members	S. Pilliner Simon Charles	Presentation arranged to take place - E&PP Scrutiny Committee meeting 20th April 2018.

# ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

20<sup>TH</sup> APRIL 2018

## FORTHCOMING ITEMS FOR NEXT MEETING 18<sup>TH</sup> MAY 2018

Discussion Topic	Background
Trading Standards Update (Re-arranged due to the cancellation of the meeting on 2 <sup>nd</sup> March 2018)	A report to provide members with an update on the current position and the future services of Trading Standards.  A representative from WLGA will be in attendance to provide the Committee with an overview on the Trading Standards regulatory work.
Presentation on the Environmental & Public Protection Scrutiny Committee Site Visit	In order to comply with the E&PP Forward Work Plan, officers from the Environment Directorate arranged for members from the Environmental and Public Protection Committee to attend site visits to view the winter maintenance fleet and the waste facilities.  Following the site visit which took place on 9 <sup>th</sup> March 2018 a presentation will be provided to the Committee.
Environmental & Public Protection Scrutiny Committee Task & Finish Group Final Report 2017/18	The Task and Finish Groups final report on their review of the current maintenance provision of highway hedges and verges.
Draft Forward Work Programme 2018/19	Environmental & Public Protection Scrutiny Committee's programme of reports throughout 2018/19.
Budget Monitoring 2017/18	This standard quarterly item enables members to undertake their monitoring role of the Environment Department, Public Protection Services and Community Safety Team's revenue and capital budgets.
End of Year Compliments & Complaints Report	This report will provide the Committee an opportunity to scrutinise the complaints and compliments received for the 2017/18 financial year.

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## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

15<sup>TH</sup> JANUARY 2018

**PRESENT:** Councillor J.D. James (Chair)

**Councillors:**

J.A. Davies, P.M. Edwards, A.L. Fox, T.M. Higgins, T.A.J. Davies, A. Vaughan Owen, J.S. Phillips and D. Thomas.

Councillor K.V. Broom – Substitute for Councillor A. Davies;  
Councillor W.T. Evans - Substitute for Councillor S.J.G. Gilasbey;  
Councillor J.K. Howell – Substitute for Councillor B.D.J. Phillips;

**Also in attendance:**

Councillor P.M. Hughes, Executive Board Member for Public Protection.

**The following Officers were in attendance:**

R. Mullen, Director of Environment;  
J. Fearn, Head of Property;  
A. Williams, Head of Waste and Environmental Services;  
S.E. Watts, Environmental Protection Manager;  
K. Davies, Sustainable Development Manager;  
D.W. John, Waste Services Manager;  
K. Thomas, Community Safety Manager;  
R. James, Group Accountant;  
N. Evans, Corporate Energy Officer;  
J. Owen, Democratic Services Officer.

**Chamber, 3 Spilman Street, Carmarthen – 10:00am - 12:05pm**

**1. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors A. Davies, S.J.G. Gilasbey, A. James, B.D.J. Phillip, A.D.T. Speake and H.A.L. Evans [Executive Board Member for Environment].

**2. DECLARATIONS OF PERSONAL INTEREST**

Councillor	Minute Item(s)	Nature of Interest
K.V. Broom	8 - Air Quality Management Area (AQMA) Annual Update	Her husband works for National Resources Wales
D. Thomas	10 – Environmental and Public Protection Scrutiny Committee Actions Update	Owens land in which a public footpath crosses

### **3. DECLARATIONS OF PROHIBITED PARTY WHIPS**

There were no declarations of prohibited party whips.

### **4. PUBLIC QUESTIONS (NONE RECEIVED)**

The Chair advised that no public questions had been received.

### **5. FUTURE WASTE TREATMENT AND DISPOSAL ARRANGEMENTS**

The Committee received for consideration a report on the future waste treatment and disposal arrangements which included an outline of the progress that has been made throughout the County.

Members noted that the Council's current waste and recycling services were delivered by CWM Environmental. The company was established in 1997 as a Local Authority Waste Disposal Company (LAWDC) for the Council. However, in March 2015 the council's fifteen year contract with CWM ended, and a three-year bridging extension was granted to extend the contract up until March 2018. The Council was now in the latter stages of exploring its options for establishing its future waste management arrangements.

The report provided an overview of the process to date and included a detailed analysis of an options appraisal which was conducted at a strategic level. Members noted that the options appraisal found that there were several advantages to using a Teckal approach for the procurement of the Council's new waste treatment contract. Based on the results of the options appraisal, a business case had been developed for the preferred option. The business case methodology was included within the report.

The Head of Waste and Environmental Services highlighted to the Committee that since the production of the report, the Governance Proposals section had been updated to include the Executive Board Member for Environment within the proposed membership for the Council Shareholder Board. In addition, the proposed membership for the Teckal Company Board had been updated to include 2 x independent non-executive Directors.

As set out in the report, the Waste Services Manager explained the next steps and stated that during the development of the options appraisal and business case, the Council had benefited from external technical, legal and financial advice to that end, the move into the implementation stage for the new Teckal company was recommended.

The following questions/issues were raised on the report:-

- In response to a query, the Head of Waste and Environmental Services stated that Cwm Environmental was actively competing for external contracts with recent contract awards from other Local Authorities including the treatment of waste from Swansea Council's Garden Waste Collection scheme.
- Arising from the above an additional query was raised regarding benchmarking, the Head of Waste and Environmental Services explained that the difficulties of benchmarking against other businesses due to the nature and number of services provided and the existence of cross-unit arrangements in relation to funding. The Director of Environment added that outside contract arrangements effectively reduced organisational risk and looking forward, additional statistical work would be required to determine 'best value' and as a company seek to gain best advantage.
- It was asked if the company would compete fairly with the private sector. The Director of Environment agreed that this was an important factor and reassured the Committee that the business case would incorporate salient aspects in order to protect local businesses and jobs.
- Following a query regarding interim arrangements, the Waste Services Manager stated that the new arrangements were planned to start in April 2018. In addition, the Director of Environment reported that following legal advice, and by the nature of a Teckal business there would be no obligation to go through a procurement process, thus enabling a speedy process.
- It was commented that none of the profits made by Cwm Environmental had been returned to the Council. The Head of Waste and Environmental Services explained that Cwm Environmental was currently trading as an arm's length company which enabled the Authority to benefit from the profit made through the investment in infrastructure that works towards increasing the Council's recycling performance.
- Reference was made to the Business Case Methodology section of the report. It was commented that whilst it was suggested within the report to proceed with the 'Moderate Business Growth' scenario, it was felt that the 'Ambitions Business Growth' scenario would be the best fit. The Head of Waste and Environmental Services explained that having regard to the regional potential and the given time constraints along with the uncertainty of the waste market the 'Moderate Business Growth' scenario would provide a more suitable basis for a business plan in the short term with an appropriate level of ambition in future years.
- A comment was raised that in previous years, it had been identified that waste lorries from both the Council and Cwm Environmental were collecting from the same places, which was deemed as a waste of resources. The Head of Waste and Environmental Services stated that this scenario would often occur as the both the Council and Cwm Environmental were in direct competition, this would reduce as a result of future arrangements.

- In response to a query, the Director of Environment stated that she had confidence in the operations delivered and that the public would not be impacted upon during the cross-over period.
- It was asked if the North of the County would see an improvement in waste services following the formation of the new Teckal Company. The Head of Waste and Environmental Services stated that any identified improvements required would be included as part of a forward planning strategy.
- With regard to the news on China's ban on imported plastic, it was asked how this would impact the waste recycling service in the future. The Head of Waste and Environmental Services stated that China would be stopping imports of mixed paper and plastic bottles waste from early next year. The ban would affect all Authorities and that a collaborative approach would be investigated in due course.
- Confirmation was sought regarding the transfer of all employees' contracts. The Director of Environment confirmed that with the caveat of taking legal advice, TUPE regulations did not apply to this arrangement and that all staff terms and conditions would remain the same. Furthermore, any new employees would be employed under the Teckal Company's terms and conditions.

#### **UNANIMOUSLY RESOLVED:**

- 5.1 to receive the future waste treatment and disposal arrangements;**
- 5.2 that the outcome of options review for future waste treatment and disposal services be noted;**
- 5.3 that the current development of business case for the preferred option be noted;**
- 5.4 that the next steps for project delivery be noted.**

## **6. GARDEN WASTE SCHEME**

The Committee received for consideration a report on the Garden Waste Scheme. The report provided a summary of the position and outcomes from the first year of the separate chargeable Garden Waste service and set out the arrangements and operational delivery for the scheme for 2018-19.

The Committee noted that the garden waste collection service had been well received with approximately 2500 bins requested with 2400 customers signing up in the first year of operation. The majority of customers signed up online and benefited from a cost reduction of 15%.

The report provided a detailed analysis of the first year operation along with the proposal for year two (2018/19).



The following questions/issues were raised on the report:-

- With regard to the potential increase in compost generated across the County, it was asked if there were any figures available on the actual compost generation. The Head of Waste and Environmental Services stated that he didn't have any figures available, however, the new Teckal Company would need to research the market and look to seek future arrangements for the outputs arising from the composting of grass and food waste.
- A comment was raised regarding the lack of provision available for members of the public who were unable to use wheelie bins, this was evident within the analysis of the low number of hessian sacks used. The Head of Waste and Environmental Services acknowledged that the scheme could not be made available to all members of the public where access is difficult and that the hessian sacks do not provide a viable long term solution to this problem. The Council would continue to review alternative options.
- The Director of Environment took this opportunity to remind Members that garden waste service was a discretionary service which the Authority were not obligated to provide, hence the charge for the service.
- Reference was made to the other Authorities which have operated garden waste services for a number of years and their customer base which would equate to 7,400 households in Carmarthenshire. It was asked how the department was going to set out reaching this number of households. The Head of Waste and Environmental Services stated that whilst there would be logistical difficulties he was comfortable with the 7,400 households as a comparator, however, the target for this service would be to breakeven in 2 to 3 years' time with a customer base of approximately 5,000.
- In order to provide more information, the Director of Environment offered to share the initial business case item with members in order to compare with actuals as they come through. The general consensus of the Committee felt that this would be beneficial.
- In response to queries raised regarding charges, the Head of Waste and Environmental Services stated that they were only able to charge for the collection and not for the treatment of waste. Furthermore, the Committee was informed that that charges had increased by 3% due to inflation costs.

**UNANIMOUSLY RESOLVED that:**

- 6.1 the report on Garden Waste Scheme be received;**
- 6.2 the proposals set out within the report be noted.**

## 7. REVENUE AND CAPITAL BUDGET MONITORING REPORT 2017/18

The Committee considered the Revenue and Capital Budget Monitoring Report as at 31<sup>st</sup> October 2017 in relation to the 2017/18 financial year. The report provided members with budget monitoring information for the Environment Service, Public Protection Service and the Community Safety Service and considered the budgetary position. In summary, the revenue budget for the services within the Environment and Public Protection Scrutiny remit were forecasting a £227k overspend.

Whereas, the main variances on capital schemes showed a forecasted net spend of £10,982k compared with a working net budget of £11,651k giving a £-669k variance.

The following issues were raised during consideration of the report:-

- Reference was made to Appendix B. In relation to the underspend within the Public Rights of Way department, it was asked when vacant positions would be filled. The Director of Environment stated that recruitment and backfilling of posts were currently taking place at the same time. However, additional work was ongoing with regard to the rationalising services with Communities department which was anticipated to be completed by next quarter.
- A comment was raised regarding the demand for industrial premises throughout the countryside and that due to the lack of available premises there was currently a heavy reliance on private companies providing such amenities, which was disadvantageous. The Head of Property stated that there was 100% occupancy of all industrial premises within Carmarthenshire and there was a lengthy waiting list. Members were informed that a significant number of industrial units were located within Glanamman and additional units have been built in other areas including Beechwood and Llandeilo. Furthermore, as new funding streams emerge it was hoped to provide additional industrial spaces.

**UNANIMOUSLY RESOLVED that the report be received.**

## 8. AIR QUALITY MANAGEMENT AREA (AQMA) ANNUAL UPDATE

The Committee considered the Update on Current Air Quality Management Area (AQMA) in Carmarthenshire. The Committee noted that the Environment Act 1995 placed a duty on local authorities to assess and manage air quality in its area.

The report provided the Committee with a detailed update of the levels of NO<sup>2</sup> specifically within the town of Llandeilo and areas of Carmarthen and Llanelli which had experienced increasing levels of NO<sup>2</sup> over the last few years.

The following issues were raised in relation to the report:

- Reference was made to 2.3 of the report. Confirmation was sought in relation to the provision of a by-pass for Llandeilo. The Environmental Protection Manager confirmed that the Welsh Government were hosting a workshop on 16<sup>th</sup> January 2018 in order to find a way forward. The Director of Environment added that Highways Officers had been lobbying hard to ensure that the process was proceeding speedily.
- In order to provide information on the current air quality in an interactive way, it was suggested that social media platforms and text facilities could be utilised to post NO<sup>2</sup> results. The Environmental Protection Manager acknowledged that whilst this was a good suggestion, due to the method of collection, the data was only collated on a monthly basis and therefore would not be available for 'live' or 'current' updates. An additional suggestion was raised whereby working collaboratively with the Public Service Board could generate more innovative outcomes. The Environmental Protection Manager stated that the team had previously worked with Public Health Wales and that there may be scope to work with Swansea University as they had necessary specialist equipment and were currently working with individuals with respiratory problems.
- Strong concern was raised regarding the significant congestion problems caused by the new traffic light system on Sandy Road, Llanelli. The Director of Environment explained that the new traffic signals had been designed to detect approaching traffic flows on each arm of the junction and optimise signal timings to minimise congestion. The Director of Environment stated that she would ask the Head of Highways and Transportation to discuss the issue further with the local member.
- With regard to the ongoing traffic problems on Sandy Road, Llanelli concern was raised that the NO<sup>2</sup> levels in that area could be raised as a result of the congestion. The Environmental Protection Manager confirmed that this was included on the action plan and regular monitoring was ongoing.
- Reference was made to section 3.3 of the report which stated that as part of the Action Planning process, work was being undertaken with a primary school in the Carmarthen area to monitor and assess Air Quality within the school grounds. A query was raised with regard to extending the monitoring work with schools in the Llanelli area. The Environment and Protection Manager stated that arrangements were currently being made to discuss proposals for monitoring Air Quality within the school grounds of a primary school in Llanelli which would mirror the project currently being undertaken in Carmarthen schools.

**UNANIMOUSLY RESOLVED that the report be received.**

## 9. COUNCIL'S ENERGY CONSUMPTION

The Committee, at its meeting held on the 17<sup>th</sup> November, 2017 resolved to receive a report on the Council's energy consumption [minute 10 refers]. In response to the request the Committee received the report which provided information on the energy consumption in the Council's non-domestic buildings and included details on:-

- Performance Measures
- Energy Efficiency programmes
- New Build Programme
- Opportunities for renewable energy

The Committee thanked Officers for producing a clear and informative report.

The following issues were raised in relation to the report:

- Clarification was sought as to what the targets were. The Head of Property stated that currently no targets had been set by the Welsh Government or internally, however the team was proactive in their work and strived to be ahead of the game and seek ways to further reduce our energy consumption. The Sustainable Development Manager added that any opportunities to improve would be researched and considered. The Corporate Energy Officer added that it was important to remember that energy efficiency measures, although perhaps less glamorous than renewables, were also essential.
- With regard to the amount of electricity and having regard to the current financial austerity, assurance was sought that in the Council were receiving the best possible deal. The Sustainable Development Manager reassured members that all electricity procured through the National Procurement Service (NPS) was from renewable energy sources and that it was the best possible price.
- In response to a query raised in relation to providing renewable energy to old buildings, the Sustainable Development Manager explained that old buildings were a challenge, all basic measures were being carried out in order to realise a reduction in energy. The Corporate Energy Officer mentioned the challenges raised by Listed Building status and but added that by fitting draught exclusion systems and removing fan heaters savings had been made.

**UNANIMOUSLY RESOLVED that the report be received and noted.**

## **10. ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE ACTIONS UPDATE**

The Committee received a report detailing the progress achieved in relation to actions, requests or referrals emerging from meetings since 2<sup>nd</sup> October 2017.

**UNANIMOUSLY RESOLVED that the report be received.**

## **11. REFERRAL FROM POLICY AND RESOURCES SCRUTINY COMMITTEE- TOWY VALLEY CYCLE PATH EXPENDITURE**

The Committee was advised that the Policy and Resources Scrutiny Committee, at its meeting on 6<sup>th</sup> December 2017, had following consideration of the Corporate Asset Management Plan and Officer Accommodation Strategy Update, resolved “that the Environment and Public Protection Scrutiny Committee be requested to scrutinise expenditure on the proposed Towy Valley Cycle Path.”

In order that the Committee could undertake the request, a report providing detailed information on the expenditure of the proposed Towy Valley Cycle Path was requested to be submitted to the next meeting.

**UNANIMOUSLY RESOLVED that a report on the expenditure of the proposed Towy Valley Cycle Path be submitted to the next meeting.**

## **12. FORTHCOMING ITEMS**

The Committee considered the list of forthcoming items for the meeting scheduled to take place on the 2<sup>nd</sup> March 2018 and was afforded the opportunity to request for information to be placed in to the reports.

Members noted that due to an administrative error, the Highway Footway and Road Safety Investment Programme Update due to be considered at this meeting would now be brought before the Committee at the next meeting.

Due to the high volume of items scheduled to be considered at the meeting on 2<sup>nd</sup> March 2018 and to ensure that Members to continue to provide an effective scrutiny function, it was proposed that an additional Committee meeting be arranged in February 2018 and that some items on the forthcoming items list be brought forward.

**UNANIMOUSLY RESOLVED that:-**

**12.1 the list of forthcoming items to be considered at the next scheduled meeting on the 2<sup>nd</sup> March 2018 be noted;**

**12.2 an additional Environmental and Public Protection Scrutiny Committee be arranged in February 2018.**

**13. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING OF THE COMMITTEE HELD ON THE:-**

**13.1. 17TH NOVEMBER 2017**

**RESOLVED** that the minutes of the Environment and Public Protection Scrutiny Committee held on the 17<sup>th</sup> November, 2017 be signed as a correct record.

**13.2. 11TH DECEMBER 2017**

**RESOLVED** that the minutes of the Environment and Public Protection Scrutiny Committee held on the 11<sup>th</sup> December, 2017 be signed as a correct record.

\_\_\_\_\_  
**CHAIR**

\_\_\_\_\_  
**DATE**

## ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE

12<sup>TH</sup> FEBRUARY 2018

**PRESENT:** Councillor J.D. James (Chair)

**Councillors:**

J.A. Davies, P.M. Edwards, A.L. Fox, S.J.G. Gilasbey, T.M. Higgins, T.A.J. Davies,  
A. Vaughan Owen, B.D.J. Phillips, J.S. Phillips and D. Thomas.

**Also in attendance:**

Councillor K.V. Broom – Substitute for Councillor A. Davies;  
Councillor E. Williams – Substitute for Councillor A.D.T. Speake.

**The following Officers were in attendance:**

R. Mullen, Director of Environment;  
S. Pilliner, Head of Transportation & Highways;  
J. Morgan, Acting Head of Homes & Safer Communities;  
S. Charles, Transport Strategy and Infrastructure Manager;  
B. Jenkins, Strategy and Implementation Manager;  
S.E. Watts, Environmental Protection Manager;  
A. Price, Public Lighting Engineer  
J. Owen, Democratic Services Officer.

**Chamber, County Hall, Carmarthen – 2:00pm - 3:15pm**

**1. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors A. Davies, A.D.T Speake and P. M. Hughes [Executive Board Member for Public Protection].

**2. DECLARATIONS OF PERSONAL INTEREST**

There were no declarations of personal interest.

**3. DECLARATIONS OF PROHIBITED PARTY WHIPS**

There were no declarations of prohibited party whips.

**4. PUBLIC QUESTIONS (NONE RECEIVED)**

The Chair advised that no public questions had been received.



## 5. SERVICE DELIVERY PLAN 2017/18 - ENVIRONMENTAL PROTECTION SERVICES

The Committee received a report which contained an Environmental Protection Services Delivery Plan for 2017/18. The Plan included an outline of the Council's service aims and objectives providing links to the corporate objectives and plans.

The Plan provided the scope and demands of the Environmental Protection Services and included a breakdown of resources is provided, including staffing costs, administration, supplies and services, training etc. with comparisons between financial years.

The Committee noted that the Environmental Protection Section was required by the Food Standards Agency and the Health and Safety Executive to produce an annual Service Delivery Plan.

The following questions/issues were raised on the report:-

In relation to Food Hygiene, Safety and Standards Service requests, it was asked, why the number of requests had significantly increased since 2009/10? The Environment Protection Manager informed the Committee that the main reason why the numbers had increased was due to an improvement and unification of the recording process.

In relation to the Control and Investigation of Outbreaks and Food Related Infection Disease section of the report, a query was raised in regarding the Towy Valley Path and how the potential spread of diseases was going to be controlled. The Environmental Protection Manager explained that whilst path users are encouraged to stick to the path and keep dogs on leads, the department would be working closely with various agencies to monitor and reduce any potential risks of the spreading of infectious diseases. The Transport Strategy and Infrastructure Manager added that the potential risk of biosecurity issues were considered as part of the planning process and that whilst little to no risk to biosecurity had been found, mitigating measures such as cattle grids had been included.

With regard to the provision of dog chipping and enforcement, reference was made to the lack of additional funding which would have been utilised to implement legislation, resulting in an increase in demand on the officers. Concern was raised regarding the public perception of this information. The Environmental Protection Manager emphasised that whilst funding had ceased, enforcement continued to be carried out but was more intelligent based.

It was asked if the Council could enforce new dog owners to update the microchip information following a change of ownership. The Environmental Protection Manager stated that she would verify with the current legislation and report back to the Members.

In response to a query regarding to the air quality measures in Llandeilo, the Head of Highways and Transportation announced the Welsh Government had been allocated funds for the delivery of the bypass scheme.



However, changes in legislation meant that it would be necessary to repeat stage 2 of the Transport Appraisal Process in order to determine that the right intervention was being pursued.

**UNANIMOUSLY RESOLVED that the Service Delivery Plan 2017/18 Environmental Services be received.**

## **6. HIGHWAY FOOTWAY AND ROAD SAFETY INVESTMENT PROGRAMME UPDATE**

The Committee considered a Highway Footway and Road Safety Investment Programme Update report which provided Members with an update on the current investment programme in relation to road safety and associated infrastructure.

The report apprised members with information on the following aspects:-

- Local Transport Plan / Local Transport Fund
- Safe Routes in the Community
- Active Travel Act and Local Authority Obligations
- Road Safety Improvement and Footway Improvement Programme
- Local Road Safety Grant (Capital)
- Traffic Management and Accident Prevention Programme

Set out within the report was a summary of funding for road safety related and other infrastructure schemes for 2017/18 and the prioritised programme for road safety, footway and other infrastructure.

The following questions/issues were raised on the report:-

In response to a query regarding the outcomes of the cycle route consultation, the Head of Highways and Transportation stated that under the Active Travel (Wales) Act 2013 sat an Active Travel Action Plan which emphasised the importance of effective consultation in the development of existing route and integrated network maps and included short, medium and long term priorities. The Head of Highways and Transportation stated that he would forward a link to the Active Travel Action Plan to Members for their information.

**UNANIMOUSLY RESOLVED that the Highway Footway and Road Safety Investment Programme Update report be received.**

## **7. REVIEW OF LED CONVERSION PROJECT**

The Committee considered a report which provided the committee with an update on the phasing and progress of the LED lantern conversion program.

Members noted that the report provided the details of the phasing and the savings achieved approaching the end of the second phase of the program.

The following questions/issues were raised on the report:-

In response to a query regarding working with community councils, the Head of Highways and Transportation stated that whilst there were a number Community Councils who were not part of the current scheme.

However, a piece of work was currently being carried out to develop a package in order to discuss further with Community Councils.

A further query was raised regarding the cost to Community Councils for the lighting. The Head of Highways and Transportation stated that recharges would be modified and charged accordingly.

It was raised that there had been some concern amongst community residents regarding the different coloured lighting following which, it was asked if there was a specific timescale for completion. The Head of Highways and Transportation explained that a problem had emerged over the last 6 months regarding sodium lamps however, as soon as more information is available he would update members in the meant time specific timescale would be obtained from the team.

**UNANIMOUSLY RESOLVED that the LED Conversion Project Update report be received.**

## **8. TOWY VALLEY PATH - EXPENDITURE**

Following consideration of a referral from the Policy and Resources Scrutiny Committee, the Committee at its meeting on 15<sup>th</sup> January 2018 [minute 11 refers] requested to receive a report which provided details on the expenditure on Towy Valley Path in order for the Committee to Scrutinise the expenditure.

The Committee considered a report on the Towy Valley Path – Expenditure which provided members with detailed information including:-

- The project introduction and background
- Expenditure to date
- Expenditure profile including the funding breakdown to date
- Future Funding Profile
- Future Benefits

The following questions/issues were raised on the report:-

In response to a query regarding the completion date, the Transport Strategy and Infrastructure Manager stated that in line with the forward work plan, it was anticipated that the project completion date would be the end of March 2019.

A query was raised regarding the inclusive usage of the path and how it would accommodate horse riders and wheel chair users. The Head of Highways and Transportation explained that the team were currently liaising with the British Horse Society and engaging with a range of disabled groups in order to match up aspirations on how the path can best accommodate different user groups.

It was commented that the report had not included the financial aspects for the future maintenance of the path. The Head of Highways and Transportation stated that as part of the project, maintenance would be considered and that it would be included as part of the capital expenditure.

In response to a comment raised regarding negotiating with the farmers, the Transport Strategy and Infrastructure Manager stated that parcels of land had been acquired on the West end of the path and that the some land on the East end of the path was currently going through the planning process.

It was proposed that it would be beneficial for the Committee to receive a presentation on the Towy Valley Path. The Head of Highways and Transportation agreed to provide a presentation to the Committee.

**UNANIMOUSLY RESOLVED that:-**

- 8.1 the Towy Valley Path – Expenditure report be received;**
- 8.2 to arrange for a presentation on the Towy Valley Path be provided to Committee.**

**9. FORTHCOMING ITEMS**

Members noted that since the meeting on the 15<sup>th</sup> January, 2018, there had been a change to the forthcoming items for the next scheduled meeting on the 2<sup>nd</sup> March 2018, due to reports being included on the agenda for this additional meeting.

The Committee considered the revised list of forthcoming items for the meeting scheduled to take place on the 2<sup>nd</sup> March 2018 and was afforded the opportunity to request for information to be placed in to the reports.

**UNANIMOUSLY RESOLVED that the revised list of forthcoming items to be considered at the next scheduled meeting on the 2<sup>nd</sup> March 2018 be noted.**

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**CHAIR**

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**DATE**

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